

2025 Community Alternatives Program Consumer Direction Training Schedule

Consumer direction is a way for Community Alternatives Program for Children (CAP/C) or Disabled Adults (CAP/DA) participants to take control of their health care and hire the workers they trust to care for them in their homes. To use consumer direction, CAP/C and CAP/DA participants or their legally responsible party must complete the required training. After completing the training, attendees will receive a certificate. The certificate will help the CAP/C or CAP/DA participant start the paperwork to use consumer direction services.

The training will:

- Teach families about consumer direction.
- Help families decide if consumer direction is right for them.
- Explain key roles and tasks in consumer direction.
- Help families understand how to manage budgets.

The 2025 training dates and registration instructions are listed below. Instructions are listed on how to register. Choose the training session that best meets your schedule. You must complete the training before using consumer direction services

For help with registration or questions:

- Email: medicaid.CAPconsumerdirection@dhhs.nc.gov
- Phone: 919-855-4340

How to register:

1. Select a training date.
2. Click the registration link.
3. Type in your first name, last name, and email address.
4. Click "Register".
5. Once you click register, you will receive an email stating that you are registered for the training.
6. Your training registration is now complete.
7. On the day of the training, open your registration confirmation email and click "join webinar."
8. In your registration confirmation email, there is an option for you to join via audio (by telephone) if that works best for you.

2025 Consumer Direction Training Dates: Below you will find a registration link for each monthly Consumer Direction Training session:

- **January 23, 2025, at 9:30 am – 12 pm**
Registration link: <https://attendee.gotowebinar.com/register/8658315862154659678>
- **February 27, 2025, at 5:30 pm - 8:00 pm** Registration link:
https://kepro.zoom.us/webinar/register/WN_9velNqEFTJW2JaOJ23qC1A

- **March 26, 2025, at 9:30 am – 12 pm**
 Registration link: https://kepro.zoom.us/webinar/register/WN_luGbpVgRTiG_QUAVbyuxdg
- **April 23, 2025, at 5:30 pm - 8:00 pm**
 Registration link: https://kepro.zoom.us/webinar/register/WN_jXeYzVMTR5yJ_rJ7sSHhA
- **May 21, 2025, at 9:30 am -12 pm**
 Registration link: https://kepro.zoom.us/webinar/register/WN_KPd9hbQBQma7x0TQKHHv-g
- **June 25, 2025, at 5:30 pm - 8:00 pm**
 Registration link: https://kepro.zoom.us/webinar/register/WN_DyMpnhA3R-qTmoeBgWb-bg
- **July 23, 2025, at 9:30 am - 12 pm**
 Registration link:
https://kepro.zoom.us/webinar/register/WN_CPihfEm4QiC8dtCe4MJAxQ
- **August 27, 2025, at 5:30 pm - 8:00 pm**
 Registration link:
https://kepro.zoom.us/webinar/register/WN_GskRGoqLRxaymW6LZLV9Ag
- **September 24, 2025, at 9:30 am – 12 pm**
 Registration link:
https://kepro.zoom.us/webinar/register/WN_tLgZlTtuSJed3SAUbuw0KA
- **October 22, 2025, at 5:30 pm - 8:00 pm**
 Registration link:
https://kepro.zoom.us/webinar/register/WN_AxDinCvAR5ynOnkasSksiA
- **November 19, 2025, at 9:30 am - 12 pm**
 Registration link:
https://kepro.zoom.us/webinar/register/WN_WfOTIR7aS3-vn4lFgZ8k5w
- **December 16, 2025, at 5:30 pm - 8:00 pm**
 Registration link:
https://kepro.zoom.us/webinar/register/WN_M1rye3JNSzWxxG5TpKch4A