

ROY COOPER • Governor KODY H. KINSLEY • Secretary JAY LUDLAM • Deputy Secretary, NC Medicaid

March 29, 2023

RE: 2023 Application Time Standards – Amended

Attached is a copy of the Application Time Standards Chart for 2023. The chart includes the calculated 13th, 30th, 45th, 60th and the 90th calendar day deadline for each day of the year in 2023. It also includes the 6th month deadline for each day. Caseworkers who work with Medicaid, Work First and Special Assistance may utilize this chart to determine the necessary application time standards rather than calculating each date manually.

The 30th day has been added to determine the 30 calendar days allowed to provide and/or return the necessary information for MAGI and Non-MAGI beneficiaries at recertification(s).

This chart does not consider weekends and holidays for any of the calculated days. In order to determine the adjusted due date of an application, it is necessary to compare the due date indicated on the chart to the calendar and your holiday schedule. If the chart's calculated due date falls on a weekend or county holiday, the adjusted due date is the next workday.

If you have any questions regarding this information, please contact Eva Fulcher, Deputy Director of Member Operation at <u>eva.fulcher@dhhs.nc.gov</u>.

Sincerely,

DocuSigned by: Jay Ludlam

NC MEDICAID

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

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