

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES Division of Health Benefits

MEDICAID EB TP HCOG SUMMARY ENG 220210

Health Care Option Guide

All health care options are required to have the same basic Medicaid services you get now. These include:

Doctor visits
 Hospital visits

Medical supplies

- Behavioral health care
 Prescriptions
- Lab tests and X-rays
 Therapies
- Therapies

ons Eye care

Hospice

Care management

SAMPLE

To see the full list of NC Medicaid covered services provided by the health care options, go to <u>ncmedicaidplans.gov</u>. Some health care options also have added services.

STANDARD PLAN	TAILORED PLAN	NC MEDICAID DIRECT	EBCI TRIBAL OPTION
A North Carolina Medicaid and NC Health Choice health plan. It offers physical health, pharmacy, care coordination and basic behavioral health services for members.	A North Carolina Medicaid and NC Health Choice health plan. It offers physical health, pharmacy, care coordination and behavioral health services. It is for members who may have significant mental health needs, severe substance use disorders, intellectual/ developmental disabilities (I/DDs) or traumatic brain injuries (TBIs).	North Carolina's health care program for Medicaid beneficiaries who are not enrolled in North Carolina Medicaid Managed Care. It includes care coordination by Community Care of North Carolina (CCNC), the primary care case management entity (PCCMe). There are six Local Management Entity-Managed Care Organizations (LME-MCOs) that coordinate services for a mental health disorder, substance use disorder, intellectual/developmental disability (I/DD) or traumatic brain injury (TBI).	The primary care case management entity (PCCMe) created by the Cherokee Indian Hospital Authority (CIHA). It includes care coordination by Vaya Health for a mental health disorder, substance use disorder, intellectual/ developmental disability (I/DD) or traumatic brain injury (TBI).
 Who qualifies for this option? Most families and children Children who get NC Health Choice Pregnant women People who are blind or disabled and not receiving Medicare Federally recognized tribal members or others eligible for Indian Health Service (IHS) 	 Who qualifies for this option? People who may have a mental health disorder, substance use disorder, intellectual/developmental disability (I/DD) or traumatic brain injury (TBI) People who get Innovations Waiver services People who get Traumatic Brain Injury (TBI) Waiver services 	 Who qualifies for this option? Children in foster care Children who get adoption assistance Children who get Community Alternatives Program for Children (CAP/C) services Federally recognized tribal members or others eligible for Indian Health Service (IHS) People in the Health Insurance Premium Payment (HIPP) program People in the Program for All-Inclusive Care for the Elderly (PACE) People who are medically needy People who get Community Alternatives Program for Disabled Adults (CAP/DA) services People who get Family Planning Medicaid only People who may have a mental health disorder, substance use disorder, intellectual/developmental disability (I/DD) or traumatic brain injury (TBI) 	 Who qualifies for this option? Federally recognized tribal members or others eligible for Indian Health Service (IHS) who live in the following counties: Buncombe, Clay, Cherokee, Graham, Haywood, Henderson, Jackson, Macon, Madison, Swain, Transylvania

Questions? Go to <u>ncmedicaidplans.gov</u>. Or call us toll free at **1-833-870-5500** (TTY: 711 or RelayNC.com). We can speak with you in other languages. You can get free auxiliary aids and services, including information in other languages or formats such as large print or audio.

Standard Plan

Read the **added services** that each Standard Plan offers. Some services may only be available for members who qualify. For questions, call us toll free at **1-833-870-5500** (TTY: 711 or RelayNC.com).

WellCare [®]	UnitedHealthcare [®]	Provide the second seco	AmeriHealth Caritas
Beyond Healthcare. A Better You.	Community Plan		North Carolina
1-866-799-5318	1-800-349-1855	1-844-594-5070	1-855-375-8811
TTY: 711	TTY: 711	TTY: 711	TTY: 1-866-209-6421
wellcare.com/nc	uhccommunityplan.com/nc	healthybluenc.com	amerihealthcaritasnc.com
7 a.m. to 6 p.m.,	7 a.m. to 6 p.m.,	7 a.m. to 6 p.m.,	24 hours a day,
Monday through Saturday	Monday through Saturday	Monday through Saturday	7 days a week
Vertificational and entry of the second seco	UnitedHealthcare (Community Health Functional) Member:	HealthyBlue Marster Name: Member ID: Effective Date: Date of Bint: Per Address Reg Address	AmeritHealth Caritan North Carolina Mentense AmericKan Ment Deatwork Same De Dococcoccocco States De Dococcoccoccocco States De Dococcoccocco States De Dococcoccocco States De Dococcoccocco States De Dococcoccocco States De Dococcoccocco States De Dococcoccocco States De Dococcocco States De Dococcoccocco States De Dococcoccocco States De Dococcocco States De Dococcoccocco States De Dococcocco States De Dococcoccocco States De Dococcoccoccocco States De Dococcoccocco States De Dococcoccocco States De Dococcoccocco States De Dococcoccoccoccocco States De Dococcoccoccoccoccocco States De Dococcoccoccoccoccoccoccocco States De Dococcoccoccoccoccoccoccoccoccoccoccocco
Statewide	Statewide	Statewide	Statewide
(all 100 counties)	(all 100 counties)	(all 100 counties)	(all 100 counties)

Please turn the page for added services ►

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Beyond Healthcare. A Better You.		Healthy Blue	AmeriHealth Caritas North Carolina	
 Education \$120 GED voucher, including GED testing, tutoring, and reading scholarships 	 Education Up to \$160 GED exam voucher, materials, and life skills training 	Education \$50 annual gift card for school supplies 	 Education GED program with free practice and regular tests 	
Prenatal ■ Up to \$450 in rewards for baby	 Prenatal Free electric breast pump Up to \$100 in rewards for baby 	 Up to \$160 GED exam voucher 24 hours of online tutoring for eligible members ages 6-18, if qualify 	 Prenatal High-risk pregnancy home educational visits 	
products; stroller, playpen, car seat, or diapers Wellness \$75/year rewards gift cards	 Wellness \$75/year rewards gift cards 13-week voucher for Weight 	 Prenatal 1 safe sleep kit yearly for members who are pregnant, members with infants under age 1, or members under age 1 	 Wellness \$75/year rewards gift cards Weight Watchers[®] membership for qualifying members 	
 20% CVS discount card 24-week voucher for Weight Watchers[®] 	Watchers® Youth • \$75 yearly for membership at Boys	 Wellness Up to \$75 yearly rewards for doctor visits 	 Youth Boys & Girls Club membership, ages 18 and younger 	
Youth ■ Boy Scouts, Girl Scouts and 4-H Club membership	 and Girls Club or YMCA Other \$100 yearly value in alternative healing, acupuncture, massage therapy Up to \$150 for hypoallergenic mattress cover and pillowcase for asthma Cell phone with free minutes, data, and texts 	 13-week voucher for WW[®] (formerly Weight Watchers) 3 months of fresh fruits & veggies 	 Home visits, supplies for children with asthma, ages 2-18 	
 Other Hearing aid (up to \$300) Up to \$120 yearly for over-the-counter drugs Cell phone with 350 monthly minutes, free texts, 3 GB data Rides to covered services for Health 		for qualifying members Youth • \$75 yearly for membership like Boys and Girls Club, Boy Scouts, or Girl Scouts • Up to \$150 for after school activities	 Other Pain management education and support Extra pair of glasses and eye exam every 2 years, ages 21-64 2 meals per day for up to 7 days after hospital stay Smart phone with 350 minutes, 	
Choice members and rides to classes and events for all members	 14 prepared home-delivered meals after a qualified hospital or nursing facility stay, if qualify 	 Other Cell phone with monthly data, minutes and bonus minutes \$20 Uber gift card for college students for grocery stores, local events 	unlimited texts & 4.5 GB data per month	

Standard Plan

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Carolina Complete Health is only available in these counties: Alamance, Alexander, Anson, Bladen, Brunswick, Cabarrus, Caswell, Catawba, Chatham, Cleveland, Columbus, Cumberland, Durham, Franklin, Gaston, Granville, Harnett, Hoke, Iredell, Johnston, Lee, Lincoln, Mecklenburg, Montgomery, Moore, Nash, New Hanover, Orange, Pender, Person, Richmond, Robeson, Rowan, Sampson, Scotland, Stanly, Union, Vance, Wake, Warren, Wilson

Please turn the page for added services ►

Questions? Go to ncmedicaidplans.gov. Or call us toll free at 1-833-870-5500 (TTY: 711 or RelayNC.com). We can speak with you in other languages.

Beyond Healthcare: A Better You.		Healthy Blue	AmeriHealth Caritas North Carolina	carolina complete health.
Education • \$120 GED voucher, including GED testing, tutoring, and reading scholarships	 Education Up to \$160 GED exam voucher, materials, and life skills training 	Education \$50 annual gift card for school supplies Up to \$160 GED exam voucher 24 beying of apling tutoring for 	 Education GED program with free practice and regular tests 	 Education GED exam voucher, study materials \$75/year value school supplies, online tutoring,
Prenatal ■ Up to \$450 in rewards for	 Prenatal Free electric breast pump Up to \$100 in rewards for 	 24 hours of online tutoring for eligible members ages 6-18, if qualify 	 Prenatal High-risk pregnancy home educational visits 	members grades PreK-12 before GED
baby products; stroller, playpen, car seat, or diapers	baby products	Prenatal ■ 1 safe sleep kit yearly for	Wellness \$75/year rewards gift 	 Prenatal Up to \$100 per year for new mothers; car seat, diapers,
Wellness \$75/year rewards gift	 \$75/year rewards gift cards 13-week voucher for Weight Watchers[®] 	members who are pregnant, members with infants under age 1, or members under age 1	 Weight Watchers[®] membership for 	diaper bag, breast pump, high-risk pregnancy visits
cards 20% CVS discount card 24-week voucher for Weight Watchers®	Youth \$75 yearly for membership at Pove and Cirls Club or 	 Wellness Up to \$75 yearly rewards for doctor visits 13-week voucher for WW[®] 	qualifying members Youth Boys & Girls Club	 Wellness \$75 per year rewards card \$120 per year for approved healthy foods at Walmart[®]
Youth • Boy Scouts, Girl Scouts	at Boys and Girls Club or YMCA Other	 Is-week voucher for wwo (formerly Weight Watchers) 3 months of fresh fruits & veggies for qualifying members 	 membership, ages 18 and younger Home visits, supplies 	 Up to 14 weeks of Weight Watchers[®] and online tools
and 4-H Club membership	 \$100 yearly value in alternative healing, 	Youth	for children with asthma, ages 2-18	Youth\$75 per year value after
 Other Hearing aid (up to \$300) Up to \$120 yearly for over-the-counter drugs Cell phone with 350 monthly minutes, free texts, 3 GB data Rides to covered services for Health Choice members and rides to classes and events for all members 	 acupuncture, massage therapy Up to \$150 for hypoallergenic mattress cover and pillowcase for asthma 	 \$75 yearly for membership like Boys and Girls Club, Boy Scouts, or Girl Scouts Up to \$150 for after school activities 	 Other Pain management education and support Extra pair of glasses and eye exam every 2 years, 	school sports/activities/youth club membership, ages 6-18 Other \$125/year for glasses, contacts for members ages
	 Cell phone with free minutes, data, and texts 14 prepared home-delivered meals after a qualified hospital or nursing facility stay, if qualify 	 Other Cell phone with monthly data, minutes and bonus minutes \$20 Uber gift card for college students for grocery stores, local events 	ages 21-64 • 2 meals per day for up to 7 days after hospital stay • Smart phone with 350 minutes, unlimited texts, & 4.5 GB data per month	 21 & up \$120/year per household for over-the-counter products Cell phone with 250 monthly minutes, free calls, texts

Read the Alliance Health **added services.** Some services may only be available for members who qualify. For questions, call us toll free at **1-833-870-5500** (TTY: 711 or RelayNC.com).

nent fees for GED and literacy classes s
s ment fees for healthy-cooking classes for members, parents and guardians obacco support with trained coaches, web coaching, texts and quit aids
alized camps and summer camps for health and wellness for youth under age 18 phone with 350 monthly calling minutes, unlimited texts and 1 GB monthly data embers with asthma or respiratory illness: 00 yearly for home carpet cleaning 250 lifetime benefit for vacuum and HEPA filter replacements ne-time window or portable air conditioning unit benefit with doctor's order

Your Tailored Plan is based on the county that manages your Medicaid case. **Alliance Health is only available in these counties:** Cumberland, Durham, Johnston, Mecklenburg, Orange, Wake

Questions? Go to ncmedicaidplans.gov. Or call us toll free at 1-833-870-5500 (TTY: 711 or RelayNC.com). We can speak with you in other languages.

Read the Eastpointe **added services.** Some services may only be available for members who qualify. For questions, call us toll free at **1-833-870-5500** (TTY: 711 or RelayNC.com).

EASTPOINTE	Added Services Wellness
<section-header><section-header><text><text><text><text><text><text><text><text></text></text></text></text></text></text></text></text></section-header></section-header>	 Caregiver therapy for burnout, depression and emotional distress 10 horseback rides yearly for members who qualify Debit, gift or ecard for completing preventive health, wellness and other milestones 10 home-delivered healthy meals yearly 10 sessions yearly for Aged, Blind, and Disabled (ABD) members for cancer treatment, emotional abuse, PTSD and other chronic conditions Free private online Cognitive Behavioral Therapy (CBT) Nutrition assessment, education and guidance for members and caregivers \$10 monthly per household for self-directed prevention
	Other • Free smartphone for access to care for members who qualify • Help overcoming barriers to going to appointments

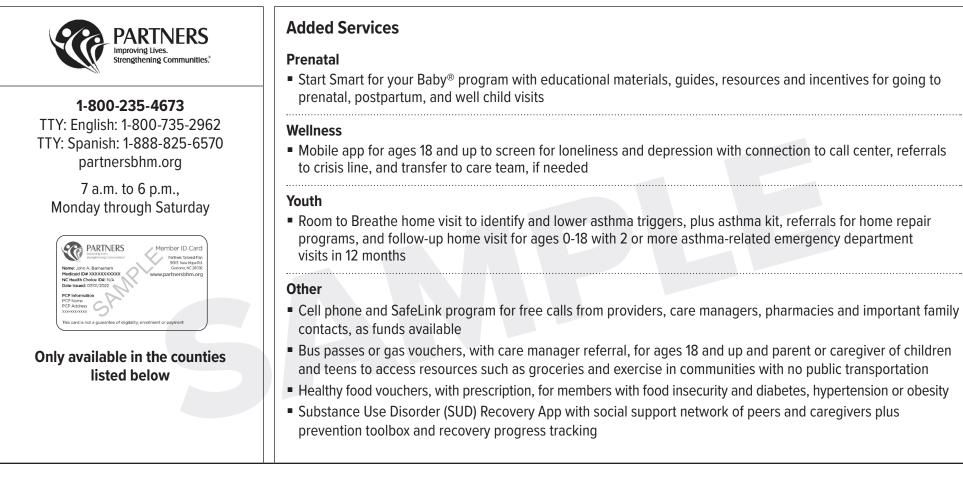
Your Tailored Plan is based on the county that manages your Medicaid case. **Eastpointe is only available in these counties:** Duplin, Edgecombe, Greene, Lenoir, Robeson, Sampson, Scotland, Wayne, Warren, Wilson

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Read the Partners Health Management **added services.** Some services may only be available for members who qualify. For questions, call us toll free at **1-833-870-5500** (TTY: 711 or RelayNC.com).



Your Tailored Plan is based on the county that manages your Medicaid case. **Partners Health Management is only available in these counties:** Burke, Cabarrus, Catawba, Cleveland, Davie, Forsyth, Gaston, Iredell, Lincoln, Rutherford, Stanly, Surry, Union, Yadkin

Questions? Go to ncmedicaidplans.gov. Or call us toll free at 1-833-870-5500 (TTY: 711 or RelayNC.com). We can speak with you in other languages.

Read the Sandhills Center **added services.** Some services may only be available for members who qualify. For questions, call us toll free at **1-833-870-5500** (TTY: 711 or RelayNC.com).

	Added Services
1-800-256-2452 TTY: 711 or 1-866-518-6778 sandhillscenter.org 24 hours a day, 7 days a week	 Education GED program
	 Prenatal Home visits for extra support and follow-up education for members with high-risk pregnancies
	 Wellness Living Beyond Pain pain management to improve self-management for members who qualify 14 home-delivered meals in 7-day period for members who qualify
SANDHEILLS BI (JOD Talence Plan BI (JOD Talence Plan MMBER NAME ILast, First I N.C. MEDICADI DI INCONTRACT, Service And Alexandre Plan New Method (Service Alexandre P	 Youth Home visits with asthma screening, education and resources for members who qualify
Only available in the counties listed below	 Other Access2Care with 24/7 access to private behavioral health screenings and information Family Support Advocates (FSA) for families of children with behavioral health or other challenges to get needed training and treatment

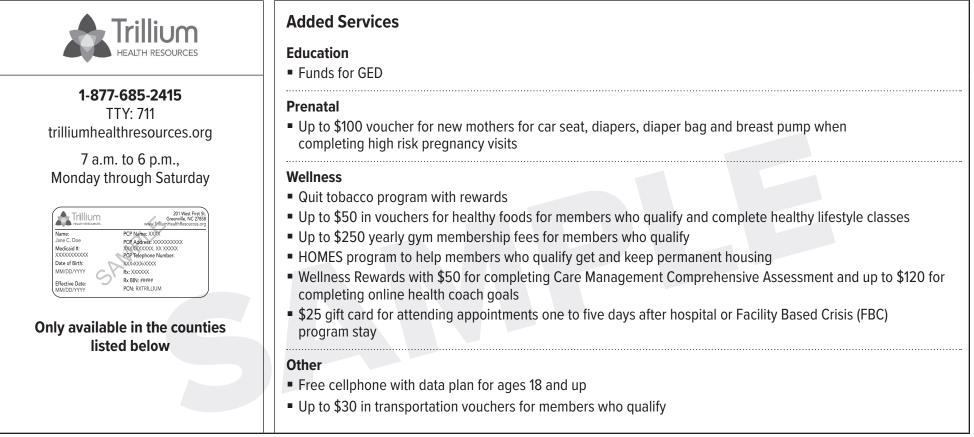
Your Tailored Plan is based on the county that manages your Medicaid case. **Sandhills Center is only available in these counties:** Anson, Davidson, Guilford, Harnett, Hoke, Lee, Montgomery, Moore, Randolph, Richmond, Rockingham

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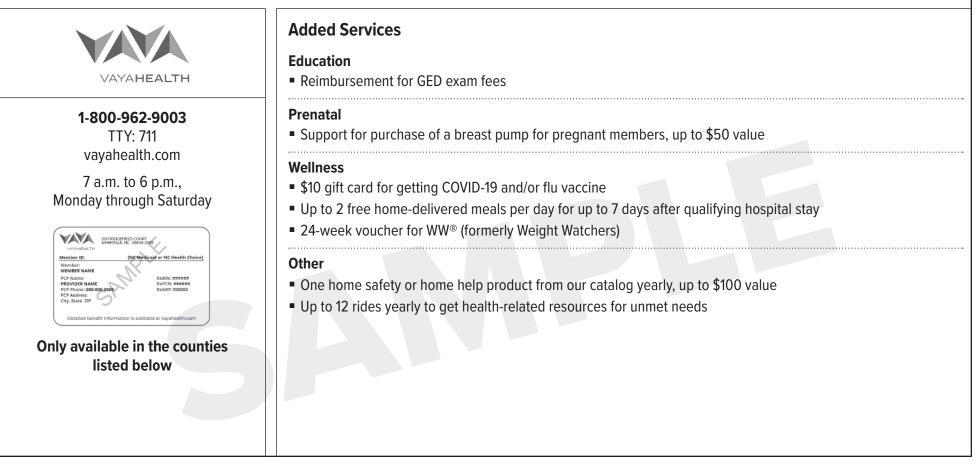
Read the Trillium Health Resources **added services**. Some services may only be available for members who qualify. For questions, call us toll free at **1-833-870-5500** (TTY: 711 or RelayNC.com).



Your Tailored Plan is based on the county that manages your Medicaid case. **Trillium Health Resources in only available in these counties:** Beaufort, Bertie, Bladen, Brunswick, Camden, Carteret, Chowan, Columbus, Craven, Currituck, Dare, Gates, Halifax, Hertford, Hyde, Jones, Martin, Nash, New Hanover, Northampton, Onslow, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Tyrrell, Washington

Questions? Go to <u>ncmedicaidplans.gov</u>. Or call us toll free at **1-833-870-5500** (TTY: 711 or RelayNC.com). We can speak with you in other languages.

Read the Vaya Health **added services.** Some services may only be available for members who qualify. For questions, call us toll free at **1-833-870-5500** (TTY: 711 or RelayNC.com).

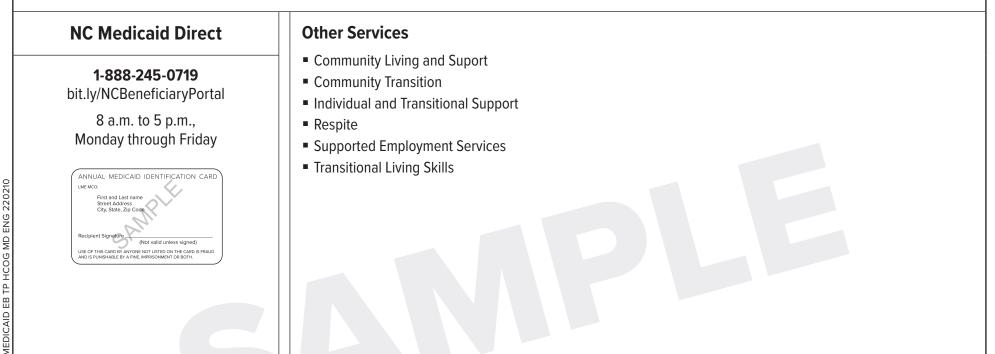


Your Tailored Plan is based on the county that manages your Medicaid case. **Vaya Health is only available in these counties:** Alamance, Alexander, Alleghany, Ashe, Avery, Buncombe, Caldwell, Caswell, Chatham, Cherokee, Clay, Franklin, Graham, Granville, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Person, Polk, Rowan, Stokes, Swain, Transylvania, Vance, Watauga, Wilkes, Yancey

Questions? Go to ncmedicaidplans.gov. Or call us toll free at 1-833-870-5500 (TTY: 711 or RelayNC.com). We can speak with you in other languages.

NC Medicaid Direct

Read the NC Medicaid Direct **other services.** Some services may only be available for members who qualify. For questions, call us toll free at **1-833-870-5500** (TTY: 711 or RelayNC.com).



The six Local Management Entity-Managed Care Organizations (LME-MCOs) serve the following counties:

Alliance Health: Cumberland, Durham, Johnston, Mecklenburg, Orange, Wake

Eastpointe: Duplin, Edgecombe, Greene, Lenoir, Robeson, Sampson, Scotland, Warren, Wayne, Wilson

Partners Health Management: Burke, Cabarrus, Catawba, Cleveland, Davie, Forsyth, Gaston, Iredell, Lincoln, Rutherford, Stanly, Surry, Union, Yadkin

Sandhills Center: Anson, Davidson, Guilford, Harnett, Hoke, Lee, Montgomery, Moore, Randolph, Richmond, Rockingham

Trillium Health Resources: Beaufort, Bertie, Bladen, Brunswick, Camden, Carteret, Chowan, Columbus, Craven, Currituck, Dare, Gates, Halifax,

Hertford, Hyde, Jones, Martin, Nash, New Hanover, Northampton, Onslow, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Tyrrell, Washington

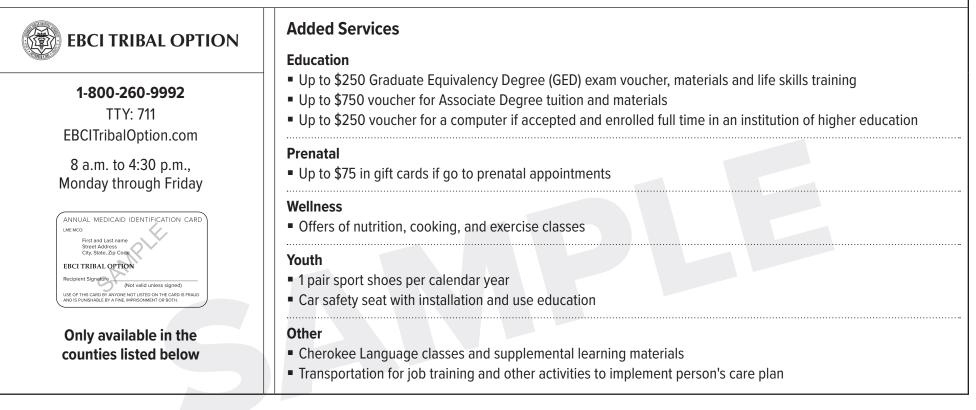
Vaya Health: Alamance, Alexander, Alleghany, Ashe, Avery, Buncombe, Caldwell, Caswell, Chatham, Cherokee, Clay, Franklin, Graham, Granville,

Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Person, Polk, Rowan, Stokes, Swain, Transylvania, Vance, Watauga, Wilkes, Yancey

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EBCI Tribal Option

Read the EBCI Tribal Option **added services.** Some services may only be available for members who qualify. For questions, call us toll free at **1-833-870-5500** (TTY: 711 or RelayNC.com).



EBCI Tribal Option is only available in these counties: Buncombe, Clay, Cherokee, Graham, Haywood, Henderson, Jackson, Macon, Madison, Swain, Transylvania

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