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**NC Medicaid Managed Care**

**Data Specifications & Requirements for Sharing Tailored Care Management Entity Short Names to Support Tailored Care Management for Tailored Plans and Prepaid Inpatient Health Plans**

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| **Change Log** |
| **Version** | **Date** | **Updates/Change Made** |
| 1.0 | 8/21/2023 | Initial Document |
| 2.0 | 9/5/2023 | Updated complete example typo |
| 3.0 | 9/22/2023 | Updated PQA HealthCare Inc, RHA Behavioral Health, and Fernandez Community Center short names. |
| 3.1 | 9/26/2023 | Added TCM Provider: Comprehensive Interventions |
| 3.2 | 2/9/2024 | Added CIN/Data Partner: ElementRemoved CIN/Data Partner: Medisked |
| 3.3 | 3/25/2024 | Added several TCM Entity/Short Names for Partners and Trillium  |

**I. Introduction**

The Behavioral Health (BH) and Intellectual/Developmental Disability (I/DD) Tailored Plan (TP) Contract and the Prepaid Inpatient Health Plan (PIHP) Contracts are the primary sources for BH I/DD TP, PIHP, and Tailored Care Management (Tailored CM) data exchange and health information technology requirements. The Tailored CM Data Strategy FAQ and Care Management Data System Guidance are also helpful resources that should be referenced by the BH I/DD TPs or PIHPs in enabling Tailored CM data exchanges to support the Tailored CM requirements.

* [North Carolina’s Behavioral Health I/DD Tailored Plan RFA & Contract Documents](https://medicaid.ncdhhs.gov/providers/programs-and-services/behavioral-health-idd/behavioral-health-idd-tailored-plan)
* [Tailored CM Data System Guidance](https://medicaid.ncdhhs.gov/tailored-care-management-data-system-guidance/)
* [Tailored CM Data Strategy FAQ](https://medicaid.ncdhhs.gov/documents/tailored-care-management-data-strategy-questions-and-answers/)

BH I/DD TPs or PIHPs will be expected to share the following data in a machine-readable format with Advanced Medical Home Plus (AMH+) practices and Care Management Agencies (CMA), or their designated Clinically Integrated Networks (CINs) or Other Partners, for their attributed members to support Tailored CM:​

1. **Beneficiary assignment info**, including demographic data and any clinically relevant and available eligibility info.​
2. **Pharmacy Lock-in data**
3. **Member claims/encounter data**, including historical physical (PH), behavioral health, and pharmacy (Rx) claims/encounter data with new data delivered monthly (PH/BH) or weekly (Rx).​
4. **Acuity tiering and risk stratification data.**BH I/DD TPs or PIHPs will receive an acuity tier (e.g., low, medium, high) from the North Carolina Department of Human Services (the Department); BH I/DD TPs or PIHPs required to transmit acuity tier to AMH+ practices/CMAs (and results & methods of any risk stratification they conduct).​
5. **Quality measure performance information**at the practice level.​
6. **Other data**to support Tailored CM (e.g., previously established care plans, ADT data, historical member clinical info).

To streamline information exchange, and reduce costs and administrative burden for all stakeholders, the Department has developed standard file layouts to assist with the exchange of most of the data required for effective Tailored Care Management. This requirements document is a supplemental document outlining the rules for generating Tailored Care Management Entity short names as specified in the Tailored Care Management interfaces file naming conventions. This document includes a list of Tailored Care Management Entity short names.

**II. Tailored Care Management Entity Short Names Rules**

Below is the list of rules the Department utilized to generate the Tailored Care Management (TCM) Entity short names. BH I/DD TPs or PIHPs should use these rules when generating short names for newly certified TCM Providers. BH I/DD TPs or PIHPs should report back new short names for the department to maintain in this document.

All rules should be in sequential order to the TCM Provider name as it appears on the Provider Enrollment File (PEF).

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| --- | --- |
| Step No. | Rule Description |
| 1. | Remove all articles/prepositions (a, an, the, of, with, etc.), company suffixes (INC, LLC, PLLC, etc.), and special character (&, ‘, @,\_, etc.) when generating short names. |
| 2. | Short name should be equal to the first 5 letters of the organization name. Organization name should match the PEF as this is the source of truth for provider data.* If the first word is less than 5 characters, populate the remaining characters from the subsequent words. (Ex. S&H Youth and Adult Services Inc becomes “SHYOU”).
 |
| 3. | Suffix each short name with 00, this should be incremented each time short name is duplicated. See example below. |
| 4. | If the organization is a TCM Provider, prefix the short name with “1\_” |
| 5. | If the organization is CIN/Data Partner, prefix the short name with “2\_” |

**Complete Example:**

* Coastal Southern United Care (TCM Provider): NCMT\_BeneficiaryAssignmentData\_FUL\_Rel2.0\_ALLT\_1\_COAST\_00\_20230611-200000.TXT

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* Coast Horizons Center Inc (TCM Provider): NCMT\_BeneficiaryAssignmentData\_FUL\_Rel2.0\_ALLT\_1\_COAST\_01\_20230611-200000.TXT
* AleraHealth (CIN/Data Partner): NCMT\_BeneficiaryAssignmentData\_FUL\_Rel2.0\_ALLT\_2\_ALERA\_00\_20230611-200000.TXT

**III. Tailored Care Management Entity Short Names List**

Below is the current list of TCM Entity short names. When new TCM Providers/CINs/Data Partners are added, BH I/DD TPs or PIHPs will be responsible for generating new short names based on rules in section II. of this document. BH I/DD TPs or PIHPs should then share new TCM Entity short names with the Department. The department to maintain this list in this document.

|  |  |
| --- | --- |
| TCM Entity Name | TCM Entity Short Name |
| A CARING ALTERNATIVE LLC | 1\_CARIN\_00 |
| ACCESS EAST | 2\_ACCES\_00 |
| ADVANTAGE BEHAVIORAL HEALTHCARE INC | 1\_ADVAN\_00 |
| ALERA HEALTH | 2\_ALERA\_00 |
| ALEXANDER YOUTH NETWORK | 1\_ALEXA\_00 |
| AUTISM SOCIETY OF NORTH CAROLINA | 1\_AUTIS\_00 |
| B & D INTEGRATED HEALTH SERVICES | 1\_BDINT\_00 |
| B&D INTEGRATED HEALTH SERVICES EAST | 1\_BDINT\_01 |
| BLUE RIDGE COMMUNITY HEALTH SERVICE | 1\_BLUER\_00 |
| BRIDGES OF HOPE INC | 1\_BRIDG\_00 |
| CAROBELL INC | 1\_CAROB\_00 |
| CAROLINA FAMILY HEALTH CENTERS INC | 1\_CAROL\_00 |
| CAROLINA OUTREACH LLC | 1\_CAROL\_01 |
| CARTER CLINIC PA | 1\_CARTE\_00 |
| CLAY WILSON & ASSOCIATES | 1\_CLAYW\_00 |
| COASTAL HORIZONS CENTER INC | 1\_COAST\_00 |
| COASTAL SOUTHEASTERN UNITED CARE | 1\_COAST\_01 |
| COLLABORATIVE HEALTH NETWORK | 2\_COLLA\_00 |
| COMMUNITY ALTERNATIVES INCORPORATED | 1\_COMMU\_00 |
| COMMUNITY CARE PHYSICIAN NETWORK | 2\_COMMU\_00 |
| COMPREHENSIVE INTERVENTIONS | 1\_COMPR\_00 |
| COMSERV INC | 1\_COMSE\_00 |
| CORINES CARE MANAGEMENT INC | 1\_CORIN\_00 |
| CROSSNORE COMMUNITIES FOR | 1\_CROSS\_00 |
| CUMBERLAND COUNTY COMMUNICARE INC | 1\_CUMBE\_00 |
| DAYMARK RECOVERY SERVICES INC | 1\_DAYMA\_00 |
| DIXON SOCIAL INTERACTIVE SERVICES | 1\_DIXON\_00 |
| DREAM PROVIDER CARE SERVICES INC | 1\_DREAM\_00 |
| DUKE UNIVERSITY AFFILIATED PHYSICIA | 1\_DUKEU\_00 |
| EAST CAROLINA UNIVERSITY | 1\_EASTC\_00 |
| EASTER SEALS UCP NORTH CAROLINA & V | 1\_EASTE\_00 |
| ELEMENT | 2\_ELEME\_00 |
| EMTIRO HEALTH | 2\_EMTIR\_00 |
| FAMILY PRESERVATION SERVICES OF NC | 1\_FAMIL\_00 |
| FELLOWSHIP HEALTH RESOURCES INC | 1\_FELLO\_00 |
| FERNANDEZ COMMUNITY CENTER | 1\_FERNA\_00 |
| FREEDOM HOUSE RECOVERY CENTER INC | 1\_FREED\_00 |
| GENESIS PROJECT INC | 1\_GENES\_00 |
| GREATER VISION COUNSELING & CONSULT | 1\_GREAT\_00 |
| GUIDING CARE | 2\_GUIDI\_00 |
| HEALTHKEEPERZ INC | 1\_HEALT\_00 |
| HEATHER STRICKLAND dba MOVING AHEAD COUNSELING SERVICES PLLC | 1\_MOVIN\_00 |
| HOPE SERVICES LLC | 1\_HOPES\_00 |
| INREACH | 1\_INREA\_00 |
| INSIGHT HUMAN SERVICES INC | 1\_INSIG\_00 |
| INTEGRATED FAMILY SERVICES PLLC | 1\_INTEG\_00 |
| JOSEPHS COMMUNITY SUPPORT SERVICES INC | 1\_JOSEP\_00 |
| LEAP METRIC | 2\_LEAPM\_00 |
| LECHRIS HEALTH SYSTEMS OF GREENVILL | 1\_LECHR\_00 |
| MONARCH | 1\_MONAR\_00 |
| NCG ACQUISITION LLC | 1\_NCGAC\_00 |
| NEW DIMENSION GROUP LLC | 1\_NEWDI\_00 |
| NEW HANOVER COMMUNITY HEALTH CENTER | 1\_NEWHA\_00 |
| ONE CARE | 2\_ONECA\_00 |
| ONE TO ONE WITH YOUTH INC | 1\_ONEON\_00 |
| OPTIMAL BEHAVIORAL LLC | 1\_OPTIM\_00 |
| OUTREACH MANAGEMENT SERVICES | 1\_OUTRE\_00 |
| PATHWAYS HUMAN SERVICES OF NORTH CA | 1\_PATHW\_00 |
| PATHWAYS TO LIFE INC | 1\_PATHW\_01 |
| PATHWAYS TO LIFE INC | 1\_PATHW\_01 |
| PAUL PETERS DBA COVENANT CASE MANAGEMENT SERVICES LLC | 1\_COVEN\_00 |
| PHOENIX COUNSELING CENTER | 1\_PHOEN\_00 |
| PINNACLE FAMILY SERVICES OF NC LLC | 1\_PINNA\_00 |
| PIVOTAL HEALTH SOLUTIONS | 1\_PIVOT\_00 |
| PORT HEALTH SERVICES | 1\_PORTH\_00 |
| PQA HEALTHCARE INC | 1\_PQAHE\_00 |
| PREMIER BEHAVIORAL SERVICES INC | 1\_PREMI\_00 |
| PRIMARY CARE SOLUTIONS INC | 1\_PRIMA\_00 |
| PRIMARY HEALTH CHOICE INC | 1\_PRIMA\_01 |
| PRIVATE DIAGNOSTIC CLINIC PLLC | 1\_PRIVA\_00 |
| RENEW COUNSELING CENTER OF NC LLC | 1\_RENEW\_00 |
| RHA BEHAVIORAL HEALTH NC LLC | 1\_RHABE\_00 |
| RHA HEALTH SERVICES INC | 1\_RHAHE\_00 |
| RHA HEALTH SERVICES NC LLC | 1\_RHAHE\_01 |
| RIVERBEND SERVICES INC | 1\_RIVER\_00 |
| S & H YOUTH AND ADULT SERVICES IN | 1\_SHYOU\_00 |
| SANCTUARY HOUSE INC | 1\_SANCT\_00 |
| SANDHILLS BEHAVIORAL CARE PLLC DBA SANDHILLS BEST CARE PLLC | 1\_SANDH\_00 |
| SELFLESS FOUNDATION INC | 1\_SELFL\_00 |
| SHELIA HOLT DBA HOLT ASSESSMENT SERVICES | 1\_HOLTA\_00 |
| SIGMA HEALTH SERVICES LLC | 1\_SIGMA\_00 |
| SOUTHEASTERN HEALTHCARE OF NC | 1\_SOUTH\_01 |
| SOUTHLIGHT HEALTHCARE | 1\_SOUTH\_00 |
| STEPHENS OUTREACH CENTER INC | 1\_STEPH\_00 |
| SUNRISE CLINICAL ASSOCIATES PLLC | 1\_SUNRI\_00 |
| SUPPORT INCORPORATED | 1\_SUPPO\_00 |
| THE ARC OF NORTH CAROLINA INC | 1\_ARCNO\_00 |
| THE MENTAL HEALTH FUND INC | 1\_MENTA\_00 |
| THE SPARC NETWORK LLC | 1\_SPARC\_00 |
| THRESHOLD INC | 1\_THRES\_00 |
| TLC OPERATIONS INC | 1\_TLCOP\_00 |
| TRIANGLE COMPREHENSIVE HEALTH SERVI | 1\_TRIAN\_00 |
| UNIVERSITY OF NORTH CAROLINA AT CHA | 1\_UNIVE\_00 |
| VOCA CORPORATION OF NORTH CAROLINA | 1\_VOCAC\_00 |
| VOICE THERAPEUTIC SOLUTIONS PLLC | 1\_VOICE\_00 |
| WALKERS GROUP HOME | 1\_WALKE\_00 |
| WELLSKY | 2\_WELLS\_00 |
| YELVERTONS ENRICHMENT SERVICES INC | 1\_YELVE\_00 |