

1 10A NCAC 23A .0103 is proposed for readoption with substantive changes as follows:

2
3 **10A NCAC 23A .0103 QUALITY ASSURANCE**

4 (a) Active and negative eligibility case actions, as defined by 42 C.F.R. 431.804, which is adopted and incorporated
5 by reference with subsequent changes or amendments and available free of charge at <https://www.ecfr.gov/>, Case
6 actions taken by the county department of social services are subject to review under by State state and federal quality
7 control (QC) procedures by the Division's Office of Compliance and Program Integrity (OCPI). ~~procedures.~~ A
8 statistical sample is shall be selected from both active and negative case actions.

9 (b) The purpose of the QC review is to identify client eligibility errors and erroneous payments resulting from:

- 10 (1) Ineligibility;
11 (2) Recipient liability understated or overstated by the client or county; ~~overstated;~~
12 (3) Third-party liability; and
13 (4) Claims processing errors.

14 (c) A report of an error discovered in a QC case shall be sent to the ~~appropriate~~ county agency for corrective action.

15 (d) If the county agency has verification, as defined by Rule .0102 of this Subchapter, ~~verification~~ that disputes a QC
16 finding of error, it may submit the verification to OCPI the Recipient Services Section for review. ~~The Recipient~~
17 ~~Services Section cannot overturn a listed error, but~~ OCPI shall determine whether the error shall be coded client-
18 responsible, county-responsible, ~~agency-responsible,~~ or State-responsible, ~~state-responsible.~~ Upon its review, OCPI
19 ~~the Recipient Services Section~~ shall notify the county agency of its decision regarding responsibility for the error.

20
21 *History Note: Authority G.S. 108A-54; 108A-54.1B; 42 C.F.R. 431, Subpart P; 431.800;*
22 *Eff. September 1, 1984;*
23 *Amended Eff. August 1, 1990;*
24 *Transferred from 10A NCAC 21A .0501 Eff. May 1, 2012; 2012.*
25 *Readopted Eff. May 1, 2019.*
26
27