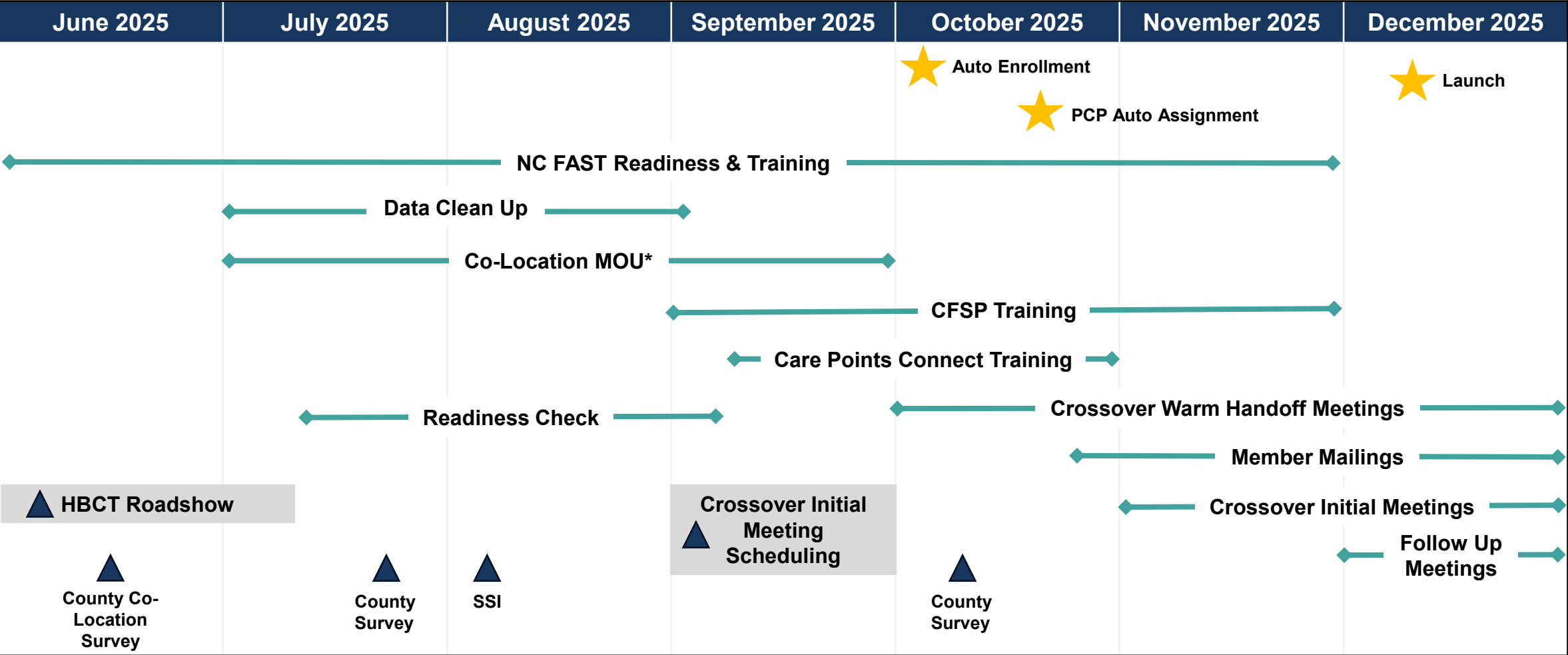


CFSP County Readiness Activities June – December 2025

Timeline of County Activities

The Department and Healthy Blue Care Together (HBCT) will work with individual counties to coordinate scheduling of activities. The timeline shows the estimated date ranges in which counties should expect activities to take place.



*MOU is applicable only for counties that will have co-located HBCT staff
Note: Grey boxes indicate this is a one-time event, but specific dates are in process of being confirmed. Event will be scheduled to occur within the indicated timeframe.

June 2025

HBCT began hosting Roadshows with counties and provided a Co-location interest survey. NC FAST readiness & training activities kicked off in May and the NC FAST team will continue working with counties to prepare for launch on 12/1.



Activity	Medicaid	Child Welfare	Leadership	Estimated Time
HBCT Roadshow: New An in-person session to inform and educate the coordination between HBCT and the local social service agencies.			✓	1 Day
County Co-Location Survey: New Survey to determine interest in HBCT care manager Co-location.			✓	15 Mins
NC FAST Readiness & Training: New NC FAST will provide readiness and training information to counties. Counties should prepare to attend monthly readiness calls for more details on changes related to NC FAST. Training will be released in August and September for Medicaid staff.	✓		✓	1 hour

July 2025

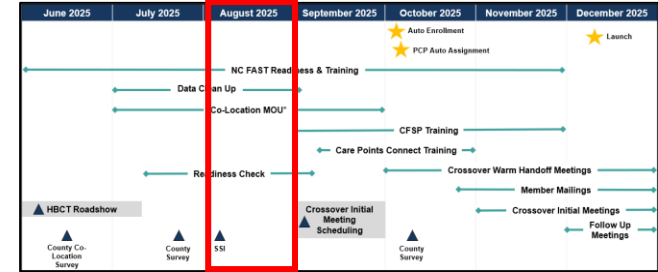
Medicaid and Child Welfare staff will begin completing Data Clean Up activities. The Department will send the Readiness Checklist and the second CFSP County Survey. HBCT will begin working with counties that expressed interest in Co-location.



Activity	Medicaid	Child Welfare	Leadership	Estimated Time
Data Clean Up: New Data clean up for CFSP involves multiple activities, such as updating the Authorized Representatives to reflect the appropriate county staff, updating addresses as appropriate, and completing case splits to ensure each child/youth is the head of household on the case. This should be completed by 9/5.	✓	✓	✓	Varies depending on number of activities to complete
County Survey: New Information request to better understand current county processes as the Department continues to shape the county engagement, training, and readiness activities. Relevant responses will also be shared with Healthy Blue Care Together to help enhance their understanding of current county processes.			✓	30 minutes
Readiness Check: New Checklist outlining the key activities the county must complete prior to CFSP launch including policy and county process operation changes. To be completed by 9/5.			✓	2 hours
Co-location MOU: New Contractual document for confirmation of agreed-upon intentions and responsibilities for co-located care managers and county DSS offices.			✓	Varies by county arrangement
HBCT Roadshow: Continue			✓	1 day
NC FAST Readiness & Training: Continue	✓	✓	✓	1 hour

August 2025

Staff attending SSI are invited to workshops focused on CFSP. Counties should continue working through Data Clean Up and the Readiness Check. Co-locating counties will continue coordination with HBCT to finalize their MOU. NC FAST will release training for Medicaid staff to prepare for Auto Enrollment.



Activity	Medicaid	Child Welfare	Leadership	Estimated Time
SSI: New The Department is hosting workshop presentations focused on CFSP at SSI (8/6 – 8/8).	✓	✓	✓	1.5 hour per session
Data Clean Up: Continue	✓	✓	✓	Varies depending on number of activities to complete
NC FAST Readiness & Training: Continue	✓		✓	Varies depending on training path
Readiness Check: Continue			✓	2 hours
Co-Location MOU: Continue			✓	Varies by county arrangement

September 2025

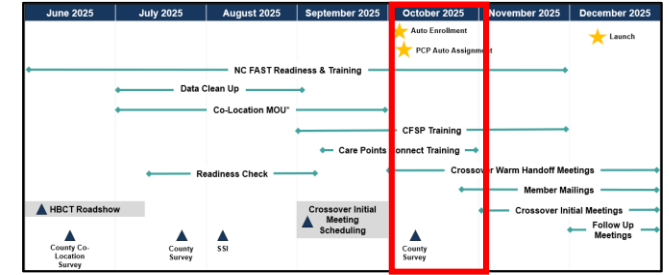
Counties should complete final Data Clean Up activities and the Readiness Check by 9/5. HBCT will kick off NC CarePoints Connect training. NC FAST will release additional training to prepare for 12/1 Launch.



Activity	Medicaid	Child Welfare	Leadership	Estimated Time
NC CarePoints Connect Training: New System training for NC CarePoints Connect, HBCT's external-facing digital platform for access to current and historical health-related information. Counties will log in to CarePoints Connect via website using NCID and access will be provisioned in October.		✓	Optional	30 min – 1 hour
Crossover Initial Meeting Scheduling: New Working with individual county leadership to plan schedule for prioritizing population and completing crossover initial meetings.			✓	Varies by county, estimate 2 hours
CFSP Training: New In collaboration with HBCT, training will be delivered to the counties by various methods. Sessions will be based on roles/responsibilities.	✓	✓	✓	30 min - 2 hours per session
Data Clean Up: Continue	✓	✓	✓	Varies by county
NC FAST Readiness & Training: Continue	✓		✓	1 hour
Readiness Check: Continue			✓	2 hours
Co-Location MOU: Continue			✓	Varies by county

October 2025

Auto Enrollment, PCP Assignment, and Member Mailings will occur. HBCT will begin conducting warm handoffs with the transitioning health plans and will coordinate with counties for participation as applicable. The Department will send the last CFSP County Survey.



Activity	Medicaid	Child Welfare	Leadership	Estimated Time
Crossover Warm Hand Off Meetings: New HBCT will schedule and conduct warm hand off meetings for all high needs members with transitioning health plan.		Optional	Optional	30 minutes per member
County Survey: New Information request to better understand current county processes as the Department continues to shape the county engagement, training, and readiness activities. Relevant responses will also be shared with Healthy Blue Care Together to help enhance their understanding of current county processes.			✓	30 minutes
Auto Enrollment & PCP Assignment: New This is the initial process in which NC FAST auto-enrolls eligible CFSP individuals to the plan. HBCT will begin assigning all CFSP Members who have been Auto Enrolled in CFSP during crossover, to a PCP using the PCP Auto Assignment algorithm.	✓	✓	✓	Varies by county
Member Mailings: New Enrollment Broker welcome packets will be mailed in early October following Auto Enrollment. HBCT welcome packets, including the Medicaid ID cards, will be mailed in early November following PCP Auto Assignment. Counties will need to account for increased mailings and ensure sufficient staffing to process mail.			✓	Varies by county
CarePoints Connect Training: Continue		✓	Optional	25 min - 50 mins
CFSP Training: Continue	✓	✓	✓	30 min - 2 hours per session
NC FAST Readiness & Training: Continue	✓		✓	1 hour

November 2025

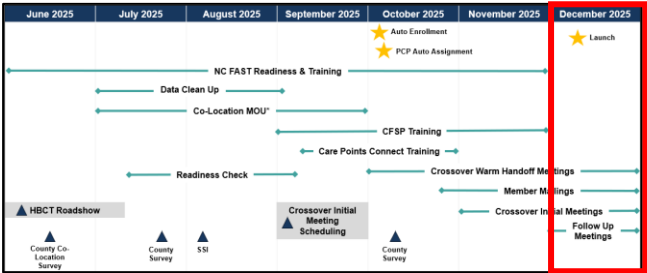
CFSP trainings and NC FAST trainings will wrap up ahead of 12/1 launch.
HBCT will begin conducting Crossover Initial Meetings with Child Welfare staff.



Activity	Medicaid	Child Welfare	Leadership	Estimated Time
Crossover Initial Meetings: New Conducting Initial Meetings with HBCT Care Managers and County Child Welfare Workers based on schedule discussed in September.		✓	✓	30 minutes per member
CFSP Training: Continue	✓	✓	✓	30 min - 2 hours per session
NC FAST Readiness & Training: Continue	✓		✓	1 hour
Crossover Warm Hand Off Meetings: Continue		Optional	Optional	30 minutes per member

December 2025

Crossover warm hand off and initial meetings will continue post-launch and HBCT will begin conducting follow up meetings with new CFSP members.



Activity	Medicaid	Child Welfare	Leadership	Estimated Time
Follow Up Meetings: New HBCT scheduling and conducting follow up meetings with CFSP members.		✓	✓	30 minutes per member
PCP Launch: New Formal launch and start of the PCP program.				
Crossover Warm Hand Off Meetings: Continue		Optional	Optional	30 minutes per member
Crossover Initial Meetings: Continue		✓	✓	30 minutes per member