



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

ROY COOPER • Governor
KODY H. KINSLEY • Secretary
JAY LUDLAM • Deputy Secretary, NC Medicaid

March 19, 2024

RE: DHB Operational Support Team Representative County Reassignments

Dear County Director of Social Services:

The Division of Health Benefits (DHB) is pleased to welcome Monique Hoskins and Cynthia Juliano as the newest Operational Support Team (OST) representatives.

The revised OST county assignment list is attached and will be effective April 1, 2024. As our new OST representatives begin their duties, current and newly assigned OST will collaborate to resolve any outstanding questions and/or clarifications.

If you have any questions regarding this information, please contact Christy Berrong, Operational Support Team Manager at Christy.Berrong@dhhs.nc.gov.

Sincerely,

DocuSigned by:

A handwritten signature in black ink that reads 'Jay Ludlam'.

06565C1C2A8F4C8...

Jay Ludlam
Deputy Secretary, NC Medicaid

Attachment (Medicaid OST List)

NC MEDICAID
NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

LOCATION: 79 T.W. Alexander Drive, Durham, NC 27709
MAILING ADDRESS: 2501 Mail Service Center, Raleigh NC 27699-2501
www.ncdhhs.gov • TEL: 919-813-5340 • FAX: 919-224-1070

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

MEDICAID OPERATIONAL SUPPORT TEAM

Effective 4/1/2024

<p>Patricia Fields Patricia.Fields@dhhs.nc.gov</p> <p>828-738-9911 (office)</p> <p>Catawba Macon Cherokee Swain Clay Transylvania Graham EBCI Haywood Jackson</p>	<p>Courtney Wyke Courtney.Wyke@dhhs.nc.gov</p> <p>919-210-2102 (office)</p> <p>Buncombe Rutherford Cleveland Mitchell Henderson Yancey Madison McDowell Polk</p>	<p>Christine Coffey Christine.Coffey@dhhs.nc.gov</p> <p>336-940-3894 (office)</p> <p>Alexander Rowan Alleghany Watauga Ashe Wilkes Cabarrus Forsyth Iredell</p>
<p>Letarsha Thomas Letarsha.Thomas@dhhs.nc.gov</p> <p>919-632-1093 (office)</p> <p>Caswell Stokes Davidson Surry Davie Yadkin Durham Randolph Rockingham</p>	<p>Billy Henderson Billy.J.Henderson@dhhs.nc.gov</p> <p>984-365-0887 (office)</p> <p>Alamance Moore Chatham Orange Guilford Person Harnett Hoke Lee</p>	<p>Stacey Greer Stacey.Greer@dhhs.nc.gov</p> <p>910-520-4790 (office)</p> <p>Bladen Jones Brunswick Pender Columbus Sampson Duplin New Hanover Onslow</p>
<p>Paula Parker Paula.Parker@dhhs.nc.gov</p> <p>919-280-4705 (office)</p> <p>Anson Mecklenburg Avery Union Burke Caldwell Gaston Lincoln</p>	<p>Paula Taylor Paula.Taylor@dhhs.nc.gov</p> <p>252-326-0293 (office)</p> <p>Beaufort Tyrell Carteret Wake Craven Washington Dare Hyde Pamlico</p>	<p>Afton Harvell Afton.Harvell@dhhs.nc.gov</p> <p>984-269-2721 (office)</p> <p>Bertie Martin Camden Pasquotank Chowan Perquimans Currituck Pitt Gates Hertford</p>

MEDICAID OPERATIONAL SUPPORT TEAM

Effective 4/1/2024

<p>Monique Hoskins Monique.Hoskins@dhhs.nc.gov</p> <p>984-297-3527 (office)</p> <p>Cumberland Stanly Johnston Wilson Montgomery Wayne Richmond Robeson Scotland</p>	<p>Cynthia Juliano Cynthia.Juliano@dhhs.nc.gov</p> <p>984-318-1065 (office)</p> <p>Edgecombe Nash Franklin Northampton Granville Vance Greene Warren Halifax Lenoir</p>	
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