



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

ROY COOPER • Governor
KODY H. KINSLEY • Secretary
JAY LUDLAM • Deputy Secretary, NC Medicaid

October 8, 2024

RE: DHB Operational Support Team Representative County Reassignments

Dear County Director of Social Services:

The Division of Health Benefits (DHB) is pleased to welcome Laura Stockwell and Sandra Day as the newest Operational Support Team (OST) representatives.

The revised OST county assignment list is attached and will be effective October 21, 2024. As our new OST representatives begin their duties, current and newly assigned OST will collaborate to resolve any outstanding questions and/or clarifications.

If you have any questions regarding this information, please contact Christy Berrong, Operational Support Team Manager at Christy.Berrong@dhhs.nc.gov.

Sincerely,

A handwritten signature in black ink that reads 'Jay Ludlam'. The signature is written over a blue circular stamp that contains the text 'DocuSigned by: Jay Ludlam' and a partially visible alphanumeric string '0655G141A8F4C8...'. The signature is written over the name 'Jay Ludlam' which is printed below the stamp.

Deputy Secretary, NC Medicaid

Attachment (Medicaid OST List)

NC MEDICAID
NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

LOCATION: 65 Moore Drive Durham, NC 27709
MAILING ADDRESS: 2501 Mail Service Center, Raleigh NC 27699-2501
www.ncdhhs.gov • TEL: 919-813-5340 • FAX: 919-882-8934

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Medicaid Operational Support Team County Assignments

MEDICAID OPERATIONAL SUPPORT TEAM			
<i>Effective 10/21/2024</i>			
Afton Harvell Afton.Harvell@dhhs.nc.gov 984-269-2721 (office) Bertie Hertford Camden Martin Chowan Pasquotank Currituck Perquimans Gates Washington	Billy Henderson Billy.J.Henderson@dhhs.nc.gov 984-365-0887 (office) Franklin Person Granville Union Johnston Wake Moore	Christine Coffey Christine.Coffey@dhhs.nc.gov 336-940-3894 (office) Ashe Iredell Catawba Stokes Davie Yadkin Forsyth	Courtney Wyke Courtney.Wyke@dhhs.nc.gov 919-210-2102 (office) Buncombe Mitchell Cleveland Rutherford Madison Yancey McDowell
Cynthia Graham cynthia.b.graham@dhhs.nc.gov 984-318-1065 (office) Edgecombe Pitt Greene Vance Halifax Warren Nash Wayne Northampton	Laura Stockwell laura.stockwell@dhhs.nc.gov 919-621-1159 (office) Chatham Rowan Guilford Scotland Orange Stanly Richmond	Letarsha Thomas Letarsha.Thomas@dhhs.nc.gov 919-632-1093 (office) Alamance Montgomery Caswell Randolph Davidson Rockingham Durham	Monique Hoskins Monique.Hoskins@dhhs.nc.gov 984-297-3527 (office) Cumberland Robeson Harnett Sampson Hoke Wilson Lee
Patricia Fields Patricia.Fields@dhhs.nc.gov 828-738-9911 (office) Cherokee Jackson Clay Macon Graham Swain Haywood Transylvania EBCI	Paula Parker Paula.Parker@dhhs.nc.gov 919-280-4705 (office) Anson Lincoln Cabarrus Mecklenburg Gaston Polk Henderson	Paula Taylor Paula.Taylor@dhhs.nc.gov 252-326-0293 (office) Beaufort Jones Carteret Lenoir Craven Pamlico Dare Tyrrell Hyde	Saundra Day saundra.day@dhhs.nc.gov 919-810-1988 (office) Alexander Caldwell Alleghany Surry Avery Watauga Burke Wilkes
Stacey Greer Stacey.Greer@dhhs.nc.gov 910-520-4790 (office) Bladen New Hanover Brunswick Onslow Columbus Pender Duplin			