

North Carolina Medicaid Special Bulletin

An Information Service of the
Division of Medical Assistance

Visit DMA on the Web at <http://www.ncdhhs.gov/dma>



August 2014

**Attention:
Personal Care Service Providers**

Personal Care Services (PCS) Revised Payment Adjustment Plan

Revised version of bulletin published on June 2014 titled Personal Care Services (PCS)
Recoupment/Repayment Plan

***Providers are responsible for informing their billing agency of information in this bulletin.
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Note: This article does not apply to providers billing for Personal Care Services (PCS) under the Community Alternatives Program (CAP) program.

As required by the [N.C. Session Law 2013-306](#), the N.C. Department of Health and Human Services (DHHS) submitted [N.C. State Plan Amendment \(SPA\) 13-009](#) to the Centers for Medicare & Medicaid Services (CMS) for approval to implement the additional safeguards allowed for qualified individuals. CMS approved SPA 13-009 on May 19, 2014.

As required by N.C. Session Law 2013-360, DHHS submitted SPA 14-009 to CMS for approval to implement a three percent (3%) rate reduction effective January 1, 2014. SPA 14-009 was approved on June 27, 2014.

The **Personal Care Services Fee Schedule** is located at www.ncdhhs.gov/dma/fee/.

Medicaid Reimbursement rates for PCS

Dates of Service	Rate (Per 15 minutes)	Rate Per Hour (15 min x4)
Prior to Oct. 1, 2013	\$3.88	\$15.52
Oct. 1, 2013 to Dec. 31, 2013	\$3.58	\$14.32
Jan. 1, 2014 Forward	\$3.47	\$13.88

Payment Adjustments

PCS providers will receive a letter stating the estimated total payment adjustment amount prior to the September 9, 2014 check write. All amounts owed to the N.C. Division of Medical Assistance (DMA) that are not satisfied within 30 days from the Systematic Payment Adjustment Begin Date will incur penalty and interest.

Systematic Payment Adjustments will begin with the September 9 check write and will continue through April 2015 beginning with claims with Dates of Service from October 1, 2013 through May 22, 2014.

Month of Service	Date of Service Begin Date	Date of Service End Date	Systematic Payment Adjustment Begin date
October 2013	October 1, 2013	October 31, 2013	September 9, 2014
November 2013	November 1, 2013	November 30, 2013	October 7, 2014
December 2013	December 1, 2013	December 31, 2013	November 12, 2014
January 2014	January 1, 2014	January 31, 2014	December 9, 2014
February 2014	February 1, 2014	February 28, 2014	January 2015 ¹
March 2014	March 1, 2014	March 31, 2014	February 2015

¹ Check-write calendar for calendar year 2015 is not available. Dates for 2015 adjustments will be confirmed once available.

Month of Service	Date of Service Begin Date	Date of Service End Date	Systematic Payment Adjustment Begin date
April 2014	April 1, 2014	April 30, 2014	March 2015
May 2014	May 1, 2014	May 22, 2014	April 2015

Providers can pay the balance owed to DMA at any point in the adjustment process by sending a check to the lockbox address listed below. Please note that you can only have one check per NPI/Payer otherwise those funds will not be able to be posted correctly. Payments will be posted to your accounts more quickly by including the accounts receivable page from the remittance advice statement with the payment.

Miscellaneous Medicaid Payments
PO Box 602885
Charlotte, NC 28260-2885

Payment Adjustment Webinar

The upcoming payment adjustment plan Webinar will provide additional details and the opportunity to ask questions. Registration is required.

Wednesday, August 20, 2014- 9:30a.m.

<https://libertyhealthnc.webex.com/libertyhealthnc/onstage/g.php?t=a&d=668648469>

The Webinar and other information regarding the PCS Payment Adjustment will be recorded and posted to DMA's PCS Web page at www.ncdhhs.gov/dma/pcs/pas.html

Provider Reimbursement
DMA, 919-814-0060

Electronic claims must be transmitted and completed by 5:00 p.m. on the cut-off date to be included in the next checkwrite. Any claims transmitted after 5:00 p.m. will be processed on the second checkwrite following the transmission date.

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