



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

ROY COOPER • Governor
KODY H. KINSLEY • Secretary
DAVE RICHARD • Deputy Secretary, NC Medicaid

March 25, 2022

Re: Medicaid Transformation, Cross-Functional Trainings

Dear County Director of Social Services:

Your DSS staff is invited to attend upcoming Cross-Functional Trainings. The purpose of Cross-Functional Training is to educate each organization's staff on one another's role and operations in preparation for the Behavioral Health and Intellectual/Development Disabilities (I/DD) Tailored Plan launch on December 1, 2022. The entities include NC Medicaid, county DSS staff, Tailored Plans, Standard Plans, EBCI Tribal Option, Community Care of North Carolina (CCNC), NC Medicaid Enrollment Broker and NC Medicaid Ombudsman.

There will be **one** training session for each Tailored Plan and the counties served by the Tailored Plan. **Please attend the session for the Tailored Plan that serves your county.**

NC Medicaid will provide information about NC Medicaid Managed Care and Tailored Plan implementation and introduce each entity. The Tailored Plan, Standard Plans, ECBI Tribal Option*, NC Medicaid Enrollment Broker and NC Medicaid Ombudsman will each present information about their organization and how they support Medicaid beneficiaries.

*EBCI Tribal Option will only attend Vaya Health's session.

Please see the training dates and links to attend for counties below.

Tailored Plan	Training Session Date & Time	Counties
Trillium Health Resources	<p>Date: Monday, April 11 Time: 1:00 p.m. – 3:00 p.m. Link to join: Microsoft Teams Join by phone: +1 872-215-2965; Conference ID 696 932 019#</p>	Beaufort, Bertie, Bladen, Brunswick, Camden, Carteret, Chowan, Columbus, Craven, Currituck, Dare, Gates, Halifax, Hertford, Hyde, Jones, Martin, Nash, New Hanover, Northampton, Onslow, Pamlico, Pasquotank, Pender, Perquimans, Pitt, Tyrrell, Washington
Vaya Health	<p>Date: Thursday, April 21 Time: 1:00 p.m. – 3:00 p.m. Link to join: Microsoft Teams Join by phone: +1 872-215-2965; Conference ID 939 367 861#</p>	Alamance, Alexander, Alleghany, Ashe, Avery, Buncombe, Caldwell, Caswell, Chatham, Cherokee, Clay, Franklin, Graham, Granville, Haywood, Henderson, Jackson, Macon, Madison, McDowell, Mitchell, Person, Polk,

NC MEDICAID

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

LOCATION: 79 T.W. Alexander Drive, Durham, NC 27709
MAILING ADDRESS: 2501 Mail Service Center, Raleigh NC 27699-2501
www.ncdhhs.gov • TEL: 919-813-5340 • FAX: 919-224-1070

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

		Rowan, Stokes, Swain, Transylvania, Vance, Watauga, Wilkes, Yancey
Eastpointe	Date: Friday, April 22 Time: 10:00 a.m. – 12:00 p.m. Link to join: Microsoft Teams Join by phone: +1 872-215-2965; Conference ID 766 661 755#	Duplin, Edgecombe, Greene, Lenoir, Robeson, Sampson, Scotland, Warren, Wayne, Wilson
Sandhills Center	Date: Monday, April 25 Time: 1:00 p.m. – 3:00 p.m. Link to join: Microsoft Teams Join by phone: +1 872-215-2965; Conference ID 606 708 072#	Anson, Davidson, Guilford, Harnett, Hoke, Lee, Montgomery, Moore, Randolph, Richmond, Rockingham
Alliance Health	Date: Thursday, May 5 Time: 1:00 p.m. – 3:00 p.m. Link to join: Microsoft Teams Join by phone: +1 872-215-2965; Conference ID 300 565 660#	Cumberland, Durham, Johnston, Mecklenburg, Orange, Wake
Partners Health Management	Date: Monday, May 9 Time: 2:00 p.m. – 4:00 p.m. Link to join: Microsoft Teams Join by phone: +1 872-215-2965; Conference ID 988 851 418#	Burke, Cabarrus, Catawba, Cleveland, Davie, Forsyth, Gaston, Iredell, Lincoln, Rutherford, Stanly, Surry, Union, Yadkin

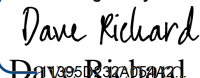
High Level Agenda:

- NC Medicaid
 - Introduction and Overview
- Tailored Plan
- Standard Plans
- EBCI Tribal Option (Vaya Health only)
- NC Medicaid Enrollment Broker
- NC Medicaid Ombudsman
- Questions

We invite attendees to include DSS Directors, Managers, Supervisors and other staff determined by Directors. All staff are not required to attend.

Sincerely,

DocuSigned by:



Dave Richard

Deputy Secretary, NC Medicaid