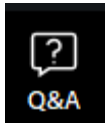
Thank you for joining, please put your name and organization in the chat

Communication Tips

The following communication tips ensure everyone can participate fully and has equal access to information:

- Make sure you are on mute unless speaking.
- All participants should state their names and pause 3 seconds before continuing (e.g., “this is Lauren,” count 1, 2, 3….comment). This gives attendees the chance to identify who is speaking.
- Presenters should pause 10 seconds to allow attendees time to read the slide before speaking and wait 5 seconds before moving to the next slide. This allows someone using an interpreter to follow and participate in asking questions.
- **For questions:** Please place them in the **Q&A box**.
  To find it, click **More** at the bottom of your Zoom screen, then select **Q&A**.



- For comments, please place them in the chat. We are collecting feedback and will review all responses at the end of the session.

Connecting Communities & Medicaid Session # 10

November 4, 2026



Connecting Communities and Medicaid (CCM)

- **Welcome** Monica F. Johnson
- **Update** LaQuana Palmer
- **VolunteerNC of the Governor's Office** Briles Johnson
- **NC Works** Michelle K. Muir
- **Questions and Answers** Francisco Guzman
- **Closing** Monica F. Johnson

Volunteer NC of the Governor's Office

Briles Johnson
Executive Director
VolunteerNC
Office of Governor Josh Stein

NORTH CAROLINA COMMISSION

ON VOLUNTEERISM AND COMMUNITY SERVICE





















WHO WE ARE

VolunteerNC
Office of the Governor



S. BRILES JOHNSON



MEGAN TRAWICK



DONNA ATKINSON



WHITNEY CAMPASSI



JOSEPH D'SOUZA



ERINN FOOTE



COLLEEN GARRETT



JOSÉ A. TRUEBA



CHRISTY VENABLE



JENNIFER HUGGINS

VOLUNTEERNC

VolunteerNC has four main divisions:

- AmeriCorps North Carolina
- Disaster Services
- Volunteerism
- Youth Engagement



VOLUNTEERNC
OFFICE OF THE GOVERNOR

AMERICORPS NC

- 17 state-wide programs with over 600 volunteers serving in 89 North Carolina counties.
- AmeriCorps NC volunteers serve in schools, community health clinics, provide food security, conserve public lands and more.



AMERICORPS NC

VolunteerNC
Office of the Governor



- All programs provide AmeriCorps member training and professional development throughout the service term.
- Some programs provide certificates/certifications such as Mental Health First Aid, Community Health Worker Certification, Community Emergency Response Training (CERT) and more.
- VolunteerNC is working with programs to create additional workforce and educational pathways during and after service.

AmeriCorps
North Carolina

DISASTER ASSISTANCE

VolunteerNC
Office of the Governor















- Host and facilitate trainings for statewide partners.
- Participate in hurricane expos and related trainings.
- As part of the State Emergency Response Team, VolunteerNC helps coordinate unsolicited donations & unaffiliated volunteers during disasters.

VOLUNTEERISM DIVISION

VolunteerNC
Office of the Governor

- Oversee and facilitate the Governor's Volunteer Service Awards.
- Build and foster relationships with nonprofit organizations across the state.
- Promote and participate in National Days of Service events
- Highlight state employee volunteer service on website.

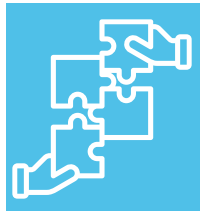




















YOUTH ENGAGEMENT

VolunteerNC
Office of the Governor

The Youth Engagement Division manages the Governor's Page Program and oversees youth outreach and retention for volunteer and service initiatives.

In 2025 there were:

MORE THAN

6,000

SERVICE ACTIVITIES COMPLETED

MORE THAN

25,000

HOURS OF SERVICE COMPLETED

FOR AN ESTIMATED **COMMUNITY IMPACT** OF

$832,000

TO THEIR LOCAL COMMUNITIES







Scan the QR code for volunteer opportunities

VolunteerNC

Office of the Governor

https://www.nc.gov/working/volunteer-opportunities

NC Works

Michelle K. Muir
Regional Operations Director
North Carolina Department of Commerce

Your Career.
Your Next Opportunity.

NCWorks Services for Jobseekers

Finding work • Building skills • Growing your career



A proud partner of the AmericanJobCenter® network

What is NCWorks?

North Carolina's Statewide Workforce Development Program

Support for all residents of North Carolina - Professional, trades, career transition, and special populations

Resources available in person and online

Available in every state

NCWorks is more than a job board.

Accessing NCWorks

Career Centers

Online Services

Virtual Services

Services for Job Seekers

- Job Search
- Resume and Job Applications
- Gaining New Skills
- On the Job Experiences

A proud partner of the AmericanJobCenter network

NC works

Job Search

- Search job openings at ncworks.gov
- Explore employers, industries and occupations with a coach – career guidance tailored to your goals
- Find local job fairs and hiring events
- Obtain referrals to suitable opportunities

Start with your skills, interests and employment goals.

Resume and Job Applications

- Create or improve your résumé
- Develop helpful ways to present your education and work experience
- Get assistance with how to complete applications and understand hiring expectations
- Practice interviewing with confidence

Your experience matters—even when gained in another country.

Gaining New Skills

- Explore training programs and career pathways
- Learn about certifications and credentials
- Discover in-demand careers and wage information
- Ask about financial assistance for training programs and explore eligibility

Build on the skills you already have.

On the Job Experience

- Gain practical experience working for employers in your chosen field
- Obtain hours required for credentials and licensing
- Opportunity to “try-on” an employer and a job type
- Get paid while you learn a new skill

A new career does not mean starting without experience.

Additional Support

- Specialized programs for eligible individuals
- Referrals for employment-related barriers, where available
- Services and funding depend on program eligibility

NCWorks does not issue work authorization or immigration status.

Next Steps

Find us Online - NCWorks Online

https://www.ncworks.gov/

Give us a Call - NCWorks Virtual Career Center

888-NCWorks

Visit In Person - NCWorks Career Centers

https://www.commerce.nc.gov/jobs-training/resources-job-seekers/ncworks-career-centers

Explore Training Ideas - NC Dept of Commerce — Jobs & Training

https://www.commerce.nc.gov/jobs-training

Visit a Career Center and ask what services fit your goals

Closing

DeNita Gail Murdock Nash, M.Ed., NCCM
Human Services Program Manager I
NC Minority Diabetes Prevention Program

Expand our Network

Feel free to invite community partners to join the workgroup! Check the chat for the survey link, which will also be included in the meeting notes.

CCM Interest Form



Additional Questions?

Contact us at:

Medicaid.NCEngagement@dhhs.nc.gov

Next Meeting

Wednesday, November 4

NC Medicaid understands that together, we can create meaningful impact and improve health outcomes for all Medicaid beneficiaries.

