

Application Period Open for Round 3 Tailored Care Management Certification

September 16, 2022

A key area of focus in Medicaid Transformation is building robust and effective models for supporting beneficiaries' whole person care needs through local care management. Provider-based care management will support whole-person care, foster high-functioning integrated care teams, address medical and non-medical drivers of care and promote better health outcomes.

The **Round 3 application period** for Tailored Care Management (TCM) Certification will open on **October 1, 2022**. The certification process will be conducted by the State's certification vendor, NCQA, using the state's Tailored Care Management model requirements.

The first step in the process is to complete the Tailored Care Management (TCM) Statement of Intent to Participate in order to receive a log-on to the application portal. The TCM Statement of Intent is an [online form](#) and will be available from **October 1, 2022 until November 10, 2022**.

The Round 3 application submission will be electronic through an online application portal. Access to the online portal will be shared by our certification vendor after the request to participate is processed. The TCM Application portal will open **November 15, 2022**. The deadline for submitting your application and associated documents through the online portal is **December 31, 2022**.

Interested providers should review the updated Provider Manual and pdf version of the revised application. The provider manual describes the model, TCM requirements and give guidance on the certification process for AMHs and CMAs. To assist providers in understanding the process and requirements, the Department will host a **webinar** <https://mahec.net/home/event/69517> on **September 29, 2022 at 3:30pm** to provide more information and respond to providers' questions.

For more information, visit the NC Medicaid [Tailored Care Management webpage](#).
Please send any comments or questions to Medicaid.TailoredCareMgmt@dhhs.nc.gov.

Contact

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