



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

DAVE RICHARD • Deputy Secretary, NC Medicaid

October 25, 2019

RE: DHB Operational Support Team Representative County Reassignment

Dear County Director of Social Services:

Medicaid Program Manager, Supervisor and Staff

The Division of Health Benefits (DHB) is pleased to welcome Letarsha Thomas and Stacey Greer as the two newest Operational Support Team (OST) representatives. They have filled the positions that were previously vacated by Eva Fulcher and Rhonda Dalton. DHB has revised the OST county assignments to reflect the addition of the new staff. These new county assignments will be effective October 28, 2109. Current and newly assigned OST staff will work together to ensure a smooth transition for county staff and to resolve any outstanding questions and/or clarifications.

In addition, OST staff Elizabeth O'Dell and Sandy Danner's responsibilities have been shifted to primarily focus on the rollout of Medicaid Managed Care Support and training.

Please find attached a copy of the Operational Support Team's county support assignments.

Thank you for your understanding during this transition period. If you have any questions regarding this information, please contact Marissa Adams, OST Manager at 919-813-5365 or Marissa.Adams@dhhs.nc.gov.

Sincerely,

DocuSigned by:

Dave Richard

11395D233A054A2
Dave Richard

Deputy Secretary, NC Medicaid

Attachment:

(Medicaid Operational Support Team)

NC MEDICAID

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

LOCATION: 79 T.W. Alexander Drive, Durham, NC 27709

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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

MEDICAID OPERATIONAL SUPPORT TEAM

Effective 10/28/2019

<p>Christy Berrong Christy.berrong@dhhs.nc.gov</p> <p>828-837-9719 (office)</p> <p>Buncombe Swain Cherokee Transylvania Clay Yancey Graham Haywood Henderson Jackson Macon Madison EBCI</p>	<p>Christine Coffey Christine.coffey@dhhs.nc.gov</p> <p>336-940-3894 (office)</p> <p>Cabarrus Rowan Davie Wilkes Gaston Yadkin Iredell Lincoln Mecklenburg Stanley Stokes Surry</p>	<p>Alice Driver Alice.driver@dhhs.nc.gov</p> <p>919-219-5711 (office)</p> <p>Beaufort Martin Bertie Pasquotank Camden Perquimans Chowan Tyrrell Currituck Washington Dare Gates Hertford Hyde</p>
<p>Patricia Fields Patricia.fields@dhhs.nc.gov</p> <p>828-738-8468 (office)</p> <p>Alleghany Mitchell Alexander Polk Ashe Rutherford Avery Watauga Burke Caldwell Catawba Cleveland McDowell</p>	<p>Stacey Greer Stacey.Greer@dhhs.nc.gov</p> <p>910-520-4790 (office)</p> <p>Anson Scotland Bladen Union Cumberland Columbus Montgomery New Hanover Richmond Robeson Sampson</p>	<p>Brenda Gooch Brenda.gooch@dhhs.nc.gov</p> <p>919-270-4104 (office)</p> <p>Chatham Moore Durham Randolph Forsyth Wayne Greene Wilson Guilford Harnett Hoke Johnston Lee</p>
<p>Gina Hamilton Gina.hamilton@dhhs.nc.gov</p> <p>919-717-1087 (office)</p> <p>Brunswick Pender Carteret Pitt Craven Wake Duplin Edgecombe Jones Lenoir Onslow Pamlico</p>	<p>Letarsha Thomas Letarsha.Thomas@dhhs.nc.gov</p> <p>919-632-1093 (office)</p> <p>Alamance Person Caswell Rockingham Davidson Vance Franklin Warren Granville Halifax Nash Northampton Orange</p>	<p>Marissa Adams -Manager Marissa.Adams@dhhs.nc.gov</p> <p>919-813-5365 (office) 919-896-4424 (work cell)</p>