



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Health Benefits

**ROY COOPER** • Governor  
**KODY H. KINSLEY** • Secretary  
**JAY LUDLAM** • Deputy Secretary, NC Medicaid

May 7, 2024

Re: Tribal Tailored Plan Training

Dear County Director of Social Services:

Your DSS training staff is invited to attend a Cherokee Indian Hospital Authority (CIHA) & Eastern Band of Cherokee Indian (EBCI) Public Health and Human Services (PHHS) Tribal Tailored Plan Training webinar that will focus on the Tailored Plan implementation for NC Medicaid Managed Care. Attending the webinar will prepare your county for Tailored Plan.

Please review the webinar schedules below for the date and time of the Tailored Plan webinar.

The webinar is targeted to Medicaid program staff in the 11 county EBCI region, which includes Medicaid caseworkers, lead workers, Supervisor and Program Managers, training teams, front desk reception staff and any Medicaid call center staff. Economic Services Program Managers and Supervisors may attend; however, space is limited to 1000 participants so please ensure Medicaid staff are given priority.

**CIHA & EBCI PHHS Tribal Tailored Plan Webinar Schedule:**

Date	Time	Zoom Link	Meeting ID	Passcode	Phone Number
5/9/2024	2:00-4:00pm	<a href="https://maximus.zoom.us/j/96587951878?pwd=ZzlaY0hPT3JYelZXaFh3UWh4dVhHZz09">https://maximus.zoom.us/j/96587951878?pwd=ZzlaY0hPT3JYelZXaFh3UWh4dVhHZz09</a>	965 8795 1878	036582	877 853 5257

Sincerely,  
DocuSigned By:

*Jay Ludlam*  
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Jay Ludlam  
Deputy Secretary, NC Medicaid

**NC MEDICAID**

**NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS**

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