Request for an Amendment to a §1915(c) Home and Community-Based Services Waiver

1. Request Information

- A. The State of North Carolina requests approval for an amendment to the following Medicaid home and communitybased services waiver approved under authority of §1915(c) of the Social Security Act.
- B. Program Title: Community Alternatives Program for Children (CAP/C)
- C. Waiver Number:NC.4141 Original Base Waiver Number: NC.4141.
- D. Amendment Number:NC.4141.R05.02
- E. Proposed Effective Date: (mm/dd/yy) 12/01/12 Approved Effective Date: 12/01/12 Approved Effective Date of Waiver being Amended: 07/01/10

2. Purpose(s) of Amendment

Purpose(s) of the Amendment. Describe the purpose(s) of the amendment:

The purpose of this amendment is to

a) implement a participant-directed option within the existing Community Alternatives Program for Children (CAP/C) waiver. This will involve the addition of the following services to support individuals who wish to self-direct: Personal Assistant Services, Care Advisement, and Financial Management.,

b) increase the number of participants served in the program as a whole, and

c) note that there is a now a contracted entity performing some quality management activities under DMA's direct supervision.

3. Nature of the Amendment

A. Component(s) of the Approved Waiver Affected by the Amendment. This amendment affects the following component(s) of the approved waiver. Revisions to the affected subsection(s) of these component(s) are being submitted concurrently *(check each that applies):*

Component of the Approved Waiver	Subsection(s)
Waiver Application	
Appendix A – Waiver Administration and Operation	
Appendix B – Participant Access and Eligibility	3
Appendix C – Participant Services	1/3
Appendix D – Participant Centered Service Planning and Delivery	
Appendix E – Participant Direction of Services	all
Appendix F – Participant Rights	
Appendix G – Participant Safeguards	
Appendix H	
Appendix I – Financial Accountability	
Appendix J – Cost-Neutrality Demonstration	

- **B.** Nature of the Amendment. Indicate the nature of the changes to the waiver that are proposed in the amendment *(check each that applies):*
 - ☐ Modify target group(s)
 - ☐ Modify Medicaid eligibility
 - Add/delete services

- ☐ Revise service specifications
- □ Revise provider qualifications
- **Increase/decrease number of participants**
- □ Revise cost neutrality demonstration
- Add participant-direction of services
- □ Other

Specify:

Application for a §1915(c) Home and Community-Based Services Waiver

- **1. Request Information** (1 of 3)
 - A. The State of North Carolina requests approval for a Medicaid home and community-based services (HCBS) waiver under the authority of §1915(c) of the Social Security Act (the Act).
 - **B. Program Title** (*optional this title will be used to locate this waiver in the finder*):

V

- Community Alternatives Program for Children (CAP/C)
- C. Type of Request: amendment

Requested Approval Period: (For new waivers requesting five year approval periods, the waiver must serve individuals who are dually eligible for Medicaid and Medicare.)

○ 3 years [●] 5 years

Original Base Waiver Number: NC.4141 Waiver Number:NC.4141.R05.02 Draft ID: NC.019.05.04

- **D. Type of Waiver** *(select only one):* Regular Waiver
- E. Proposed Effective Date of Waiver being Amended: 07/01/10 Approved Effective Date of Waiver being Amended: 07/01/10

1. Request Information (2 of 3)

F. Level(s) of Care. This waiver is requested in order to provide home and community-based waiver services to individuals who, but for the provision of such services, would require the following level(s) of care, the costs of which would be reimbursed under the approved Medicaid State plan (*check each that applies*):

Hospital

Select applicable level of care

Hospital as defined in 42 CFR §440.10

If applicable, specify whether the State additionally limits the waiver to subcategories of the hospital level of care:

Not Applicable

O Inpatient psychiatric facility for individuals age 21 and under as provided in42 CFR §440.160

Nursing Facility

Select applicable level of care

- Nursing Facility as defined in 42 CFR □□440.40 and 42 CFR □□440.155
 - If applicable, specify whether the State additionally limits the waiver to subcategories of the nursing facility level of care:

Not Applicable. The 2005-2010 approved waiver currently divides nursing facility level of care into intermediate and skilled levels of care; however, with this waiver renewal we plan to use nursing facility level of care with no subcategory.

 Institution for Mental Disease for persons with mental illnesses aged 65 and older as provided in 42 CFR §440.140

Intermediate Care Facility for Individuals with Intellectual Disabilities (ICF/IID) (as defined in 42 CFR
§440.150)

care:	
If applicable, specify whether the State additionally limits the waiver to subcategorie	es of the ICF/IID level of

1. Request Information (3 of 3)

- **G.** Concurrent Operation with Other Programs. This waiver operates concurrently with another program (or programs) approved under the following authorities Select one:
 - Not applicable
 - **O** Applicable

Check the applicable authority or authorities:

- Services furnished under the provisions of §1915(a)(1)(a) of the Act and described in Appendix I
- ☐ Waiver(s) authorized under §1915(b) of the Act.

Specify the §1915(b) waiver program and indicate whether a §1915(b) waiver application has b	been
submitted or previously approved:	

Specify the §1915(b) authorities under which this program operates (check each that applies): §1915(b)(1) (mandated enrollment to managed care)

S1915(b)(2) (central broker)

S1915(b)(3) (employ cost savings to furnish additional services)

□ §1915(b)(4) (selective contracting/limit number of providers)

A program operated under §1932(a) of the Act.

Specify the nature of the State Plan benefit and indicate whether the State Plan Amendment has been submitted or previously approved:

- A program authorized under §1915(i) of the Act.
- A program authorized under §1915(j) of the Act.
- A program authorized under §1115 of the Act.

Specify the program:

H. Dual Eligiblity for Medicaid and Medicare.

Check if applicable:

☑ This waiver provides services for individuals who are eligible for both Medicare and Medicaid.

2. Brief Waiver Description

Brief Waiver Description. *In one page or less*, briefly describe the purpose of the waiver, including its goals, objectives, organizational structure (e.g., the roles of state, local and other entities), and service delivery methods.

The purpose of the CAP/C waiver is to provide a community alternative for children who have complex medical conditions who otherwise would be hospitalized or in a nursing facility. The program provides a package of services that support the recipient directly and indirectly by providing physical, educational, and emotional support to the recipient and his or her family and informal supports. With an appropriate package of supports, recipients will be able to remain safely at home, and they and their families can be independent, active members of their communities, all at a cost lower than that of institutionalization.

The CAP/C package of services includes case management, nursing or nurse aide services; in-home and institutional respite

https://wms-mmdl.cdsvdc.com/WMS/faces/protected/35/print/PrintSelector.jsp

services; waiver supplies; home modifications; vehicle modifications; community transition funding; palliative care services; and caregiver training and education. Recipients are required to have case management plus at least one other waiver service (excluding respite and waiver incontinence supplies) provided on an at least a quarterly basis. In addition to the waiver services, recipients are eligible for state plan services under the specific guidelines for each service.

Recipients may include individuals from birth through age 20 who meet waiver eligibility criteria for Medicaid, have been prior-approved for nursing facility level of care, elect to remain in a private residence, and can have their health, safety and well-being maintained in a private residence.

Referrals to the CAP/C program may come from any source; most often from case managers, but also from hospital discharge planners, Early Intervention workers, physicians offices, and recipients themselves. There is a 'no wrong door' policy for entrance into the waiver.

Referral forms are screened by the Division of Medical Assistance. Approval of a referral means that the case manager may proceed with the full assessment and plan of care development. If a referral is denied, the family is given recourse to have that assessment and plan of care completed anyway.

DMA maintains responsibility for operating the waiver. Case Managers from qualified provider agencies administer the program at the local level by taking referrals, initiating level of care determinations, completing assessments, developing plans of care, monitoring the recipient's health and services, and coordinating care. DMA reviews and approves all assessments and plans of care (or denies them in accordance with DMA's due process procedures).

With approval of this amendment, CAP/C will accommodate both a traditional service delivery method and a participantdirected option.

3. Components of the Waiver Request

The waiver application consists of the following components. Note: Item 3-E must be completed.

- A. Waiver Administration and Operation. Appendix A specifies the administrative and operational structure of this waiver.
- **B.** Participant Access and Eligibility. Appendix B specifies the target group(s) of individuals who are served in this waiver, the number of participants that the State expects to serve during each year that the waiver is in effect, applicable Medicaid eligibility and post-eligibility (if applicable) requirements, and procedures for the evaluation and reevaluation of level of care.
- **C. Participant Services. Appendix C** specifies the home and community-based waiver services that are furnished through the waiver, including applicable limitations on such services.
- **D.** Participant-Centered Service Planning and Delivery. Appendix D specifies the procedures and methods that the State uses to develop, implement and monitor the participant-centered service plan (of care).
- **E. Participant-Direction of Services.** When the State provides for participant direction of services, **Appendix E** specifies the participant direction opportunities that are offered in the waiver and the supports that are available to participants who direct their services. (*Select one*):

• Yes. This waiver provides participant direction opportunities. *Appendix E is required.*

○ No. This waiver does not provide participant direction opportunities. Appendix E is not required.

- **F.** Participant Rights. Appendix **F** specifies how the State informs participants of their Medicaid Fair Hearing rights and other procedures to address participant grievances and complaints.
- **G.** Participant Safeguards. Appendix **G** describes the safeguards that the State has established to assure the health and welfare of waiver participants in specified areas.
- H. Quality Improvement Strategy. Appendix H contains the Quality Improvement Strategy for this waiver.
- **I. Financial Accountability. Appendix I** describes the methods by which the State makes payments for waiver services, ensures the integrity of these payments, and complies with applicable federal requirements concerning payments and federal financial participation.

J. Cost-Neutrality Demonstration. Appendix J contains the State's demonstration that the waiver is cost-neutral.

4. Waiver(s) Requested

- **A.** Comparability. The State requests a waiver of the requirements contained in §1902(a)(10)(B) of the Act in order to provide the services specified in Appendix C that are not otherwise available under the approved Medicaid State plan to individuals who: (a) require the level(s) of care specified in Item 1.F and (b) meet the target group criteria specified in Appendix B.
- **B.** Income and Resources for the Medically Needy. Indicate whether the State requests a waiver of §1902(a)(10)(C)(i) (III) of the Act in order to use institutional income and resource rules for the medically needy *(select one)*:
 - Not Applicable
 - O No

• Yes

- **C.** Statewideness. Indicate whether the State requests a waiver of the statewideness requirements in §1902(a)(1) of the Act *(select one)*:
 - No

O Yes

If yes, specify the waiver of statewideness that is requested (check each that applies):

Geographic Limitation. A waiver of statewideness is requested in order to furnish services under this

waiver only to individuals who reside in the following geographic areas or political subdivisions of the State.

Specify the areas to which this waiver applies and, as applicable, the phase-in schedule of the waiver by geographic area:

Limited Implementation of Participant-Direction. A waiver of statewideness is requested in order to

make *participant-direction of services* as specified in **Appendix E** available only to individuals who reside in the following geographic areas or political subdivisions of the State. Participants who reside in these areas may elect to direct their services as provided by the State or receive comparable services through the service delivery methods that are in effect elsewhere in the State.

Specify the areas of the State affected by this waiver and, as applicable, the phase-in schedule of the waiver by geographic area:

5. Assurances

In accordance with 42 CFR §441.302, the State provides the following assurances to CMS:

- A. Health & Welfare: The State assures that necessary safeguards have been taken to protect the health and welfare of persons receiving services under this waiver. These safeguards include:
 - 1. As specified in **Appendix C**, adequate standards for all types of providers that provide services under this waiver;
 - 2. Assurance that the standards of any State licensure or certification requirements specified in Appendix C are met for services or for individuals furnishing services that are provided under the waiver. The State assures that these requirements are met on the date that the services are furnished; and,
 - 3. Assurance that all facilities subject to §1616(e) of the Act where home and community-based waiver services are provided comply with the applicable State standards for board and care facilities as specified in Appendix C.
- **B.** Financial Accountability. The State assures financial accountability for funds expended for home and communitybased services and maintains and makes available to the Department of Health and Human Services (including the Office of the Inspector General), the Comptroller General, or other designees, appropriate financial records

documenting the cost of services provided under the waiver. Methods of financial accountability are specified in **Appendix I**.

- **C. Evaluation of Need:** The State assures that it provides for an initial evaluation (and periodic reevaluations, at least annually) of the need for a level of care specified for this waiver, when there is a reasonable indication that an individual might need such services in the near future (one month or less) but for the receipt of home and community-based services under this waiver. The procedures for evaluation and reevaluation of level of care are specified in **Appendix B**.
- **D.** Choice of Alternatives: The State assures that when an individual is determined to be likely to require the level of care specified for this waiver and is in a target group specified in **Appendix B**, the individual (or, legal representative, if applicable) is:
 - 1. Informed of any feasible alternatives under the waiver; and,
 - 2. Given the choice of either institutional or home and community-based waiver services. Appendix B specifies the procedures that the State employs to ensure that individuals are informed of feasible alternatives under the waiver and given the choice of institutional or home and community-based waiver services.
- **E.** Average Per Capita Expenditures: The State assures that, for any year that the waiver is in effect, the average per capita expenditures under the waiver will not exceed 100 percent of the average per capita expenditures that would have been made under the Medicaid State plan for the level(s) of care specified for this waiver had the waiver not been granted. Cost-neutrality is demonstrated in Appendix J.
- **F.** Actual Total Expenditures: The State assures that the actual total expenditures for home and community-based waiver and other Medicaid services and its claim for FFP in expenditures for the services provided to individuals under the waiver will not, in any year of the waiver period, exceed 100 percent of the amount that would be incurred in the absence of the waiver by the State's Medicaid program for these individuals in the institutional setting(s) specified for this waiver.
- **G.** Institutionalization Absent Waiver: The State assures that, absent the waiver, individuals served in the waiver would receive the appropriate type of Medicaid-funded institutional care for the level of care specified for this waiver.
- **H. Reporting:** The State assures that annually it will provide CMS with information concerning the impact of the waiver on the type, amount and cost of services provided under the Medicaid State plan and on the health and welfare of waiver participants. This information will be consistent with a data collection plan designed by CMS.
- **I.** Habilitation Services. The State assures that prevocational, educational, or supported employment services, or a combination of these services, if provided as habilitation services under the waiver are: (1) not otherwise available to the individual through a local educational agency under the Individuals with Disabilities Education Act (IDEA) or the Rehabilitation Act of 1973; and, (2) furnished as part of expanded habilitation services.
- **J.** Services for Individuals with Chronic Mental Illness. The State assures that federal financial participation (FFP) will not be claimed in expenditures for waiver services including, but not limited to, day treatment or partial hospitalization, psychosocial rehabilitation services, and clinic services provided as home and community-based services to individuals with chronic mental illnesses if these individuals, in the absence of a waiver, would be placed in an IMD and are: (1) age 22 to 64; (2) age 65 and older and the State has not included the optional Medicaid benefit cited in 42 CFR §440.140; or (3) age 21 and under and the State has not included the optional Medicaid benefit cited in 42 CFR § 440.160.

6. Additional Requirements

Note: Item 6-I must be completed.

A. Service Plan. In accordance with 42 CFR §441.301(b)(1)(i), a participant-centered service plan (of care) is developed for each participant employing the procedures specified in Appendix D. All waiver services are furnished pursuant to the service plan. The service plan describes: (a) the waiver services that are furnished to the participant, their projected frequency and the type of provider that furnishes each service and (b) the other services (regardless of funding source, including State plan services) and informal supports that complement waiver services in meeting the needs of the participant. The service plan is subject to the approval of the Medicaid agency. Federal financial

participation (FFP) is not claimed for waiver services furnished prior to the development of the service plan or for services that are not included in the service plan.

- **B.** Inpatients. In accordance with 42 CFR §441.301(b)(1)(ii), waiver services are not furnished to individuals who are in-patients of a hospital, nursing facility or ICF/IID.
- **C.** Room and Board. In accordance with 42 CFR §441.310(a)(2), FFP is not claimed for the cost of room and board except when: (a) provided as part of respite services in a facility approved by the State that is not a private residence or (b) claimed as a portion of the rent and food that may be reasonably attributed to an unrelated caregiver who resides in the same household as the participant, as provided in Appendix I.
- **D.** Access to Services. The State does not limit or restrict participant access to waiver services except as provided in Appendix C.
- **E.** Free Choice of Provider. In accordance with 42 CFR §431.151, a participant may select any willing and qualified provider to furnish waiver services included in the service plan unless the State has received approval to limit the number of providers under the provisions of §1915(b) or another provision of the Act.
- **F. FFP Limitation**. In accordance with 42 CFR §433 Subpart D, FFP is not claimed for services when another thirdparty (e.g., another third party health insurer or other federal or state program) is legally liable and responsible for the provision and payment of the service. FFP also may not be claimed for services that are available without charge, or as free care to the community. Services will not be considered to be without charge, or free care, when (1) the provider establishes a fee schedule for each service available and (2) collects insurance information from all those served (Medicaid, and non-Medicaid), and bills other legally liable third party insurers. Alternatively, if a provider certifies that a particular legally liable third party insurer does not pay for the service(s), the provider may not generate further bills for that insurer for that annual period.
- **G.** Fair Hearing: The State provides the opportunity to request a Fair Hearing under 42 CFR §431 Subpart E, to individuals: (a) who are not given the choice of home and community-based waiver services as an alternative to institutional level of care specified for this waiver; (b) who are denied the service(s) of their choice or the provider(s) of their choice; or (c) whose services are denied, suspended, reduced or terminated. Appendix F specifies the State's procedures to provide individuals the opportunity to request a Fair Hearing, including providing notice of action as required in 42 CFR §431.210.
- H. Quality Improvement. The State operates a formal, comprehensive system to ensure that the waiver meets the assurances and other requirements contained in this application. Through an ongoing process of discovery, remediation and improvement, the State assures the health and welfare of participants by monitoring: (a) level of care determinations; (b) individual plans and services delivery; (c) provider qualifications; (d) participant health and welfare; (e) financial oversight and (f) administrative oversight of the waiver. The State further assures that all problems identified through its discovery processes are addressed in an appropriate and timely manner, consistent with the severity and nature of the problem. During the period that the waiver is in effect, the State will implement the Quality Improvement Strategy specified in Appendix H.
- **I. Public Input.** Describe how the State secures public input into the development of the waiver: DMA utilized several methods to obtain public input for the waiver renewal.

- Initiated a Waiver Development Team which meets biweekly. Participants include DMA Clinical Policy staff, DMA Eligibility Staff, Case Management Providers and others.

- Stakeholder meetings involving DMA staff, Case Managers, recipients' parents, provider agencies, physicians, and other interested parties such as NC Community Care and the Carolinas Center for Hospice and End of Life Care. These stakeholder meetings were held regionally across the state.

- Annual CAP/C participant satisfaction survey, in which comments about the program and suggestions for improving the program are solicited.

- Annual written CAP/C Case Management Agency survey, which also solicits information regarding program strengths and weaknesses and suggestions for improvement.

- DMA's Clinical Coverage Policy for CAP/C was developed concurrently with input from all of the above entities. This process includes a review and recommendations from the NC Physicians Advisory Group and also involves a 45 day public comment period.

- Data from outside entities such as the Commission for Children with Special Healthcare Needs and the Assistive Technology Program was also used.

- J. Notice to Tribal Governments. The State assures that it has notified in writing all federally-recognized Tribal Governments that maintain a primary office and/or majority population within the State of the State's intent to submit a Medicaid waiver request or renewal request to CMS at least 60 days before the anticipated submission date is provided by Presidential Executive Order 13175 of November 6, 2000. Evidence of the applicable notice is available through the Medicaid Agency.
- K. Limited English Proficient Persons. The State assures that it provides meaningful access to waiver services by Limited English Proficient persons in accordance with: (a) Presidential Executive Order 13166 of August 11, 2000 (65 FR 50121) and (b) Department of Health and Human Services "Guidance to Federal Financial Assistance Recipients Regarding Title VI Prohibition Against National Origin Discrimination Affecting Limited English Proficient Persons" (68 FR 47311 August 8, 2003). Appendix B describes how the State assures meaningful access to waiver services by Limited English Proficient persons.

7. Contact Person(s)

A.	The Medicaid agency	representative with whom CMS should communicate regarding the waiver is:
	Last Name:	Deved
		Brest
	First Name:	Jennifer
		Jenniter
	Title:	RN, MSN, Home Care Initiatives Unit Manager
		KN, MSN, Home Care Initiatives Unit Manager
	Agency:	North Carolina Department of Health and Human Services, Division of Medical Assistanc
	A d d	North Caronina Department of Health and Human Services, Division of Wedlear Assistance
	Address:	2501 Mail Service Center
	Address 2:	
	Address 2.	
	City:	
	city.	Raleigh
	State:	North Carolina
	Zip:	
		27699-2501
	Phone:	
		(919) 855-4382 Ext:
	Fax:	
		(919) 715-9025
	E-mail:	
		jennifer.brest@dhhs.nc.gov

B. If applicable, the State operating agency representative with whom CMS should communicate regarding the waiver is: Last Name:

First Name:

Title:	
Agency:	
Address:	
Address 2:	
City:	
State:	North Carolina
Zip:	
Phone:	Ext: TTY
	Ext: TTY
Fax:	
E-mail:	

8. Authorizing Signature

This document, together with the attached revisions to the affected components of the waiver, constitutes the State's request to amend its approved waiver under §1915(c) of the Social Security Act. The State affirms that it will abide by all provisions of the waiver, including the provisions of this amendment when approved by CMS. The State further attests that it will continuously operate the waiver in accordance with the assurances specified in Section V and the additional requirements specified in Section VI of the approved waiver. The State certifies that additional proposed revisions to the waiver request will be submitted by the Medicaid agency in the form of additional waiver amendments.

Signature:	Teresa Smith	
	State Medicaid Director or Designee	
Submission Date:	Jan 22, 2013	
	Note: The Signature and Submission Date fields will be automatically completed when the State Medicaid Director submits the application.	
Last Name:		
	Watson	
First Name:		
	Michael	
Title:		
	Director	
Agency:		
	NC Division of Medical Assistance	
Address:		

	2501 Mail Services Center	
Address 2:		
City:		
	Raleigh	
State:	North Carolina	
Zip:	27/00 2501	
	27699-2501	
Phone:		
	(919) 855-4105	Ext: TTY
Fax:	(010) 722 ((09	_
	(919) 733-6608	
E-mail:		
Attachments	michael.watson@dhhs.nc.gov	

Attachment #1: Transition Plan

Check the box next to any of the following changes from the current approved waiver. Check all boxes that apply. **Replacing an approved waiver with this waiver.**

 \Box Combining waivers.

☐ Splitting one waiver into two waivers.

☐ Eliminating a service.

Adding or decreasing an individual cost limit pertaining to eligibility.

- Adding or decreasing limits to a service or a set of services, as specified in Appendix C.
- **Reducing the unduplicated count of participants (Factor C).**
- Adding new, or decreasing, a limitation on the number of participants served at any point in time.
- Making any changes that could result in some participants losing eligibility or being transferred to another

waiver under 1915(c) or another Medicaid authority.

☐ Making any changes that could result in reduced services to participants.

Specify the transition plan for the waiver:

This attachment is not applicable.

Attachment #2: Home and Community-Based Settings Waiver Transition Plan

Specify the state's process to bring this waiver into compliance with federal home and community-based (HCB) settings requirements at 42 CFR 441.301(c)(4)-(5), and associated CMS guidance.

Consult with CMS for instructions before completing this item. This field describes the status of a transition process at the point in time of submission. Relevant information in the planning phase will differ from information required to describe attainment of milestones.

To the extent that the state has submitted a statewide HCB settings transition plan to CMS, the description in this field may reference that statewide plan. The narrative in this field must include enough information to demonstrate that this waiver complies with federal HCB settings requirements, including the compliance and transition requirements at 42 CFR 441.301 (c)(6), and that this submission is consistent with the portions of the statewide HCB settings transition plan that are germane to this waiver. Quote or summarize germane portions of the statewide HCB settings transition plan as required.

Note that Appendix C-5 <u>HCB Settings</u> describes settings that do not require transition; the settings listed there meet federal HCB setting requirements as of the date of submission. Do not duplicate that information here.

Update this field and Appendix C-5 when submitting a renewal or amendment to this waiver for other purposes. It is not necessary for the state to amend the waiver solely for the purpose of updating this field and Appendix C-5. At the end of the

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state's HCB settings transition process for this waiver, when all waiver settings meet federal HCB setting requirements, enter "Completed" in this field, and include in Section C-5 the information on all HCB settings in the waiver.

Additional Needed Information (Optional)

Provide additional needed information for the waiver (optional):