



NC Department of Health and Human Services

COVID-19 Testing: Reporting under Secretarial Order No. 2

Office Hours, 11:00-11:30

September 17, 2020

Reminder: Reporting of Testing Activity for Reporting Period 2 is due COB Monday, 9/21/2020

Substantial Compliance data will be pulled 9/23/20

- Link to COVID-19 Testing: Nursing Home Reporting Portal https://ncgov.servicenowservices.com/csm_nh

Materials available on NC Medicaid COVID Provider [Status Reporting Page](#) now including definitions.

SPECIAL BULLETIN COVID-19 #129: Reporting Requirements and Financial Support to Nursing Homes under Secretarial Order No.2 posted [here](#).

Customer Support Hours:
Monday September 21, 2020 (8:00 – 4:00)
<https://global.gotomeeting.com/join/221178565>
(571) 317-3122 ; Access Code: 221-178-565

Updates and Reminders

Upcoming Timelines

Available at: <https://files.nc.gov/ncdma/covid-19/COVID-Testing-Reporting-and-Funding-Timeline-v2-Released-8-24-2020.pdf>

<input type="checkbox"/>	Monday, 9/21/2020	Due Date: Reporting Period 2 Testing Activity Testing weeks 8/31/20-9/6/20 and 9/7/20-9/13/20
<input type="checkbox"/>	Monday, 10/5/2020	Due Date: Reporting Period 3 Testing Activity Testing weeks 9/14-9/20 & 9/21-9/27 (if Secretarial Order #2 is extended beyond 9/22/2020)
Reporting and related payments subject to be extended based on Secretarial Order #2		

Reporting Periods, Testing Weeks and Payment Schedule

Testing Reporting Under Secretarial Order #2		
Reporting Periods, Testing Weeks Covered and Payment Schedule		
Reporting Period	Testing Weeks Covered (Mon-Sun)	Payment Schedule [References NC TRACKS 2020 Checkwrite Schedule]
1. Due 9/8/20	8/17-8/23	
	8/24-8/30	Processed as part of Cycle 37
2. Due 9/21/20	8/31-9/6	
	9/7-9/13	
3. Due 10/5/2020	9/14-9/20	
	9/21-9/27	Reporting Period 2 and 3, processed as part of Cycle 41

“Substantial Compliance”

- Did the required provider participate in the reporting?
- Does the provider’s testing activity reflect a pattern of compliance over a multi-week lookback?
 - If facility is not in Outbreak status/does not have newly identified positive case, state should see a pattern of bi-weekly staff/ HCP testing.
 - If facility is in Outbreak status/identifies newly identified positive case, state should see pattern of weekly testing of both staff/HCPs and residents.

Update on Secretarial Order No. 2 and CMS-3401-IFC

- **Secretarial Order No. 2 still in effect (through 9/22)**
- Future Order will align with federal guidance.
- Division representatives will be coordinating on implementation.
- Next Office Hours will be dedicated to outlining how Portal reporting will be modified.
- Reference materials will also be updated.
- Please look for additional written guidance.
- Please submit questions to the chat box that can help inform the guidance and support Department provides.

Updates for Non-Medicaid Providers

- Providers set up as “vendors” with DHHS.
- Non-Medicaid Providers will receive a project-specific “provider agreement” today.
 - Referenced in earlier trainings and Special Bulletin 129.
 - Provides program integrity safeguards for use of CARES Act funds.
 - Email will come from Trish Farnham and will be sent to contact who submitted Substitute W-9.
 - Once provider agreement is returned, will authorize Controller’s Office to issue payment.
 - Payments to non-enrolled providers will be close to 9/22/2020 but may be a few days after.
- Note: if provider has been determined to not have an active NPI, Medicaid will reach out to arrange for payment under vendor process.

Updated Notes from Reporting Period 1

Duplicative records/submissions (“cases”):

1. Users can't modify submissions directly once submitted.
2. If user would like to correct entry, please submit a new entry.
3. In cases of duplicative entries, the state team will automatically pull most recently submitted **testing** data for that testing week into analysis. Or reach out in writing if there is a question on either financial or testing data. **Duplications slow down ability to process submissions, so thank you for doublechecking submission before sending the first one.**
4. If provider wants to proactively remove/correct earlier entries, please submit request to state team, **including case number to replace and case number which now applies.**

Reminder: Once Submitted, Where Do I Go?

The screenshot shows a web interface for ticket management. At the top, there is a navigation bar with 'Home > Ticket Form' and a search box. The main content area is titled 'Financial... - Abernethy Laurels'. It features a 'Send' button and a 'Close' button. A green arrow points to the 'Send' button with the text: 'Finished? Another week to log? Go Home.' A red circle with a diagonal slash is drawn over the 'Close' button. Below the main content, there is a 'Ticket Fields details' section with the following information:

Number	Priority
CS0001434	3 - Moderate
State	Updated
New	just now

Below this is an 'Attachments' section with a 'Drop files here' area.

Coming Up

- **Overview of Secretarial Order modification on Portal/Reporting.**
- **Discussion of Staff Roster.**
- **Modifications to better reflect POC testing.**
 - Did facility a utilize Point of Care testing device for any of testing performed this week?
 - Clarification of testing method under financial reporting and related fields.

Questions and Answers