



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**

**JOSH STEIN** • Governor

**DEV DUTTA SANGVAI** • Secretary

**JAY LUDLAM** • Deputy Secretary, NC Medicaid

**MICHAEL LEIGHS** • Deputy Secretary, Opportunity & Well-Being

August 26, 2025

**Re: Children and Families Specialty Plan (CFSP) – Important County Staff Training/LIVE Webinars**

Dear County Directors of Social Services:

The Children and Families Specialty Plan will go live on Dec. 1, 2025. It is important that Medicaid staff and Child Welfare staff from each county attend **one** training session to ensure a successful transition and launch.

The sessions will cover general CFSP information, eligibility and enrollment, care management, NEMT/NEAT overview, and notices. Please choose one of the times and links below and save to your calendar.

<b>CFSP Overview Live Webinars</b>	<b>Dates</b>	<b>Time</b>	<b>Links</b>
Session 1	Friday, Sept. 12, 2025	12:00pm – 1:30pm	<a href="#">Sept. 12, 2025 - Live Webinar Microsoft Teams</a>
Session 2	Tuesday, Sept. 16, 2025	10:00am – 11:30am	<a href="#">Sept. 16, 2025 - Live Webinar Microsoft Teams</a>
Session 3	Tuesday, Sept. 23, 2025	3:00pm – 4:30pm	<a href="#">Sept. 23, 2025 - Live Webinar Microsoft Teams</a>

**Thank you for your continued support and efforts to prepare for the CFSP launch.** For questions regarding this material, contact your county's OST Representative, Rachel Gilbert ([rachel.gilbert\\_acn@dhhs.nc.gov](mailto:rachel.gilbert_acn@dhhs.nc.gov)) and Carina Iboaya ([carina.iboaya\\_acn@dhhs.nc.gov](mailto:carina.iboaya_acn@dhhs.nc.gov)).

Sincerely,

DocuSigned by:  
  
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Jay Ludlam  
Deputy Secretary,  
NC Medicaid

DocuSigned by:  
  
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Michael Leighs  
Deputy Secretary,  
Opportunity and Well Being

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES**

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