

NORTH CAROLINA DEPARTMENT OF HEALTH AND HUMAN SERVICES

**1915(c) Home and Community-Based Services
Community Alternatives Program for Children (CAP/C)
Community Alternatives Program for Disabled Adults (CAP/DA)**

NC Medicaid LTSS Provider Forum

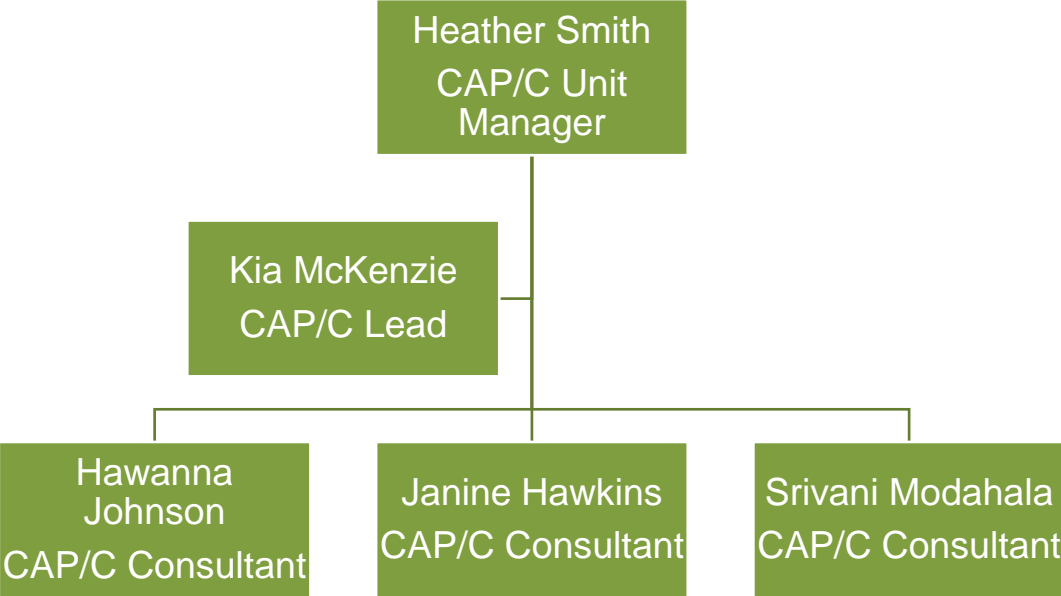
June 25, 2024

Topics of Discussion

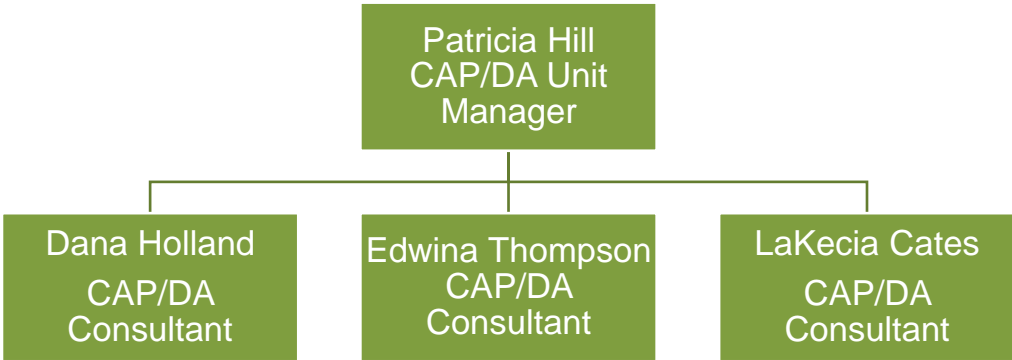
- Program Leaders and Administrative Oversight
- Program Enrollees & Waitlisted Participants
- Program Demographics
- Program Utilization
- New Access Rule and Implementation Timeline
- Current & Future Planning
- Q and A

Program Leaders

CAP/C



CAP/DA



Program Administration

NC Medicaid

Administrator of the CAP/C and CAP/DA waivers.

Responsible for:

- Participant enrollment
- Management of expenditures and utilization
- Confirmation of LOC
- Requirements of service plan development
- Initiation of prior approval
- Requirements of provider qualifications and enrollment
- Statewide rate setting methodology
- Development and technical support of rules and policies
- Quality assurance and quality improvement activities

Acentra Health

Review usage of CAP/C and CAP/DA for program enrollment and service approval.

Responsible for:

- Accept and process referrals
- Complete SRFs to determine initial indication of LOC
- Schedule in-person initial assessments
- Conduct in-person assessments
- Convene an MDT to determine eligibility for enrollment in the CAP waiver
- Review and decide on submitted POCs
- Review CAP/DA POCs for quality assurance

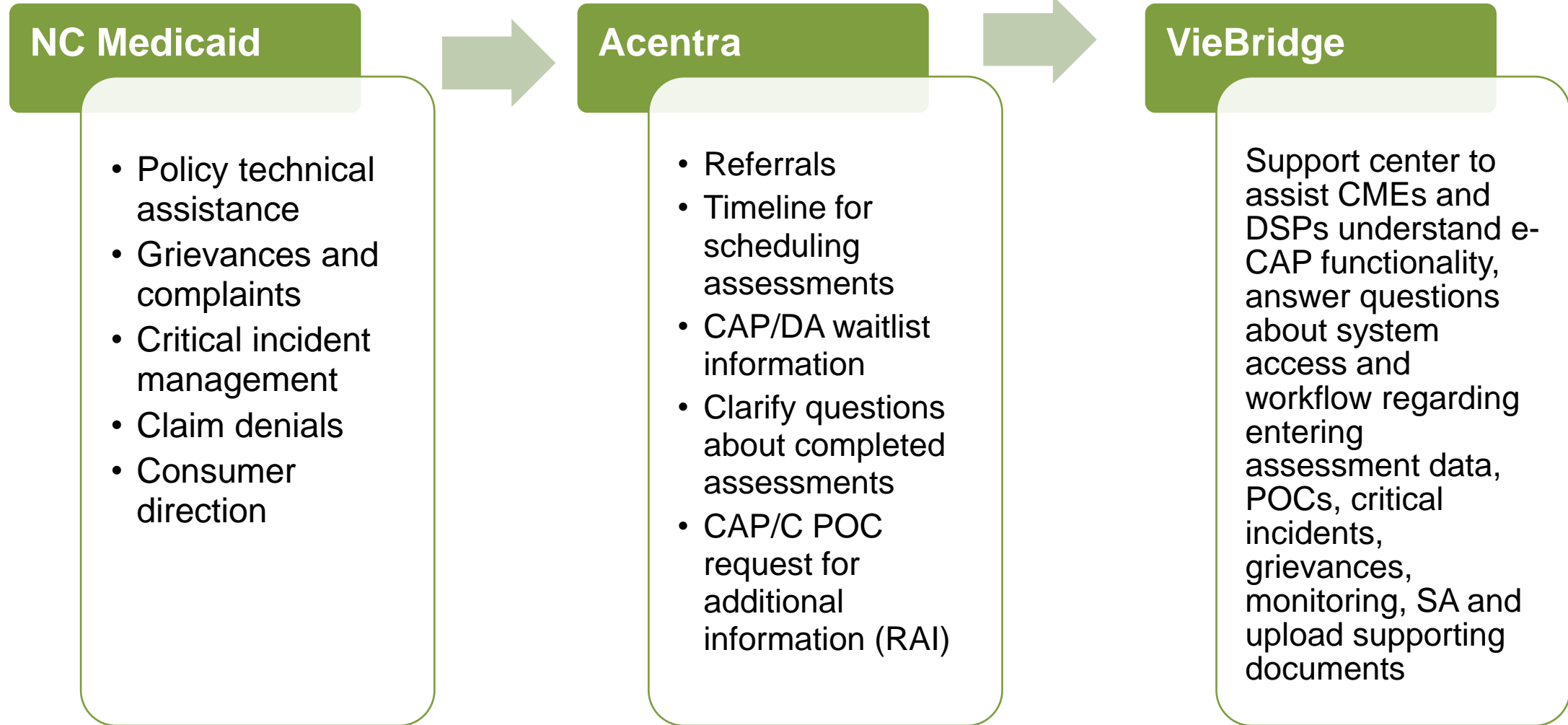
CME

Day-to-day management entity.

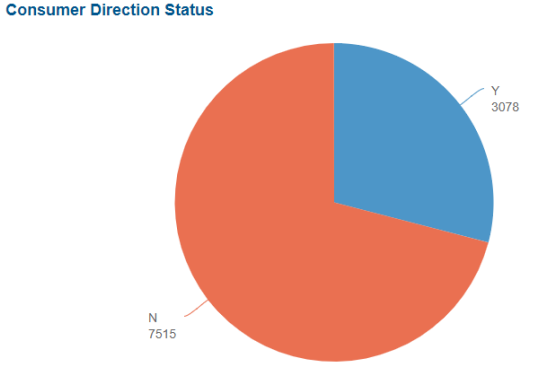
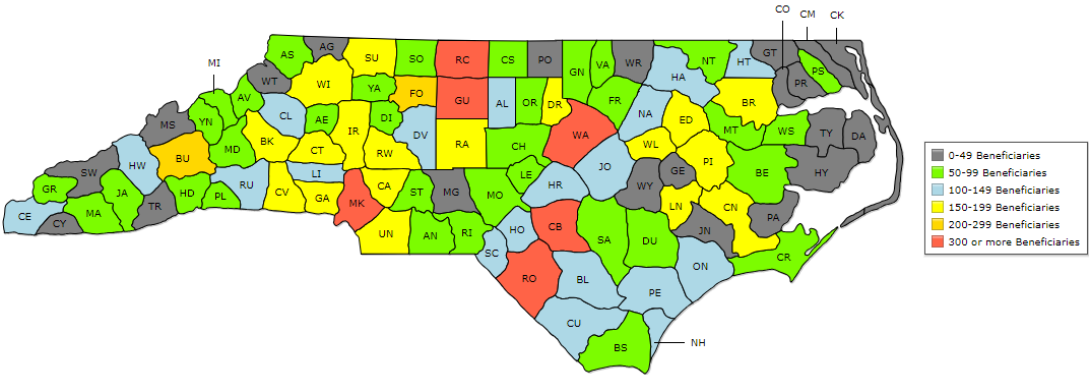
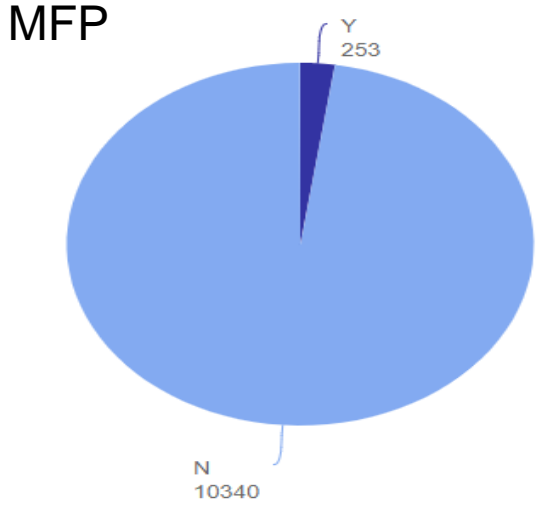
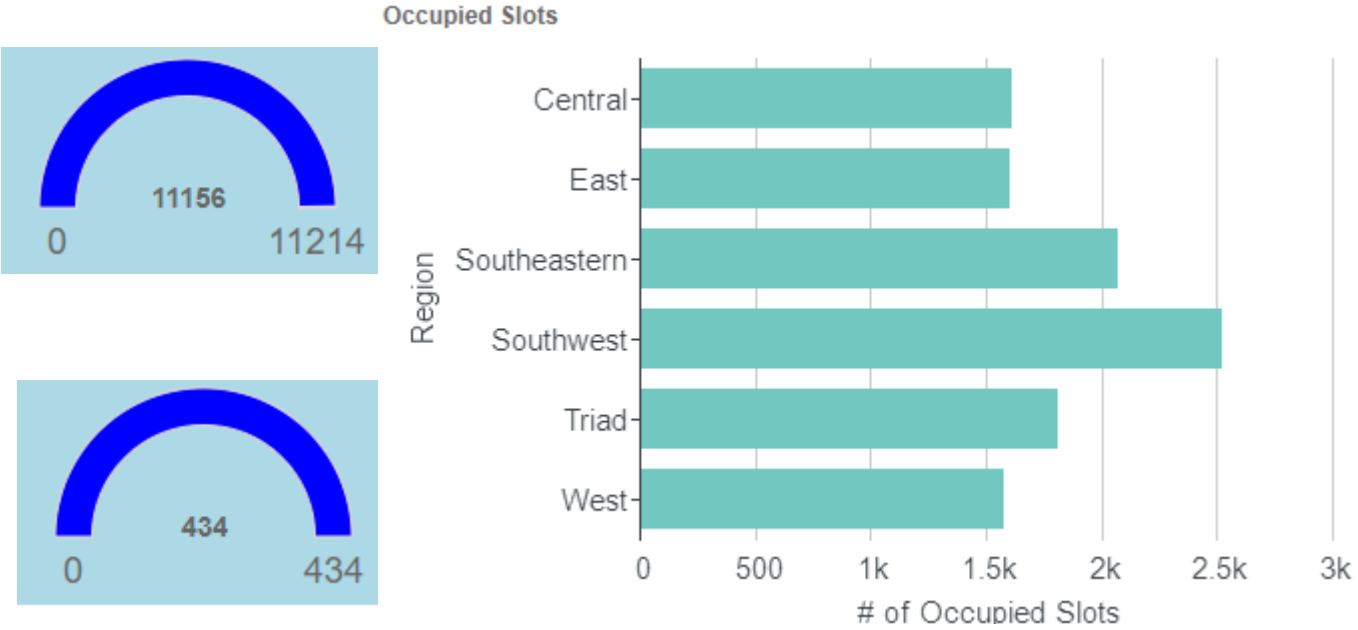
Responsible for:

- Case management including assessment, care plans, monitoring, linking and follow-up.
- Complete annual and change in status assessments
- Complete service plan that includes the POC
- Collaborate with providers to monitor the POC for health, safety and well-being
- Complete incident reports and follow-up to ensure HSW

Contact Tree



CAP/DA Enrollees and Waitlisted Participants

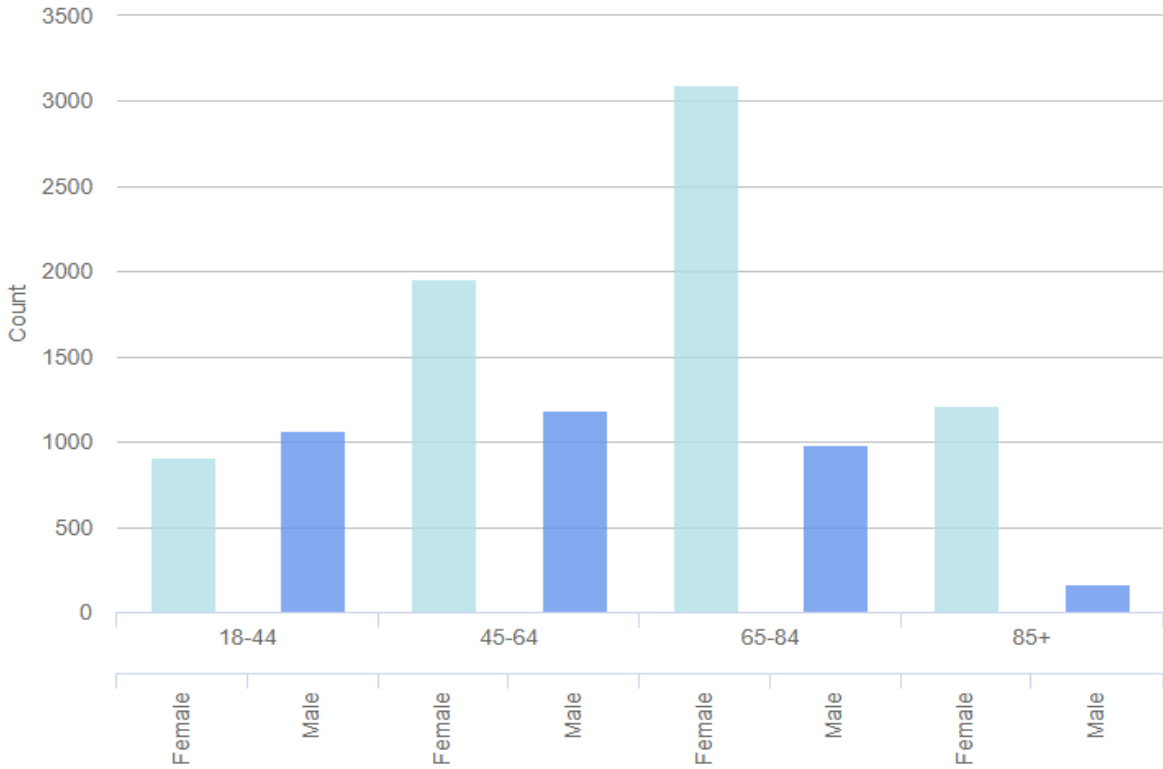


Total on Wait List	Avg Time on Wait List (Months)
988	1.82

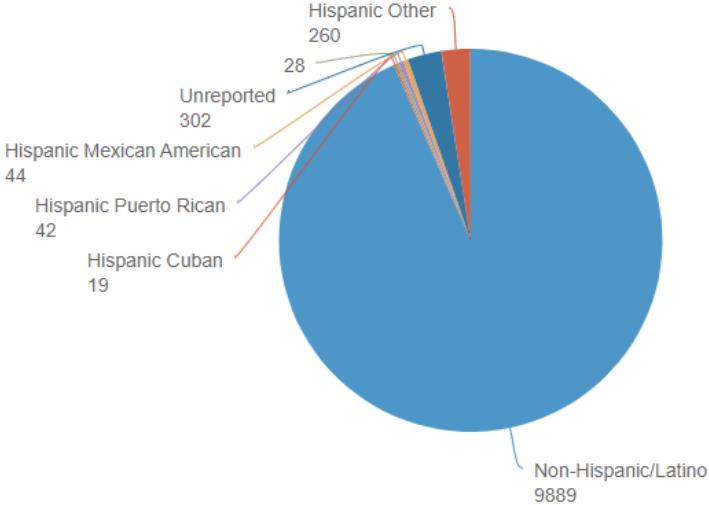
Data pulled May 31, 2024

CAP/DA Demographics

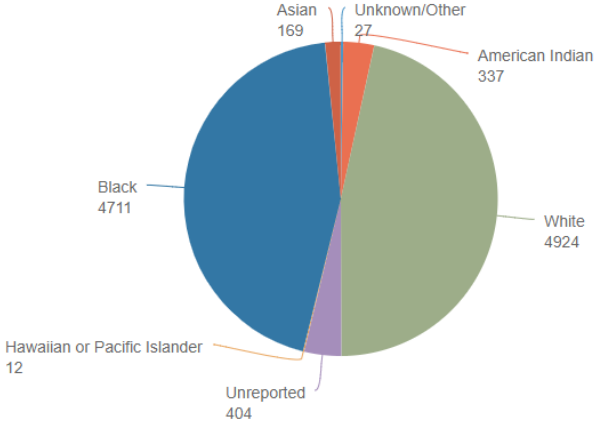
Gender By Age Group



Ethnicity



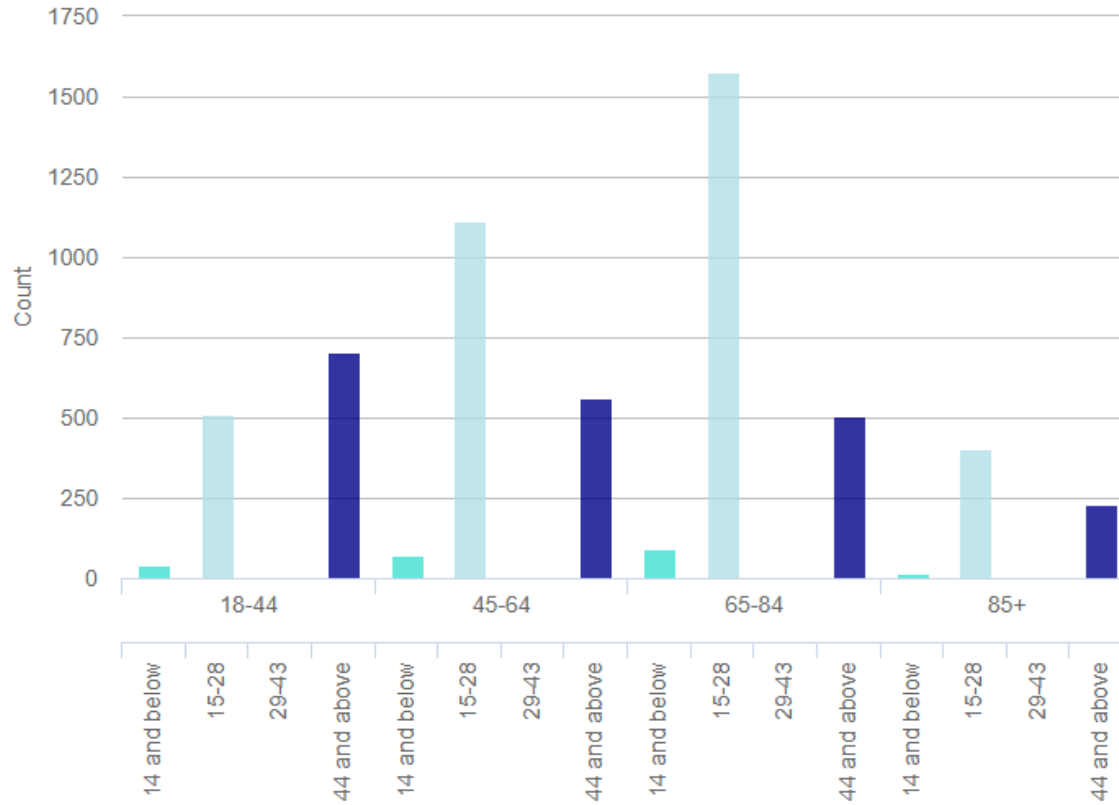
Race



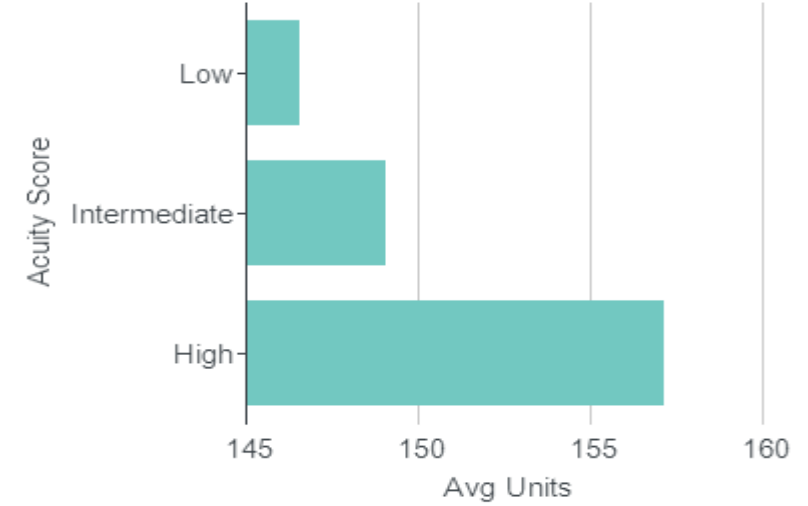
Data pulled May 31, 2024

CAP/DA Acuity Need and IHA Utilization

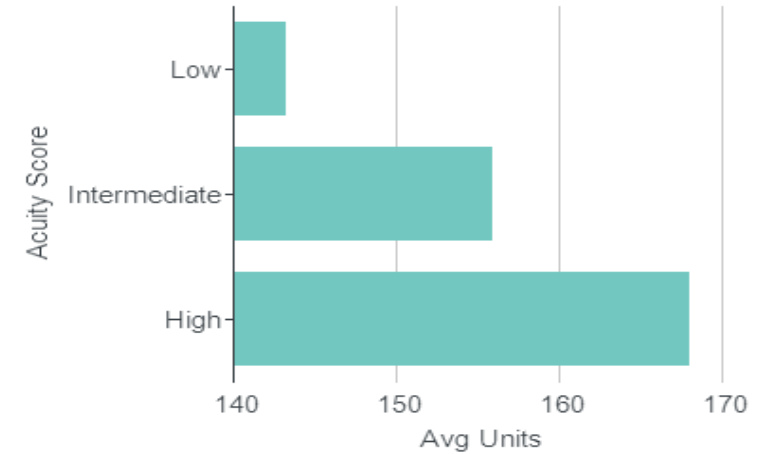
ADL Cumulative Score By Age Group



S5135 - Average Weekly Units by Acuity Score



S5125 - Average Weekly Units by Acuity Score

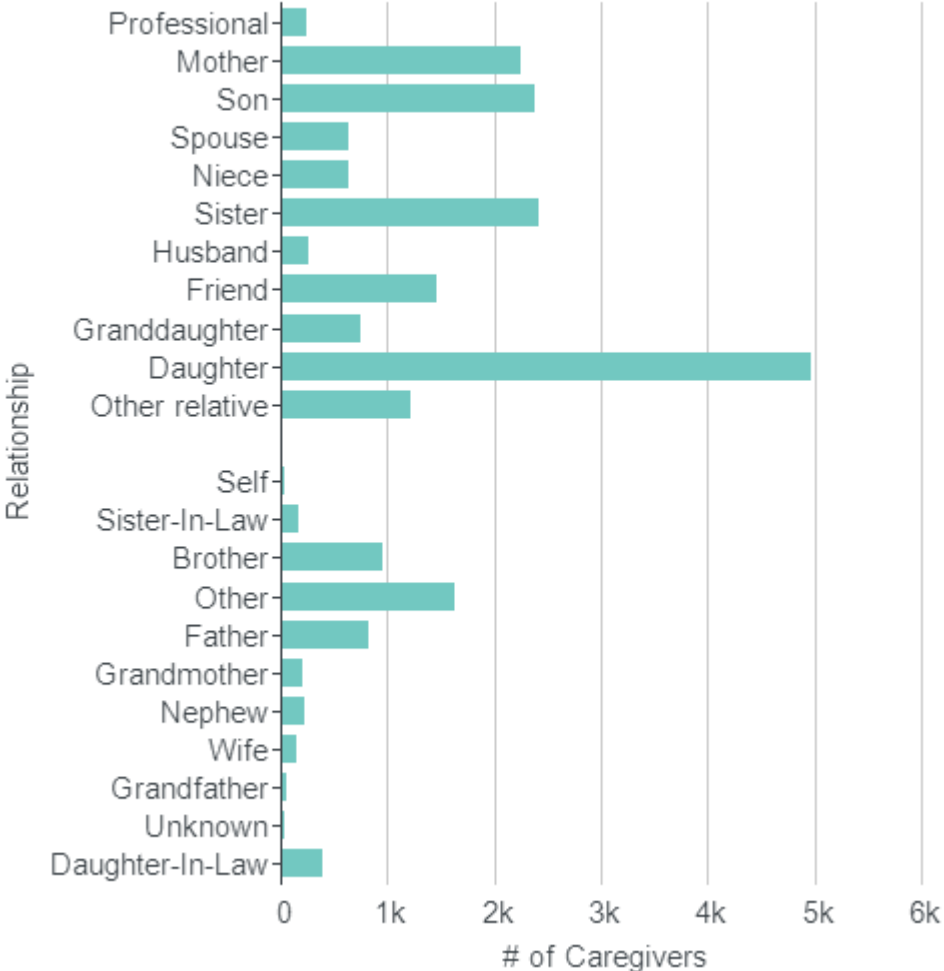


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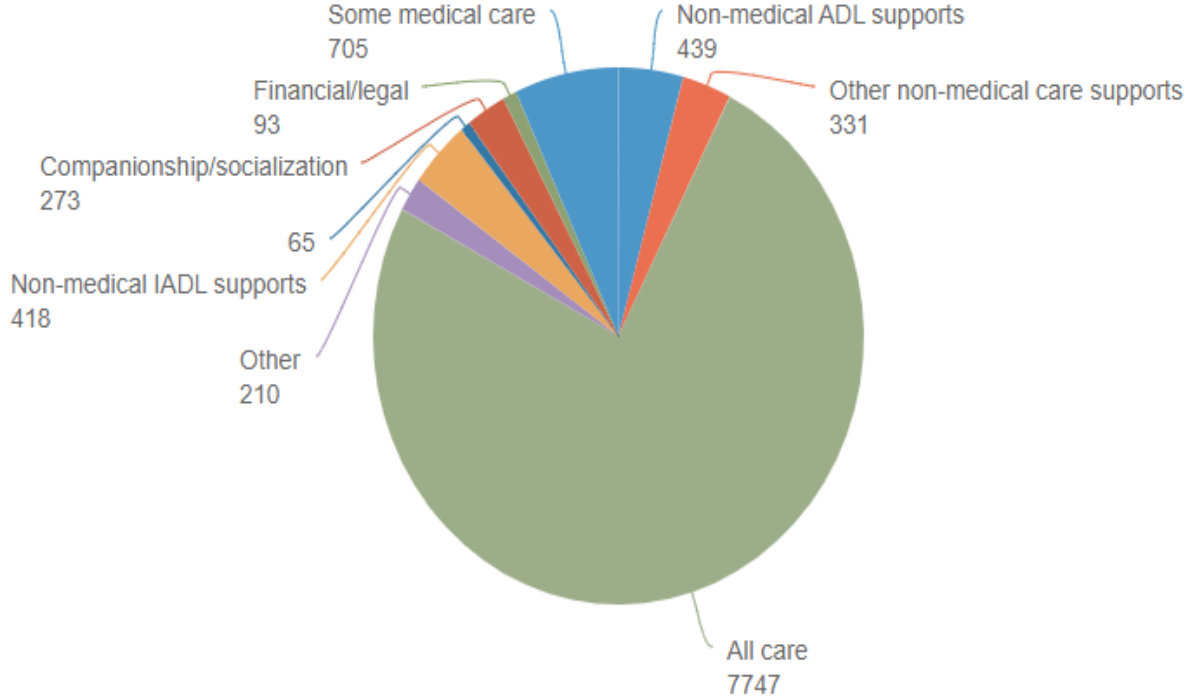
CAP/DA Primary Caregiver Relationships

Total Caregivers
21505

Caregiver Relationships to Beneficiary

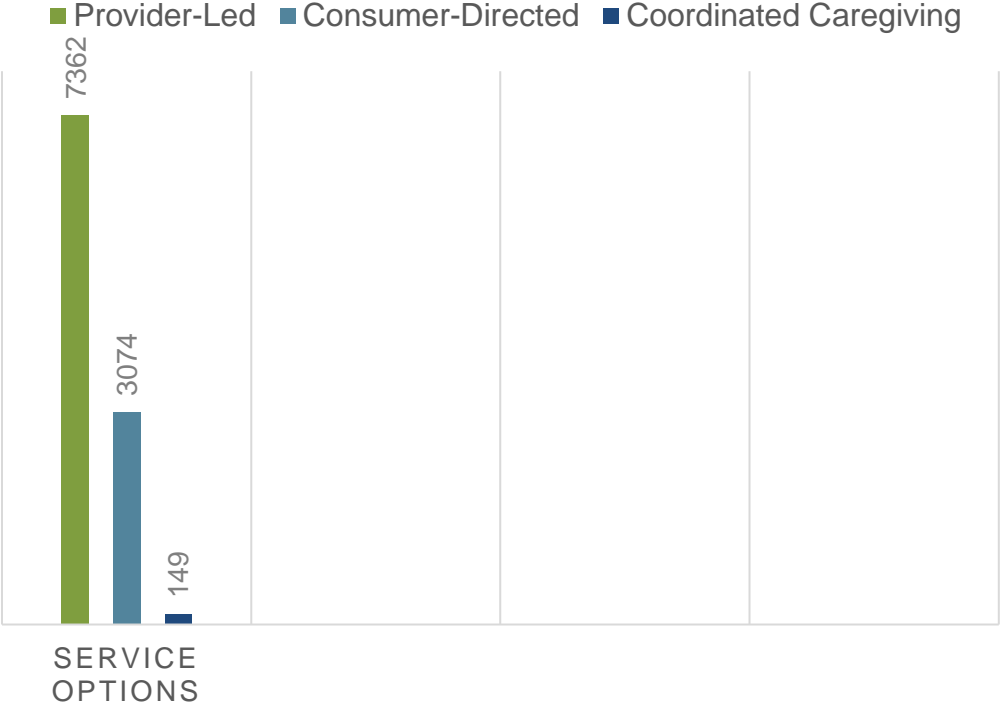


Primary Caregiver By Principal Role

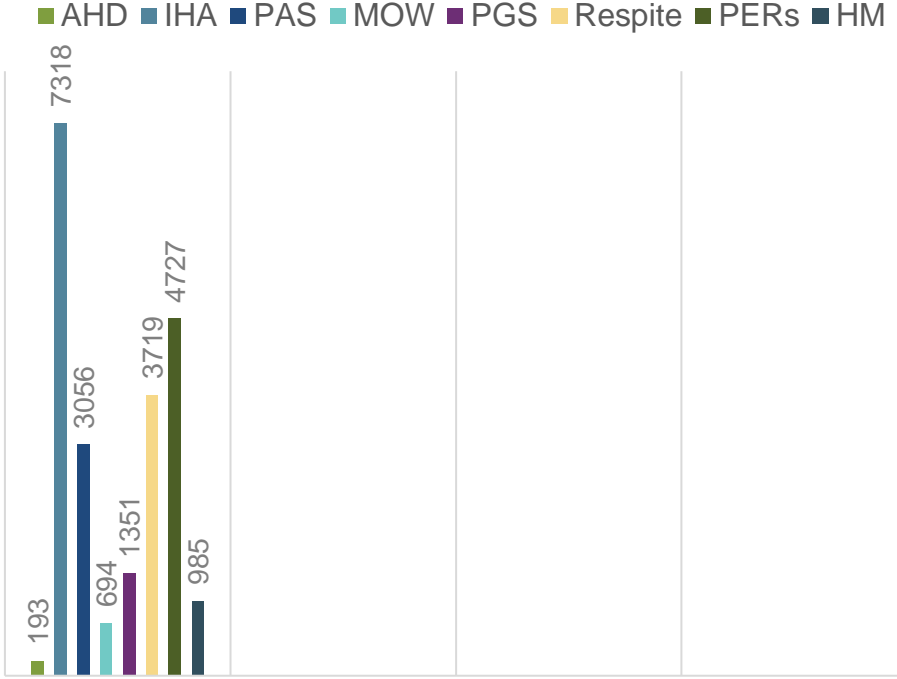


Data pulled May 31, 2024

CAP/DA SERVICE OPTION UTILIZATION



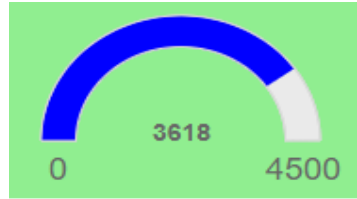
CAP/DA HCBS UTILIZATION



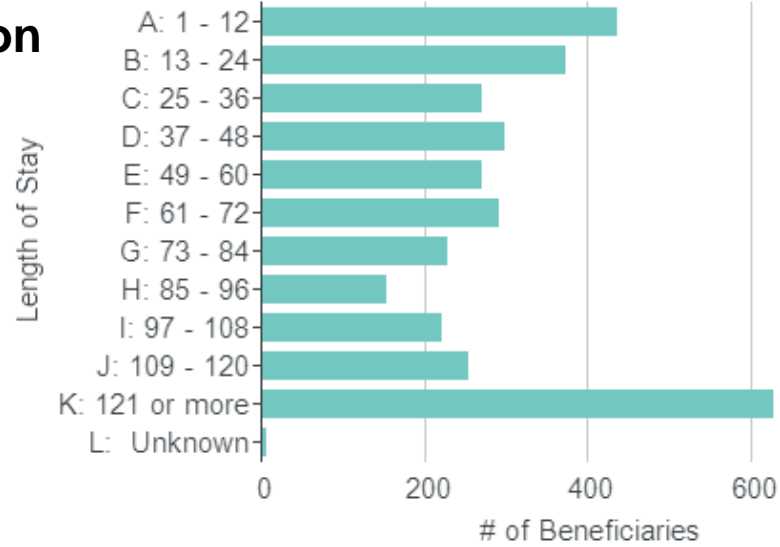
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CAP/C Enrollees

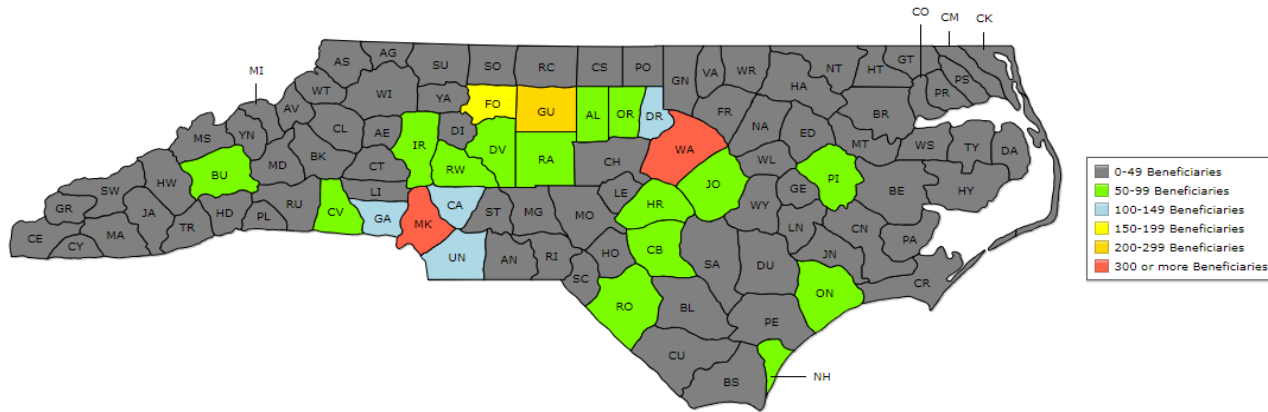
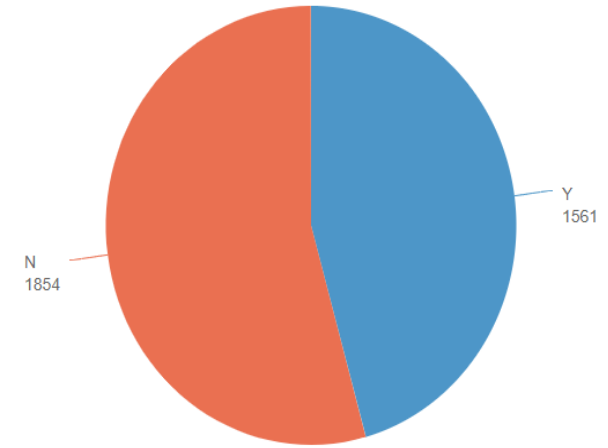
CAP/C Slot Distribution



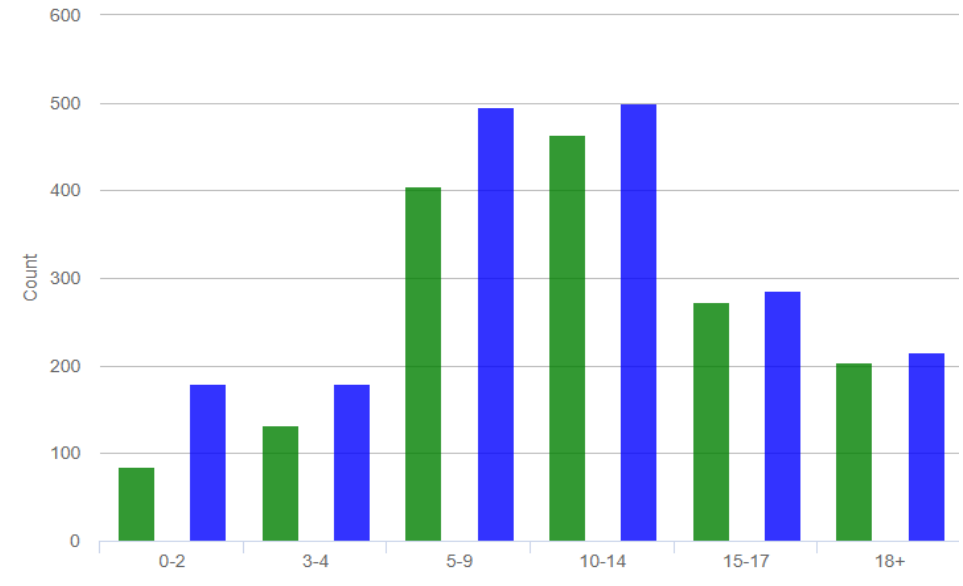
All Beneficiaries By Length of Stay (In Months)



Consumer Direction Status



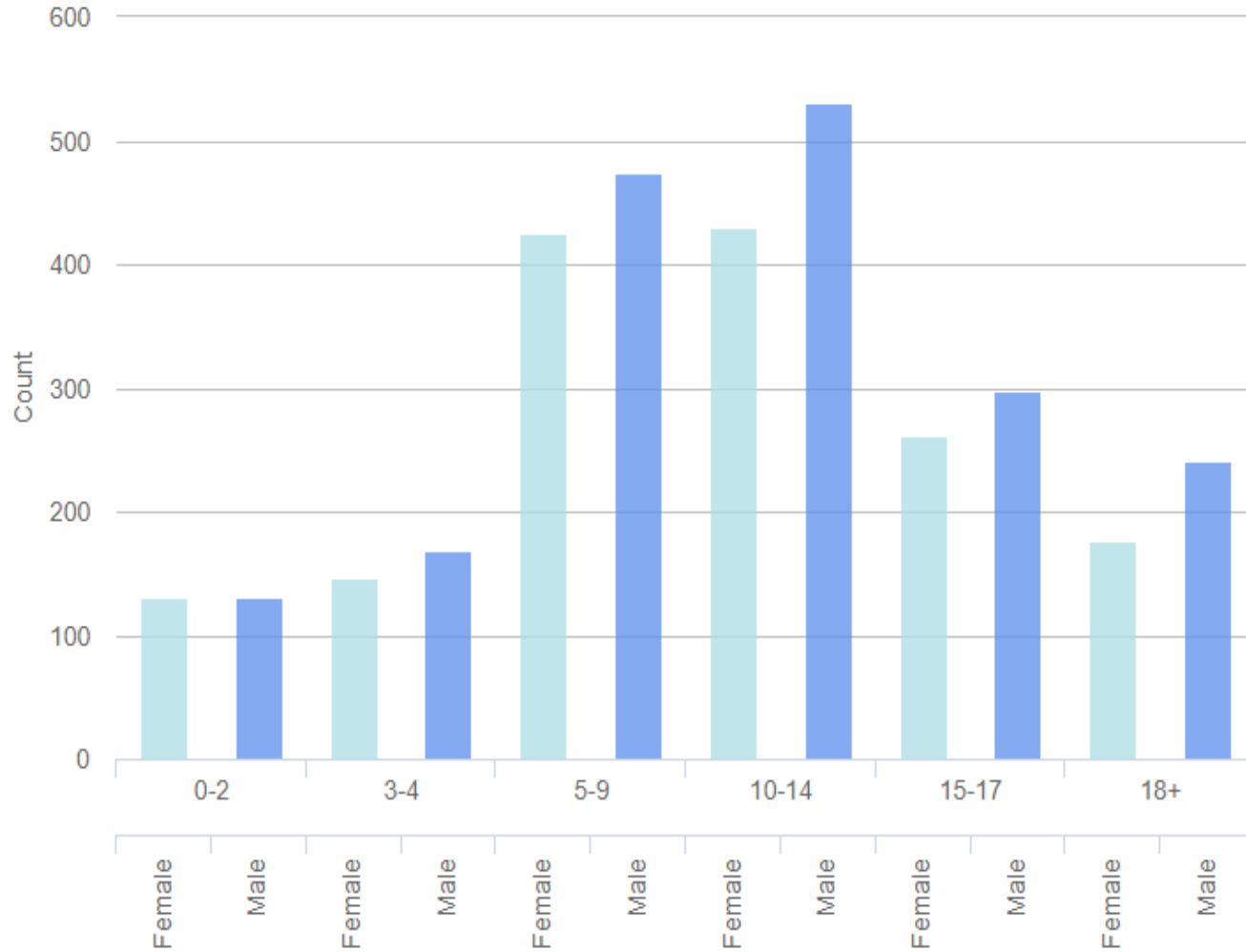
Consumer Direction By Age Group



Data pulled May 31, 2024

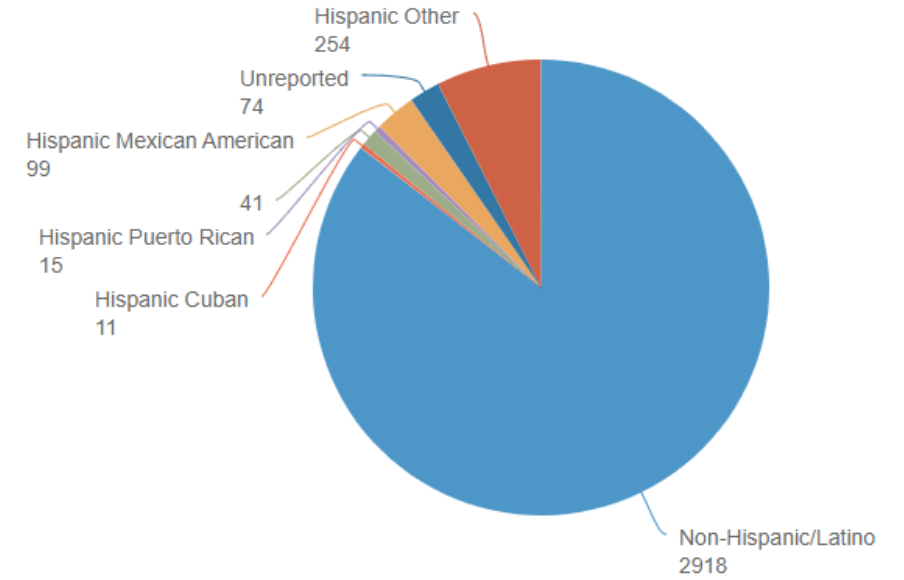
CAP/C Demographics

Gender By Age Group

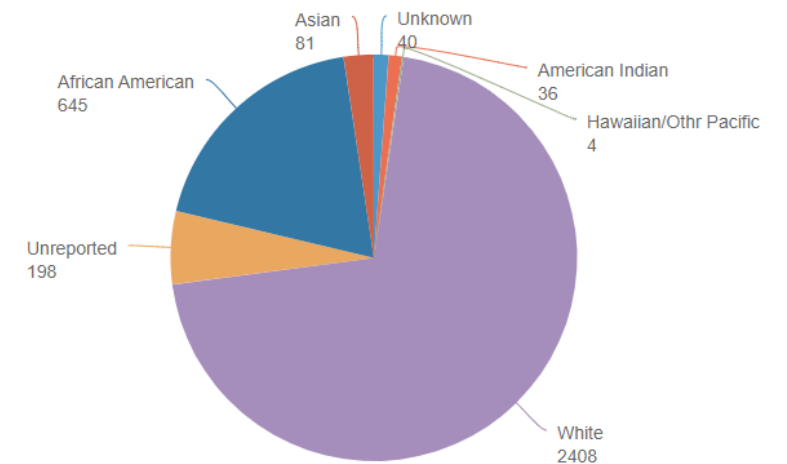


Data pulled on May 31, 2024

Ethnicity

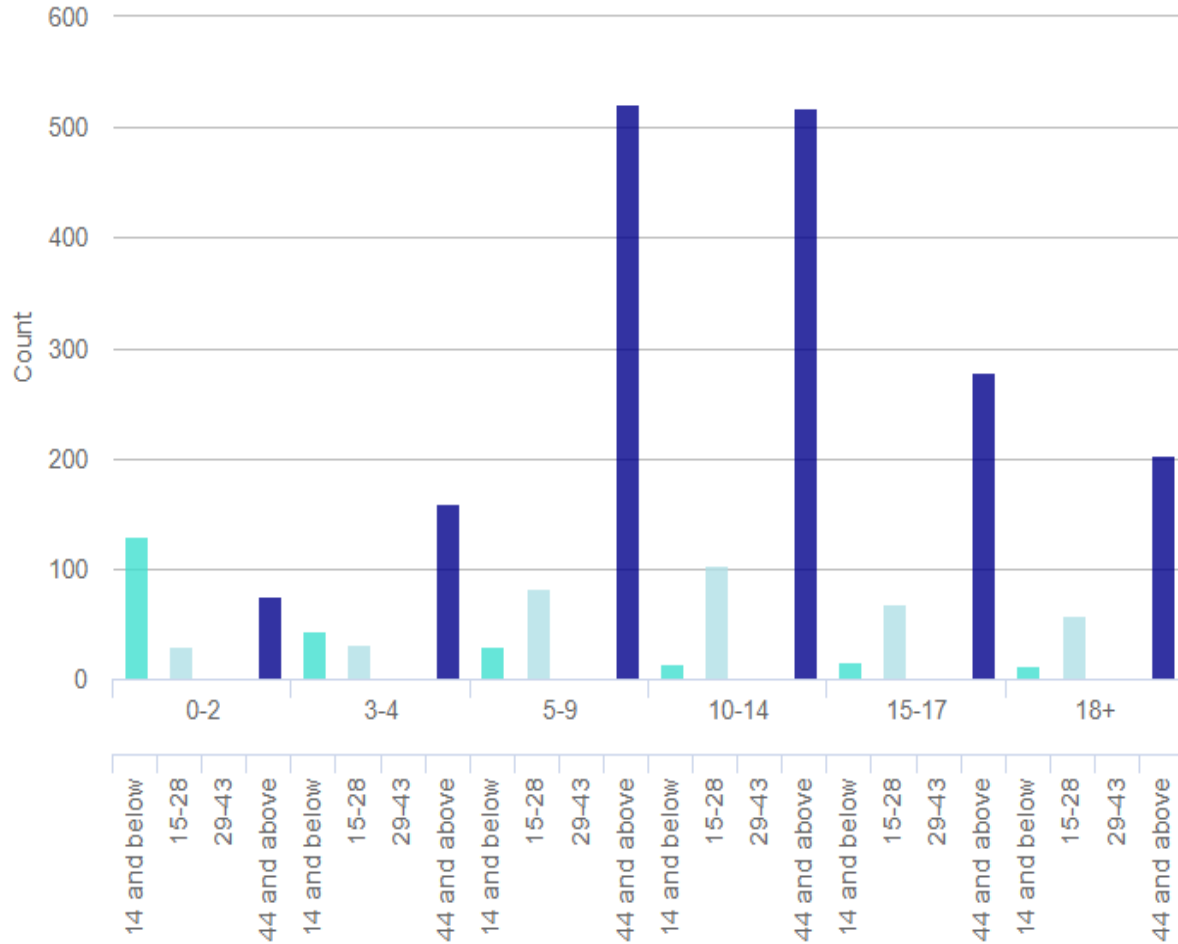


Race

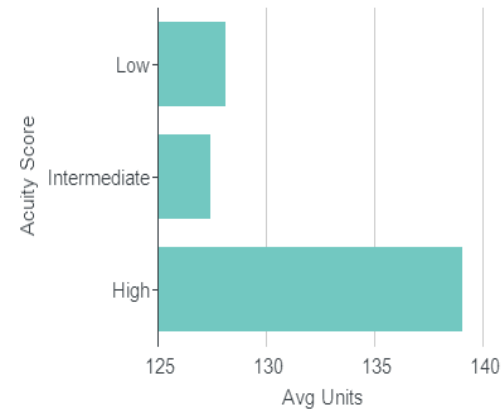


CAP/C Acuity Need and IHA/PNA Utilization

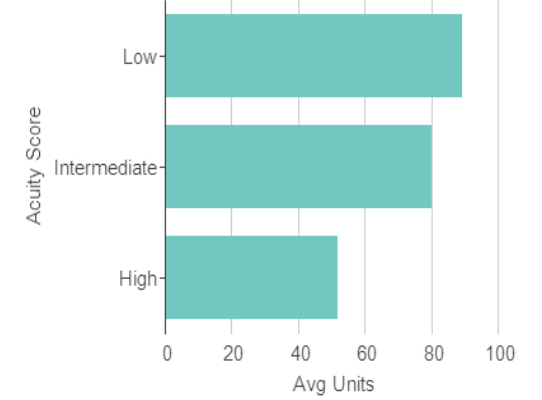
ADL Cumulative Score By Age Group



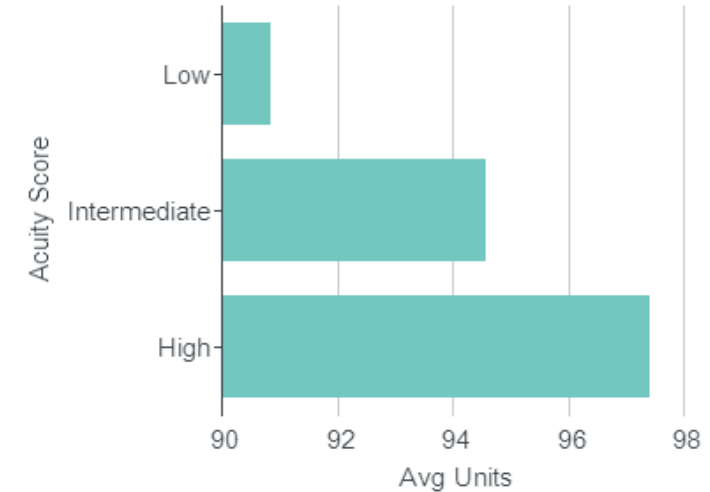
S5125 - Average Weekly Units by Acuity Score



T2027 - Average Weekly Units by Acuity Score



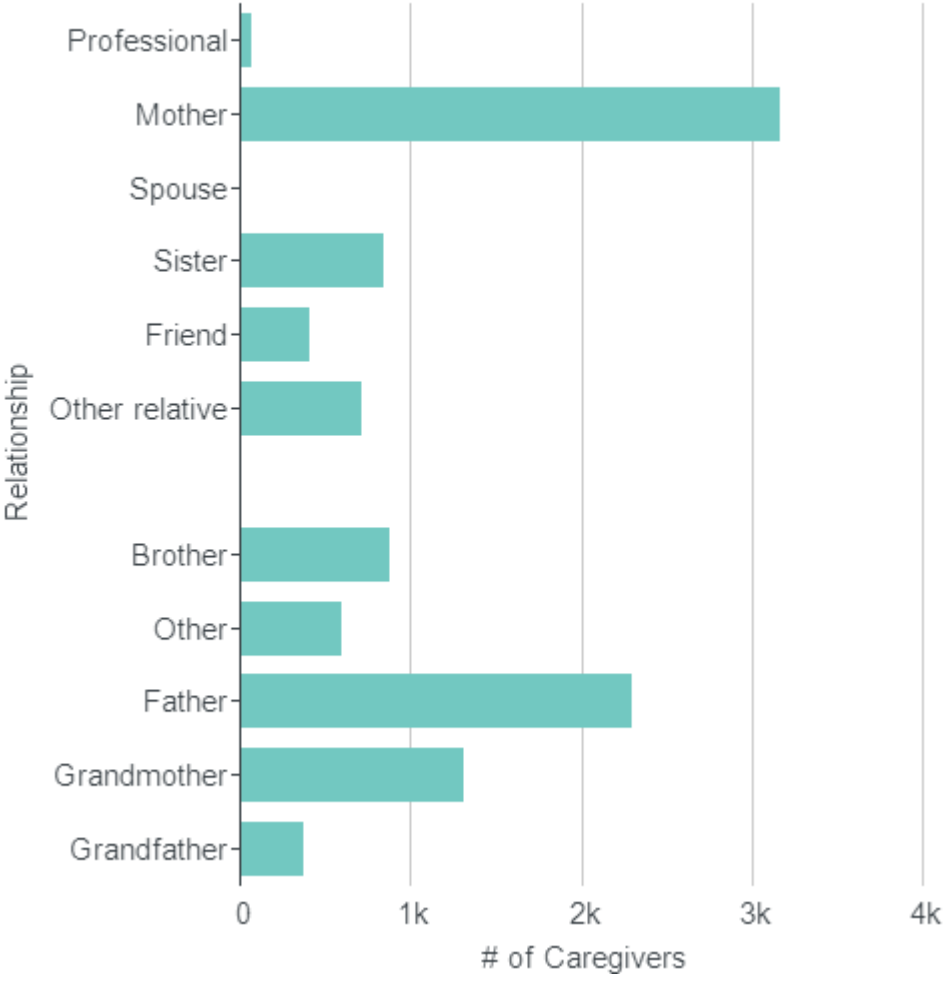
T1019 - Average Weekly Units by Acuity Score



Data pulled May 31, 2024

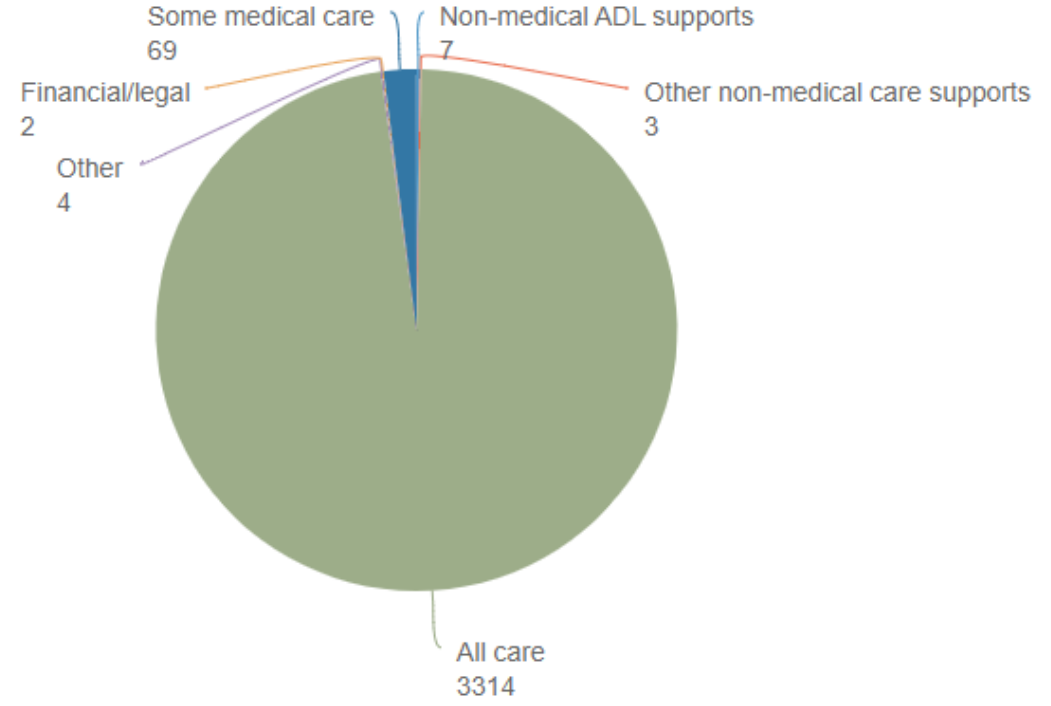
CAP/C Primary Caregiver Relationships

Caregiver Relationships to Beneficiary



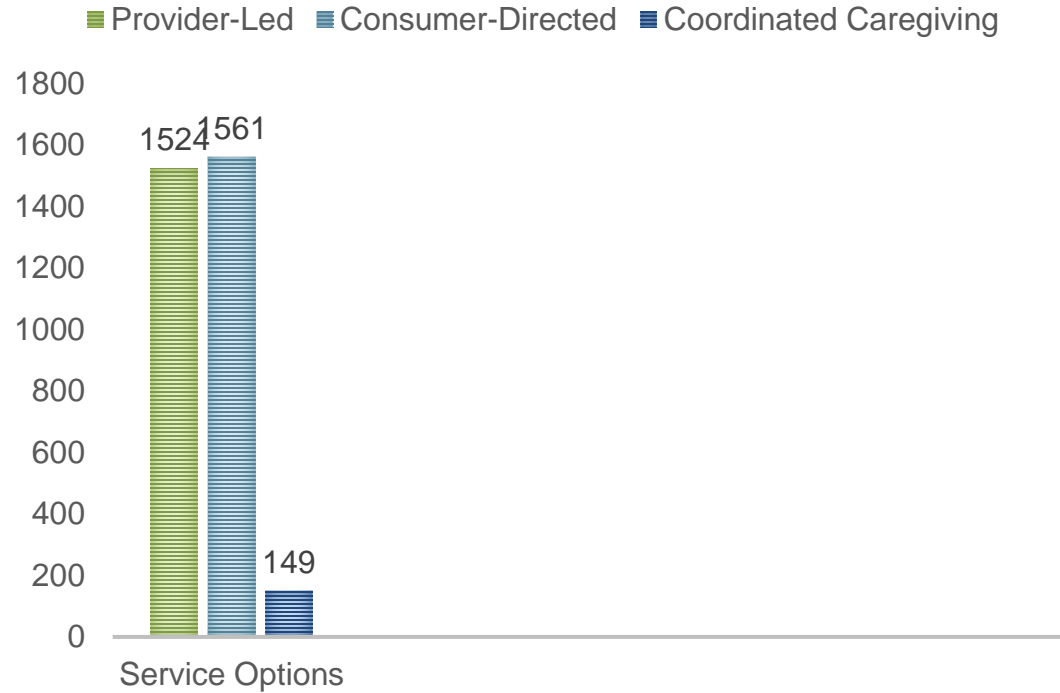
Total Caregivers
10572

Primary Caregiver By Principal Role

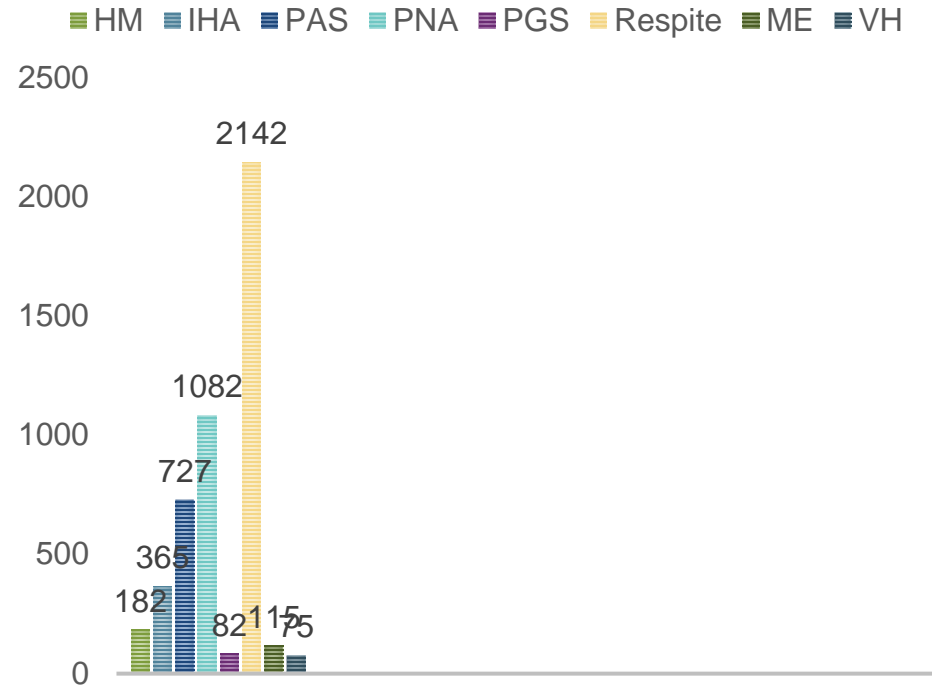


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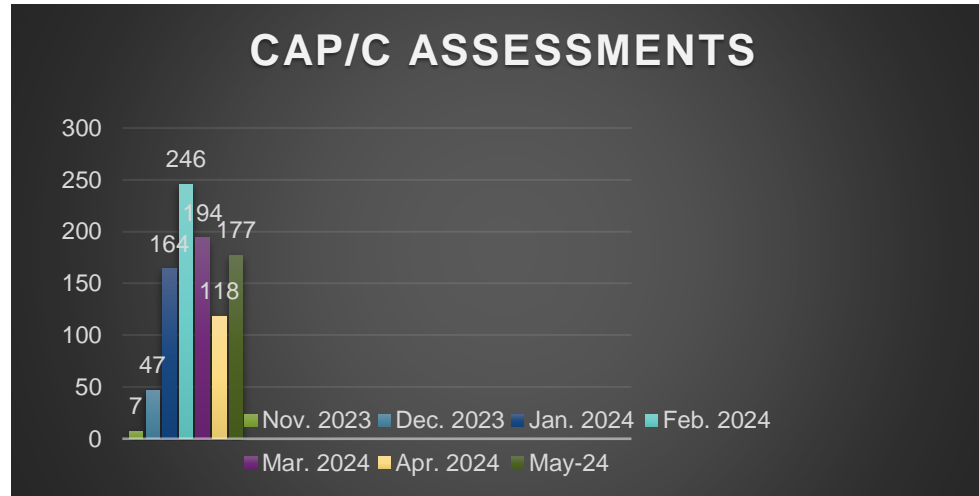
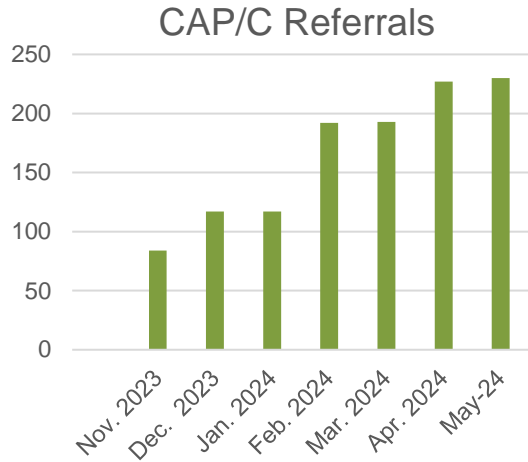
CAP/C SERVICE OPTION UTILIZATION



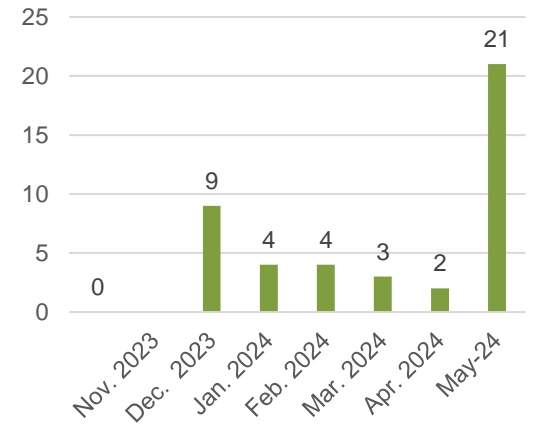
CAP/C HCBS UTILIZATION



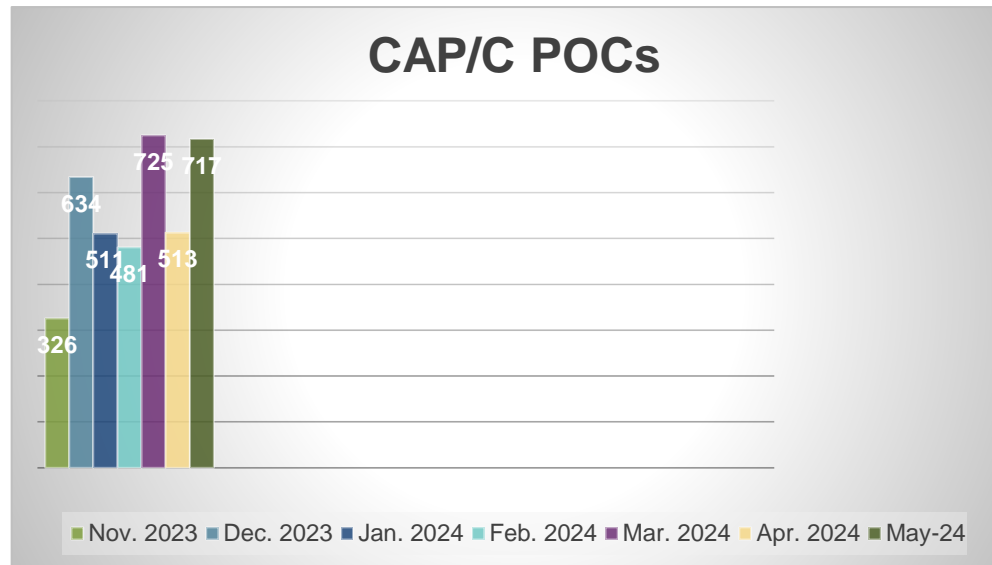
Acentra's Progress on Service Eligibility for CAP/C



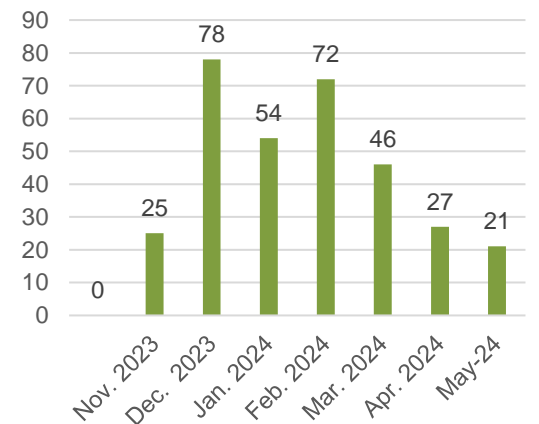
Avg. Time to Complete



Current Avg. Time for CAP/C POC Reviews: 5 days



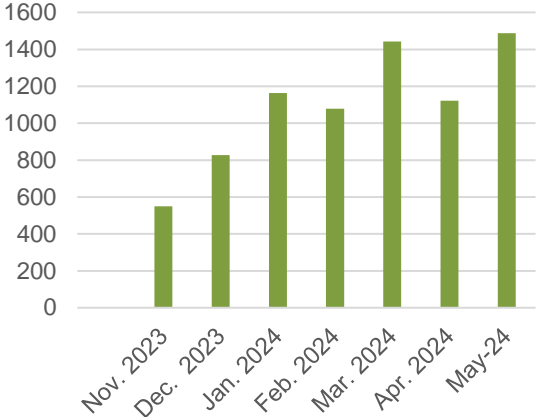
Longest Time to Review



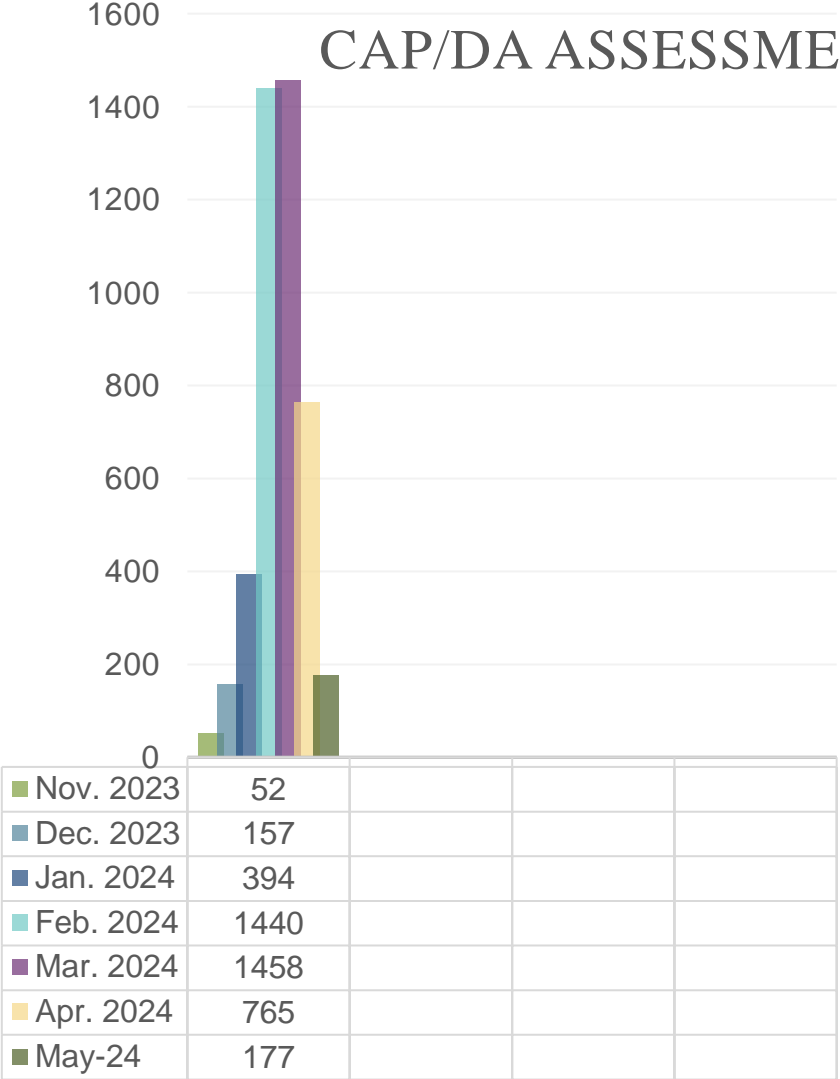
Data pulled May 31, 2024

Acentra's Progress on Service Eligibility for CAP/DA

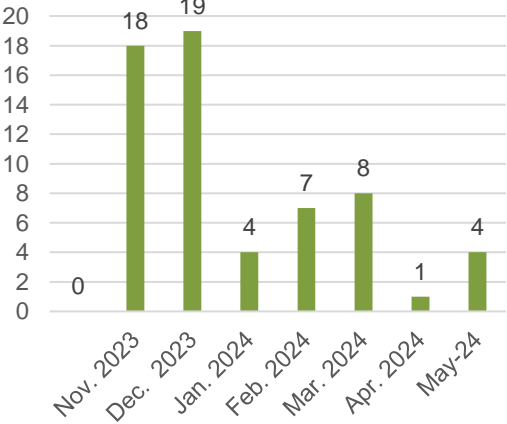
CAP/DA Referrals



CAP/DA ASSESSMENTS



Average Time to Complete Assessments



Data pulled May 31, 2024

HCBS Access Rule published May 10, 2024

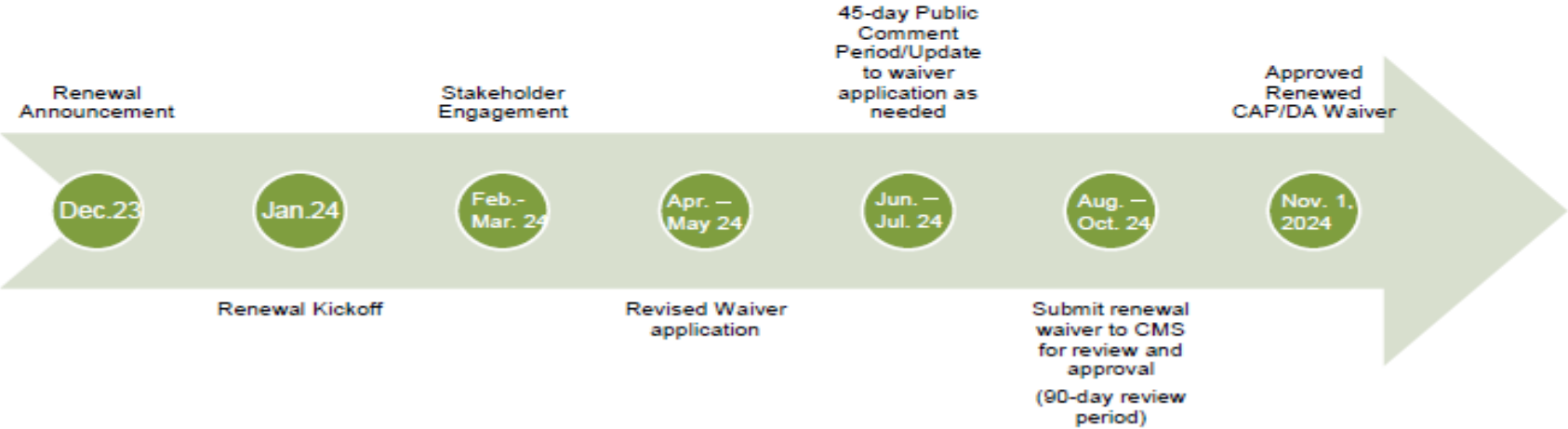
- **Person-Centered Service Plan** – strengthen oversight of person-centered services plans in HCBS. **Timeline:** beginning three years of rule published date
- **Enhancement of Grievance System** – *receive and respond to beneficiary grievances.* **Timeline:** beginning two years of rule published date
- **Enhancement of Incident Management System** – *meet nationwide standards for monitoring HCBS program.* **Timeline:** beginning three years of the rule published date
- **HCBS Quality Measure reporting** – report on waiting lists, service delivery timelines for IHA services. **Timeline:** identifying measure no later than December 3, 2026
- **Website Transparency** – promote public transparent related to admin of HCBS public reporting of quality, performance and compliance measures. **Timeline:** beginning three years of the rule published date

ahcancal.org/Reimbursement/Medicaid/Documents/Final%20Access%20Rule%20Table.pdf

Preliminary alignment with HCBS Access Rule published May 10, 2024

- **Person-Centered Service Plan** – evaluate historical plan (2022 and 2023) to identify # of plans with no service changes from one CNR year to the next to identify rules with service plan planning for CNR. **Potential timeline implementation for CAP/DA: January 2025**
- **Enhancement of Grievance System** – retrain in entering grievances in e-CAP and how to assist families with resolving grievances. **Timeline:** Training in August with full rollout **by August 31, 2024**, for CAP/C and CAP/DA.
- **Enhancement of Incident Management System** – update incident types and clearly specific definitions in e-CAP. Retrain case managers and providers in recording and managing incidents. Stand up critical incident committee. **Timeline:** Training in August with full rollout by August 31, 2024.
- **HCBS Quality Measure reporting** – create a dashboard with utilization **data to include referrals, length of time to enroll in waiver**, waiting lists, service delivery timeline. **Timeline:** August 2024
- Website Transparency – posting of dashboard on NCLIFTSS/NC Medicaid websites. *Timeline: August 2024*
publish date

Timeline for CAP/DA Waiver Renewal



Q & A

Contact Information

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NCLIFTSS

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