



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

ROY COOPER • Governor
KODY H. KINSLEY • Secretary
JAY LUDLAM • Deputy Secretary, NC Medicaid

June 1 , 2023

RE: DHB Operational Support Team Representative County Reassignments

Dear County Director of Social Services:

The Division of Health Benefits (DHB) is pleased to welcome Afton Harvell and Billy Henderson as the newest Operational Support Team (OST) representatives.

The revised OST county assignment list is attached and will be effective June 1, 2023. As our new OST representatives begin their duties, current and newly assigned OST will collaborate to resolve any outstanding questions and/or clarifications.

If you have any questions regarding this information, please contact Christy Berrong, Operational Support Team Manager at Christy.Berrong@dhhs.nc.gov.

Sincerely,

Jay Ludlam
Deputy Secretary, NC Medicaid

Attachment (Medicaid OST List)

NC MEDICAID
NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

LOCATION: 79 T.W. Alexander Drive, Durham, NC 27709
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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

MEDICAID OPERATIONAL SUPPORT TEAM

Effective 6/1/2023

| | | |
|--|--|---|
| <p>Patricia Fields Patricia.Fields@dhhs.nc.gov</p> <p>919-604-1056 (office)</p> <p>Catawba Macon Cherokee Madison Clay Swain Graham Transylvania Haywood Yancey Jackson EBCI</p> | <p>Courtney Wyke Courtney.Wyke@dhhs.nc.gov</p> <p>919-210-2102 (office)</p> <p>Ashe McDowell Avery Mitchell Buncombe Polk Burke Rutherford Caldwell Watauga Henderson</p> | <p>Christine Coffey Christine.Coffey@dhhs.nc.gov</p> <p>336-940-3894 (office)</p> <p>Alexander Rowan Alleghany Surry Davie Stokes Forsyth Wilkes Iredell Yadkin Rockingham</p> |
| <p>Letarsha Thomas Letarsha.Thomas@dhhs.nc.gov</p> <p>919-632-1093 (office)</p> <p>Caswell Johnston Davidson Lee Durham Moore Franklin Person Granville Vance Harnett</p> | <p>Billy Henderson Billy.J.Henderson@dhhs.nc.gov</p> <p>984-365-0887 (office)</p> <p>Alamance Orange Chatham Randolph Edgecombe Warren Greene Wayne Guilford Wilson Nash</p> | <p>Stacey Greer Stacey.Greer@dhhs.nc.gov</p> <p>910-520-4790 (office)</p> <p>Bladen Onslow Brunswick Pender Columbus Robeson Duplin Sampson Hoke Jones New Hanover</p> |
| <p>Paula Parker Paula.Parker@dhhs.nc.gov</p> <p>919-280-4705 (office)</p> <p>Anson Montgomery Cabarrus Richmond Cleveland Scotland Gaston Stanly Lincoln Union Mecklenburg</p> | <p>Paula Taylor Paula.Taylor@dhhs.nc.gov</p> <p>252-326-0293 (office)</p> <p>Beaufort Pamlico Carteret Pitt Craven Tyrell Dare Wake Hyde Washington Lenoir</p> | <p>Afton Harvell Afton.Harvell@dhhs.nc.gov</p> <p>984-269-2721 (office)</p> <p>Bertie Halifax Camden Hertford Chowan Martin Cumberland Northampton Currituck Pasquotank Gates Perquimans</p> |