

North Carolina Department of Health and Human Services (DHHS)

Advanced Medical Home Technical Advisory Group (AMH TAG) Meeting #25 (Conducted Virtually)

February 14, 2023, 4:00 PM ET

Attendees:

Name	Organization
Amy Russell, MD	Medical Director Mission Health Partners
Anne Boone, MSPH (for Gregory Adams, MD)	Member of CCPN Board of Managers Community Care Physician Network (CCPN)
C. Marston Crawford, MD, MBA	Pediatrician Coastal Children's Clinic – New Bern, Coastal Children's
Carol Stanley, MS, CPHQ	Medicaid Transformation Manager NC AHEC
Christopher Prouty, MBA (for Jennifer Houlihan, MSP, MA)	Associate Vice President Value-Based Care Operations Atrium Health Wake Forest Baptist
David Rinehart, MD	President-Elect of NC Family Physicians North Carolina Academy of Family Physicians
Kristen Dubay, MPP	Director Carolina Medical Home Network
Eugenie Komives, MD, and Zach Mathew	WellCare of North Carolina, Inc.
George Cheely, MD, MBA	Chief Medical Officer AmeriHealth Caritas North Carolina, Inc.
Jason Foltz, DO	Medical Director, ECU Physicians MCAC Quality Committee Member
Joy Key, MBA	Director of Provider Services Emtiro Health
Mary Gallupi, BA	Associate Director C&S Healthplan
Michael Ogden, MD	Chief Medical Officer Blue Cross and Blue Shield of North Carolina
Rick Bunio, MD	Executive Clinical Director, Cherokee Indian Hospital
Robert Rich, MD, and Atha Gurganus, MPH CPHQ	United
Tara Kinard, RN, MSN, MBA, CCM, CENP	Associate Chief Nursing Officer

	Duke Population Health Management Office
Zach Mathew	Wellcare of North Carolina
William Lawrence, MD	Chief Medical Officer Carolina Complete Health, Inc.
Keith McCoy, MD	Deputy CMO for Behavioral Health and I/DD Community Systems, Chief Medical Office for Behavioral Health and I/DD
NCDHHS Staff and Speakers	Title
Katie Horneffer, MPH	Monitoring & Evaluation Lead
Maggie Ruzicka, BS	Health Services Advisory Group Senior Director, Actuarial Services
Sam Thompson, MSW	Deputy Director – Program Evaluation
Seirra Hamilton, MPH	Population Health Analyst

Agenda

- Welcome and Roll Call
- Medicaid Total Cost of Care Project
- Wrap-Up and Next Steps

Medicaid Total Cost of Care Project

- The TCOC measure is a National Quality Forum-endorsed person-centered tool that accounts for 100% of the care provided to a patient. All administrative claims—for inpatient, outpatient, clinic, ancillary, pharmacy, and all other types of services—contribute to the total cost measure for continuously-enrolled members. Population-level costs therefore reflect an average per-member per-month (PMPM) sum, estimated by dividing members’ total costs (or paid amounts) by total member months. The measure will be risk adjusted based on CDPS+Rx. The Department will also report Total Cost Relative Resource Values (TCRRV), which evaluates resource use across all medical services, procedures, and places of service. More information on development and use of the measure is [here](#).
- In partnership with the Health Services Advisory Group (HSAG), the Department is implementing a TCOC measure dashboard to 1) assist providers in making informed decisions when entering into value-based payment arrangements with health plans; and 2) help providers understand patterns and drivers of potential service overuse/and or inefficiency. The TCOC measure also supports development of benefit packages, tiered networks, payment innovations.
- The total cost of care (TCOC) measure is currently included in the Department’s Advanced Medical Home (AMH) measure set.
- The go-live date for a TCOC dashboard is December 2023. The Department envisions that the TCOC dashboard will drive the following insights for providers:

- How results compare to peers and state averages;
- How the demographics of the practice's member panel compare to peers and state averages;
- Whether there are particular demographics of the practice's member panel that are driving results;
- Whether there are particular disease conditions based on the CDPS+RX condition grouping algorithm that are driving the practice's results;
- How the practice's high-level claims cost distribution and TCOC index compare to peers and state averages; and
- Whether there are particular categories of service driving the practice's results.
- The TCOC measure dashboard will include stratifications by the following data elements: Standard Plan eligibility group (i.e., Aged, Blind Disabled; Temporary Assistance for Needy Families), [Integrated Care for Kids \(InCK\) Model program enrollment](#), panel size, age, gender, race, ethnicity, geography (i.e., urban, rural), region and category of service (i.e., inpatient, outpatient, professional, pharmacy).
 - The Department considered primary language but noted concerns related to sample size.

Discussion

- AMH TAG members discussed the applicability of the TCOC measure for all practice sizes. HSAG noted that the TCOC algorithm should be relevant for even very small practices because HealthPartners has a Low Volume Measure Stabilization Module for practices with less than 600 members (but the Department will review values, as necessary).
- TAG members also suggested additional stratifications for the measure (e.g., adding more pediatric age strata to reflect child development, changing medical needs, adding behavioral health therapies as a specialty service category, labor and delivery as a sub-stratification under inpatient acute, Healthy Opportunities Pilot enrollment).
- The suggestion was made to use AMH Tiers as part of the Peer Group for the comparison to benchmarks.
- A request was made to include a dashboard/summary by health plan for an AMH. The data would only be relative to the specific AMH and would not include peer or state level comparisons.
- The Department flagged ongoing work to support improvements to AMH panel attribution, which will support more accurate TCOC values.
- TAG members asked for more information on how the tool will be used and by what entities. The Department agreed to create a permission matrix to outline the values in the dashboard that can be viewed by specific entities (AMHs, Standard Plans, clinically integrated networks). The Department will also develop a plan for user access, which will be discussed further in a future TAG meeting.

Wrap-Up and Next Steps

- Please send any additional written feedback to Kathryn.Horneffer@dhhs.nc.gov and mruzicka@hsag.com by Friday, February 24th, 2023.

- The next AMH TAG meeting will be on Tuesday, March 14th from 4:00-5:00 PM. The agenda for the meeting is forthcoming.
- The meeting adjourned shortly after 5:00 pm.