



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

ROY COOPER • Governor

MANDY COHEN, MD, MPH • Secretary

DAVE RICHARD • Deputy Secretary, NC Medicaid

January 4, 2019

Re: Medicaid Operational Support Team

Dear County Director of Social Services:

We are pleased to announce Marissa Adams has accepted the position as Medicaid Operational Support Team Manager. Ms. Adams was previously employed with the Guilford County Department of Social Services as a Program Manager. She will be located at RTP in Durham and can be reached at 919-813-5365.

In addition, Rhonda Dalton, Medicaid OST Representative in the North Central part of the state, retired effective January 1, 2018. Two vacancies are in the process of being filled for positions formerly held by Eva Fulcher and Rhonda Dalton. Counties will be notified when the vacancies have been filled and county assignments have been made. If a county previously assigned to Rhonda Dalton requires an onsite visit prior to the county reassignment, please contact Marissa Adams for assistance.

Medicaid Program Managers and Medicaid/NCHC Supervisors for those counties that were assigned to Rhonda Dalton should ensure that calls and inquiries are directed to another Medicaid OST. The Medicaid OST Contact list has phone and email contact information for all current Medicaid OST.

Thank you for your understanding during this period of transition.

Sincerely,

Dave Richard
Deputy Secretary, NC Medicaid

NC MEDICAID

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

LOCATION: 79 T.W. Alexander Drive, Durham, NC 27709
MAILING ADDRESS: 2501 Mail Service Center, Raleigh NC 27699-2501
www.ncdhhs.gov • TEL: 919-813-5340 • FAX: 919-224-1070

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

MEDICAID OPERATIONAL SUPPORT TEAM

Effective January 2019

<p>Christy Berrong <u>Christy.berrong@dhhs.nc.gov</u></p> <p>828-837-9719 (office)</p> <table style="width: 100%; border: none;"> <tr><td>11</td><td>Buncombe</td><td>56</td><td>Macon</td></tr> <tr><td>20</td><td>Cherokee</td><td>57</td><td>Madison</td></tr> <tr><td>22</td><td>Clay</td><td>59</td><td>McDowell</td></tr> <tr><td>38</td><td>Graham</td><td>61</td><td>Mitchell</td></tr> <tr><td>44</td><td>Haywood</td><td>87</td><td>Swain</td></tr> <tr><td>45</td><td>Henderson</td><td>88</td><td>Transylvania</td></tr> <tr><td>50</td><td>Jackson</td><td>100</td><td>Yancey</td></tr> </table>	11	Buncombe	56	Macon	20	Cherokee	57	Madison	22	Clay	59	McDowell	38	Graham	61	Mitchell	44	Haywood	87	Swain	45	Henderson	88	Transylvania	50	Jackson	100	Yancey	<p>Christine Coffey <u>Christine.coffey@dhhs.nc.gov</u></p> <p>336-940-3894 (office)</p> <table style="width: 100%; border: none;"> <tr><td>13</td><td>Cabarrus</td><td>80</td><td>Rowan</td></tr> <tr><td>29</td><td>Davidson</td><td>84</td><td>Stanly</td></tr> <tr><td>30</td><td>Davie</td><td>85</td><td>Stokes</td></tr> <tr><td>60</td><td>Mecklenburg</td><td>90</td><td>Union</td></tr> <tr><td>77</td><td>Richmond</td><td>99</td><td>Yadkin</td></tr> <tr><td>79</td><td>Rockingham</td><td></td><td></td></tr> </table>	13	Cabarrus	80	Rowan	29	Davidson	84	Stanly	30	Davie	85	Stokes	60	Mecklenburg	90	Union	77	Richmond	99	Yadkin	79	Rockingham			<p>VACANT</p> <table style="width: 100%; border: none;"> <tr><td>01</td><td>Alamance</td><td>42</td><td>Halifax</td></tr> <tr><td>17</td><td>Caswell</td><td>64</td><td>Nash</td></tr> <tr><td>32</td><td>Durham</td><td>66</td><td>Northampton</td></tr> <tr><td>35</td><td>Franklin</td><td>68</td><td>Orange</td></tr> <tr><td>39</td><td>Granville</td><td>73</td><td>Person</td></tr> <tr><td>41</td><td>Guilford</td><td>91</td><td>Vance</td></tr> <tr><td></td><td></td><td>93</td><td>Warren</td></tr> </table>	01	Alamance	42	Halifax	17	Caswell	64	Nash	32	Durham	66	Northampton	35	Franklin	68	Orange	39	Granville	73	Person	41	Guilford	91	Vance			93	Warren
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<p>Sandy Danner <u>Sandy.danner@dhhs.nc.gov</u></p> <p>910-599-7688 (office)</p> <table style="width: 100%; border: none;"> <tr><td>82</td><td>Sampson</td></tr> <tr><td>92</td><td>Wake</td></tr> </table>	82	Sampson	92	Wake	<p>Alice Driver <u>Alice.driver@dhhs.nc.gov</u></p> <p>919-219-5711 (office)</p> <table style="width: 100%; border: none;"> <tr><td>07</td><td>Beaufort</td><td>48</td><td>Hyde</td></tr> <tr><td>08</td><td>Bertie</td><td>58</td><td>Martin</td></tr> <tr><td>15</td><td>Camden</td><td>70</td><td>Pasquotank</td></tr> <tr><td>21</td><td>Chowan</td><td>72</td><td>Perquimans</td></tr> <tr><td>27</td><td>Currituck</td><td>74</td><td>Pitt</td></tr> <tr><td>28</td><td>Dare</td><td>89</td><td>Tyrrell</td></tr> <tr><td>37</td><td>Gates</td><td>94</td><td>Washington</td></tr> <tr><td>46</td><td>Hertford</td><td></td><td></td></tr> </table>	07	Beaufort	48	Hyde	08	Bertie	58	Martin	15	Camden	70	Pasquotank	21	Chowan	72	Perquimans	27	Currituck	74	Pitt	28	Dare	89	Tyrrell	37	Gates	94	Washington	46	Hertford			<p>Patricia Fields <u>Patricia.fields@dhhs.nc.gov</u></p> <p>828-738-8468 (office)</p> <table style="width: 100%; border: none;"> <tr><td>02</td><td>Alexander</td><td>49</td><td>Iredell</td></tr> <tr><td>03</td><td>Alleghany</td><td>55</td><td>Lincoln</td></tr> <tr><td>05</td><td>Ashe</td><td>75</td><td>Polk</td></tr> <tr><td>06</td><td>Avery</td><td>81</td><td>Rutherford</td></tr> <tr><td>12</td><td>Burke</td><td>86</td><td>Surry</td></tr> <tr><td>14</td><td>Caldwell</td><td>95</td><td>Watauga</td></tr> <tr><td>18</td><td>Catawba</td><td>97</td><td>Wilkes</td></tr> <tr><td>23</td><td>Cleveland</td><td></td><td></td></tr> </table>	02	Alexander	49	Iredell	03	Alleghany	55	Lincoln	05	Ashe	75	Polk	06	Avery	81	Rutherford	12	Burke	86	Surry	14	Caldwell	95	Watauga	18	Catawba	97	Wilkes	23	Cleveland														
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