

Managed Care Program Annual Report (MCPAR) for North Carolina: Community Care of North Carolina (CCNC)

Due date	Last edited	Edited by	Status
12/27/2025	12/22/2025	Dawn Johnson	Submitted

Indicator	Response
Exclusion of CHIP from MCPAR Enrollees in separate CHIP programs funded under Title XXI should not be reported in the MCPAR. Please check this box if the state is unable to remove information about Separate CHIP enrollees from its reporting on this program.	Not Selected
Did you submit or do you plan on submitting a Network Adequacy and Access Assurances (NAAAR) Report for this program for this reporting period through the MDCT online tool? If "No", please complete the following questions under	No

Indicator**Response**

each plan.

Section A: Program Information

Point of Contact

Number	Indicator	Response
A1	State name	North Carolina Auto-populated from your account profile.
A2a	Contact name	Shannon Fain First and last name of the contact person. States that do not wish to list a specific individual on the report are encouraged to use a department or program-wide email address that will allow anyone with questions to quickly reach someone who can provide answers.
A2b	Contact email address	shannon.fair@dhhs.nc.gov Enter email address. Department or program-wide email addresses ok.
A3a	Submitter name	Dawn Johnson CMS receives this data upon submission of this MCPAR report.
A3b	Submitter email address	dawn.johnson@dhhs.nc.gov CMS receives this data upon submission of this MCPAR report.
A4	Date of report submission	12/22/2025 CMS receives this date upon submission of this MCPAR report.

Reporting Period

Number	Indicator	Response
A5a	Reporting period start date	07/01/2024 Auto-populated from report dashboard.
A5b	Reporting period end date	06/30/2025 Auto-populated from report dashboard.
A6	Program name	Community Care of North Carolina (CCNC) Auto-populated from report dashboard.

Add plans (A.7)

Enter the name of each plan that participates in the program for which the state is reporting data.

Indicator	Response
Plan name	North Carolina Community Care

Section B: State-Level Indicators

Topic I. Program Characteristics and Enrollment

Number	Indicator	Response
BI.1	Statewide Medicaid enrollment Enter the average number of individuals enrolled in Medicaid per month during the reporting year (i.e., average member months). Include all FFS and managed care enrollees and count each person only once, regardless of the delivery system(s) in which they are enrolled.	3,127,610
BI.2	Statewide Medicaid managed care enrollment Enter the average number of individuals enrolled in any type of Medicaid managed care per month during the reporting year (i.e., average member months). Include all managed care programs and count each person only once, even if they are enrolled in multiple managed care programs or plans.	2,858,789

Section C: Program-Level Indicators

Topic I: Program Characteristics

Number	Indicator	Response
C1I.1	Program contract	Primary Care Case Management Entity Contract #30-2021-061-DHB
N/A	Enter the title of the contract between the state and plans participating in the managed care program.	07/01/2024
C1I.2	Contract URL	https://medicaid.ncdhhs.gov/health-plans#health-plan-contracts
C1I.3	Program type	Primary Care Case Management (PCCM) Entity
C1I.4a	Special program benefits	None of the above – None of the above
	<p>Are any of the four special benefit types covered by the managed care program: (1) behavioral health, (2) long-term services and supports, (3) dental, and (4) transportation, or (5) none of the above? Select one or more.</p> <p>Only list the benefit type if it is a covered service as specified in a contract between the state and managed care plans participating in the program.</p> <p>Benefits available to eligible program enrollees via fee-for-service should not be listed here.</p>	
C1I.4b	Variation in special benefits	Not applicable
	<p>What are any variations in the availability of special benefits within the program (e.g. by service area or population)? Enter “N/A” if not applicable.</p>	
C1I.5	Program enrollment	205,884
	<p>Enter the average number of individuals enrolled in this managed care program per</p>	

month during the reporting year (i.e., average member months).

C1I.6	Changes to enrollment or benefits Briefly explain any major changes to the population enrolled in or benefits provided by the managed care program during the reporting year. If there were no major changes, please enter "There were no major changes to the population or benefits during the reporting year" as your response. "N/A" is not an acceptable response.	There was a significant reduction in the number of beneficiaries assigned to CCNC due to the foster care population being enrolled in the new Children and Families Specialty Plan that launched on 12/1/2025. Approximately 30k beneficiaries moved into the new plan from CCNC.
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Section D: Plan-Level Indicators

Topic I. Program Characteristics & Enrollment

Number	Indicator	Response
D1I.1	Plan enrollment	North Carolina Community Care 205,884
D1I.2	Plan share of Medicaid	North Carolina Community Care 6.6%
D1I.3	Plan share of any Medicaid managed care	North Carolina Community Care 7.2%
D1I.4: Parent	Organization: The name of the parent entity that controls the Medicaid Managed Care Plan.	North Carolina Community Care Community Care of North Carolina
	If the managed care plan is owned or controlled by a separate entity (parent), report the name of that entity. If the managed care plan is not controlled by a separate entity, please report the managed care plan name in this field.	

Topic VIII. Sanctions

Describe sanctions that the state has issued for each plan. Report all known actions across the following domains: sanctions, administrative penalties, corrective action plans, other. The state should include all sanctions the state issued regardless of what entity identified the non-compliance (e.g. the state, an auditing body, the plan, a contracted entity like an external quality review organization).

42 CFR 438.66(e)(2)(viii) specifies that the MCPAR include the results of any sanctions or corrective action plans imposed by the State or other formal or informal intervention with a contracted MCO, PIHP, PAHP, or PCCM entity to improve performance.

Sanction total count:

0 - No sanctions entered

Section F: Notes

Notes

Use this section to optionally add more context about your submission. If you choose not to respond, proceed to "Review & submit."

Number	Indicator	Response
F1	Notes (optional)	Not answered