

North Carolina Department of Health and Human Services (DHHS)

Advanced Medical Home Technical Advisory Group (AMH TAG) Meeting #12 (conducted virtually)

September 14, 2021, 2:00 PM ET

Attendees:

AMH TAG Members	Organization
George Cheely, MD	Chief Medical Officer, AmeriHealth Caritas North Carolina, Inc.
Michael Ogden, MD	Chief Medical Officer, Blue Cross and Blue Shield of North Carolina
William Lawrence, MD	Chief Medical Officer, Carolina Complete Health Network
Kristen Dubay, MPP	Director, Carolina Medical Home Network
C. Marston Crawford, MD, MBA	Pediatrician, Coastal Children’s Clinic – New Bern, Coastal Children's
Gregory Adams, MD	Member of CCPN Board of Managers, Community Care Physician Network (CCPN)
Ruth Krystopolski, MBA	Senior Vice President of Population Health, Atrium Health
Tara Kinard, RN, MSN, MBA, CCM, CENP	Associate Chief Nursing Officer, Duke Population Health Management Office
Jason Foltz, DO	Medical Director, ECU Physicians, MCAC Quality Committee Member
Joy Key, MBA	Director of Provider Services, Emtiro Health
Amy Russell, MD	Medical Director, Mission Health Partners
David Rinehart, MD	President – Elect, North Carolina Academy of Family Physicians
Atha Gurganus (for Michelle Bucknor, MD)	United HealthCare
Eugenie M. Komives, MD	Chief Medical Officer, WellCare of North Carolina, Inc.
AMH TAG Speakers	Title
Kelly Crosbie	Director of Quality & Population Health
Sarah Allin	NC InCK
Richard Chong, MD	NC InCK
Amanda Van Vleet	Healthy Opportunities (HO)

Agenda (Kelly Crosbie)

- Welcome and Roll Call (Rick Bunio, MD was Absent)
- Healthy Opportunities (HO)
- NC InCK

Healthy Opportunities Pilot (slides 5 -14) – Amanda Van Vleet

Overview

- Pilot entities include PHPs, Care Management Teams, Network Leads, and Human Service Organizations
- Care management teams play a large role in identifying individuals who will benefit from Pilot services and connecting them to those services
- The Pilots will offer services in the following domains: Housing, Food, Transportation, Interpersonal Violence
- To qualify for pilot services, Medicaid managed care enrollees must have at least 1 needs-based criteria and at least 1 social risk factor
- All pilot enrollees will receive care management through the pilot
- No additional assessment are being created for determining eligibility
- An additional PMPM payment will be provided to care management entities for pilot enrollees
- A subset of pilot services that PHP authorization will not be required for the first 30 days. The team is currently working through SLAs for rapid authorization timelines for Health Plans
- Healthy Opportunities is engaging with UNC for data and monitoring.
- Healthy Opportunities is defining "Enrollment" as a member who is eligible for the pilot program and has been authorized for 1 service

NC InCK Pilot (slide 16 - 37) – Sarah Allin / Richard Chong, MD

Overview

- This new child focused stratification will elevate children for integrated care support
- "Family navigators" within AMHs will provide care management for a subset of NC InCK members with the support of NC InCK staff
- AMHs will receive actionable data on novel child-centered measures for attributed NC InCK members
- AMHs may participate in the NC InCK APM that links payment to child -centered health and well-being measures
- The pilot program will be based in 5 counties in NC and will be launched in 2022
- NC InCK is integrating care across core child services
- ~92,000 total children across all health plans and Medicaid Direct
- The model includes 3 Service integration Level (SIL) determined based on physical, behavioral, and developmental diagnoses, the child's context, and out-of home placement
- NC InCK will integrate statewide data beyond administrative healthcare in a pediatric-focused risk model. Categories include SDOH Needs, Education, Juvenile Justice, Child Welfare, Guardian, and Medical complexity
- Children in SIL and 3 will be prioritized for care management
- Integration consultant are available to all Family Navigators who provide integrated care to InCK members in SIL 2 and 3
- Shared action plan is completed for subset of children in SIL 2 and 3 who would benefit from increased care integration and are at-risk of future out of home placement. Shared action plan completion is incentivized as a component of NC InCK's Alternative Payment Model

Wrap-up and Next Steps

- Please continue to encourage vaccination in ALL care management encounters
- DHB is preparing data on unvaccinated members to share with PHPs and AMHs by mid/end of October
- PHPs are developing COVID vaccination member incentive programs, these programs will be shared at the next AHEC managed Care Webinar
- Health Plans are working to finalize the standardized PCP Change Form
- Managed Care Quality Forum, will take place on October 12
- Tailored Care Management (TCM) Webinar will take place from October-December
- Slides will be posted on the AMH TAG website

Public Comments and Next Steps

AMH TAG Members are encouraged to send any additional feedback or suggestions to Kelly Crosbie(Kelly.Crosbie@dhhs.nc.gov) of DHHS.