

North Carolina Medicaid Special Bulletin



An Information Service of the
Division of Medical Assistance

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Attention: All Providers

Med Solutions Prior Authorizations and Claims Submissions For High Tech Imaging

*Providers are responsible for informing their billing agency of information in this bulletin.
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For providers who have obtained prior approval from Med Solutions for high tech imaging, please allow at least 48 hours after obtaining authorizations from Med Solutions before billing Medicaid. This should allow adequate time for Med Solutions authorizations to be received and uploaded by NCTracks so that the authorization will be in the system when the claim is submitted.

Electronic claims must be transmitted and completed by 5:00 p.m. on the cut-off date to be included in the next checkwrite. Any claims transmitted after 5:00 p.m. will be processed on the second checkwrite following the transmission date.

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