



NC Department of Health and Human Services

# **COVID-19 Testing: Reporting under Secretarial Order #2**

**Office Hours, 10:30-11:30**

**September 10, 2020**

# Updates and Reminders

Reminder: Reporting of Testing Activity for 8/17/2020-8/23/2020 and 8/24/2020-8/30/2020 **was due 9/8/2020.**

- Link to COVID-19 Testing: Nursing Home Reporting Portal [https://ncgov.servicenowservices.com/csm\\_nh](https://ncgov.servicenowservices.com/csm_nh)

Materials available on NC Medicaid COVID Provider [Status Reporting Page](#) now including definitions.

***SPECIAL BULLETIN COVID-19 #129: Reporting Requirements and Financial Support to Nursing Homes under Secretarial Order No.2 posted [here](#).***

## Upcoming Timelines

<input type="checkbox"/>	Monday, 8/31/2020	Reporting Period 2 Begins Covers testing weeks: 8/31/2020-9/6/2020 & 9/7/2020-9/13/2020.
<input type="checkbox"/>	Thursday, 9/3/2020	Office Hours (10:30-11:30)
<input type="checkbox"/>	Tuesday, 9/8/2020	Due Date: Reporting Period 1 Testing Activity Testing weeks 8/17/20-8/23/20 & 8/24/20-8/30/20 Covered financial information, properly submitted, for DOS 8/7/2020 forward may also be submitted.
<input type="checkbox"/>	Thursday, 9/10/2020	Office Hours (10:30-11:30)
	Monday, 9/14/2020	Reporting Period 3 Begins covering testing weeks: 9/14/2020-9/20/2020 & 9/21/2020-9/27/2020)
<input type="checkbox"/>	Thursday, 9/17/2020	Office Hours (10:30-11:30)
<input type="checkbox"/>	Monday, 9/21/2020	Due Date: Reporting Period 2 Testing Activity Testing weeks 8/31/20-9/6/20 and 9/7/20-9/13/20

# Update on Secretarial Order No. 2 and CMS-3401-IFC

- **Secretarial Order No. 2 still in effect.**
- Department is examining in light of recent federal requirements (which do not cover all nursing homes).
- *COVID-19 Testing: Nursing Home Reporting Portal* is the reporting platform for Secretarial Order No. 2 reporting only.
- Please direct all questions about federal requirements to DHSR.

# “Substantial Compliance”

- Did the required provider participate in the reporting?
- Does the provider’s testing activity reflect a pattern of compliance over a multi-week lookback?
  - If facility is not in Outbreak status/does not have newly identified positive case, state should see a pattern of bi-weekly staff/ HCP testing.
  - If facility is in Outbreak status/identifies newly identified positive case, state should see pattern of weekly testing of both staff/HCPs and residents.

# Do we have to submit if we don't have anyone in beds?

- If facility is reflected on [NC DHSR 8/7/2020 Nursing Home Licensure List](#), please submit data for Reporting Period 1 and communicate the facility's dynamic (even if all fields are "zero").
- If facility is not reflected on NC DHSR 8/7/2020 Nursing Home Licensure list and does not have residents, facility does not need to submit data.

# Once Submitted, Where Do I Go?

The screenshot shows a web interface for ticket management. At the top, there is a navigation bar with "Home" and "Ticket Form" links, and a search bar. Below the navigation bar, the main content area is titled "Financial... - Abernethy Laurels". It features a "Type your message" input field with a "Send" button. A flowchart is visible, starting with a green circle labeled "Start" and leading to a message box from "Julian Alicea" (sent "just now") with the text "CS0001434 Created". To the right, there is a "Close" button circled in red. Below this, a "Ticket Fields details" section contains a table with the following data:

Number	Priority
CS0001434	3 - Moderate
State	Updated
New	just now

At the bottom right, there is an "Attachments" section with a "Drop files here" area.

**Annotations:**

- A green arrow points to the "Send" button with the text: "Finished? Another week to log? Go Home."
- A red circle is drawn around the "Close" button.

# Reporting Period 1 Updates:

- 313 discrete facilities submitted testing data for Reporting Period 1 (as of Tuesday, 9/8 at 6:15p). THANK YOU
- Finalizing count this week. Facilities that have not submitted by COB tomorrow or have not otherwise communicated issues to state team will be officially “late.”
- For payments to be processed, testing data for Reporting Period 1 must be entered.

## Section II. Funding.

DHHS will be providing CARES Act (P.L. 116-136) funding to nursing homes to pay for the required testing. Nursing homes that fail to substantially comply with these testing and reporting requirements will not be eligible for the payment and will be required to refund payments if testing is not performed in accordance with this Secretarial Order.

# Notes from Reporting Period 1:

## **Duplicative records/submissions (“cases”):**

1. Users can't modify submissions directly once submitted.
2. If user would like to correct entry, please submit a new entry.
3. In cases of duplicative entries, the state team will automatically pull most recently submitted data for that testing week into analysis.
4. If provider wants to proactively remove earlier entries, please submit request to state team.



# CARES Act Payment Processing

- Financial submissions currently being reviewed and processed.
- Will follow up with additional questions.

# Upcoming Modifications for Reporting Period 2

- **Modifications to better reflect POC testing.**
  - Did facility utilize Point of Care testing device for any of testing performed this week?
  - Clarification of testing method under financial reporting and related fields.

# Questions and Answers