



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

ROY COOPER • Governor
KODY H. KINSLEY • Secretary
JAY LUDLAM • Deputy Secretary, NC Medicaid

September 18, 2023

Re: Continuous Coverage Unwinding (CCU) Audit Review

Dear County Director of Social Services:

The Consolidated Appropriations Act (CAA) of 2023 was enacted on December 29, 2022. The CAA delinked the continuous coverage requirement from the COVID-19 Public Health Emergency (PHE) and provided March 31, 2023, as the last day of the continuous coverage requirement for Medicaid beneficiaries. The purpose of this letter is to inform county departments of social services of an upcoming Continuous Coverage Unwinding (CCU) review to ensure counties are adhering to CMS and State guidelines. The CCU review will be conducted statewide to measure the State's accuracy in performing recertification eligibility determinations.

Effective September 20, 2023, OCPI Member Compliance will initiate a review of recertification actions across all 100 NC counties with an expectation of the review continuing through December 31, 2023. OCPI will conduct the review via the State eligibility system (NCFAST) to obtain case documents/documentation. OCPI Member Compliance staff will only reach out to the county should NCFAST not contain the information required for the review or information needed to offset a potential adverse finding. This approach is being employed with the goal of reducing the administrative burden on the counties. Should a review result in an adverse finding, the county will be provided a finding notification letter and afforded an opportunity to review and respond to the adverse finding.

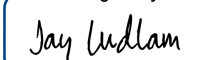
Additionally, results from the CCU audit review will be shared with the Member Operations staff for consideration and development of State guidance and/or training to assist counties in adhering to policy requirements when conducting recertification actions.

To conduct the review in a timely manner, OCPI will pause the Recipient Eligibility Determination Audit (REDA) currently underway for Cycle 2 counties. The Cycle 2 REDA activities will resume as of January 2024, completing the CY 2023 audit on a delayed schedule.

Should you have any questions, please contact Renee Jones at renee.jones@dhhs.nc.gov.

Sincerely,

DocuSigned by:


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Jay Ludlam
Deputy Secretary, NC Medicaid

NC MEDICAID

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

LOCATION: 1985 Umstead Drive, Kirby Building, Raleigh NC 27603
MAILING ADDRESS: 2501 Mail Service Center, Raleigh NC 27699-2501
www.ncdhhs.gov • TEL: 919-855-4100 • FAX: 919-733-6608

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