



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

ROY COOPER • Governor
KODY KINSLEY • Secretary
DAVE RICHARD • Deputy Secretary, NC Medicaid

July 8, 2022

RE: DHB Operational Support Team Representative County Reassignments

Dear County Director of Social Services:

The Division of Health Benefits (DHB) is pleased to welcome Paula Taylor as the newest Operational Support Team (OST) representative. Paula filled the position previously vacated by Alice Driver.

Brenda Gooch has also been promoted and is no longer a part of the Operational Support Team. DHB is currently working the fill the position once held by Mrs. Gooch. The new county assignment list (attached) will be effective immediately. Current and newly assigned OST will work together to resolve any outstanding questions and/or clarifications and transition of current Accuracy Improvement Plans and any current audit cycle case reviews.

If you have any questions regarding this information, please contact Marissa Adams, OST Manager at 919-813-5365 or Marissa.Adams@dhhs.nc.gov

Sincerely,

DocuSigned by:
Dave Richard

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Dave Richard
Deputy Secretary, NC Medicaid
Attachments (Medicaid Operational Support Team)

NC MEDICAID

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

MEDICAID OPERATIONAL SUPPORT TEAM

Effective 07/08/2022

<p>Christy Berrong Christy.Berrong@dhhs.nc.gov</p> <p>828-837-9719 (office)</p> <p>Buncombe Macon Cherokee Madison Clay Swain Graham Transylvania Haywood Yancey Jackson EBCI</p>	<p>Christine Coffey Christine.Coffey@dhhs.nc.gov</p> <p>336-940-3894 (office)</p> <p>Alamance Orange Caswell Person Chatham Stanly Granville Vance Lee Yadkin Mecklenburg</p>	<p>Paula Taylor Paula.taylor@dhhs.nc.gov</p> <p>252-326-0293 (office)</p> <p>Camden Hyde Chowan Pasquotank Currituck Perquimans Dare Tyrell Gates Wake Hertford Washington</p>
<p>Patricia Fields Patricia.Fields@dhhs.nc.gov</p> <p>828-738-8468 (office)</p> <p>Alleghany Henderson Ashe Mitchell Avery Surry Burke Watauga Caldwell Wilkes Cleveland</p>	<p>Vacant</p> <p>Bertie Northampton Bladen Pitt Cumberland Robeson Greene Sampson Lenoir Wayne Martin</p>	<p>Stacey Greer Stacey.Greer@dhhs.nc.gov</p> <p>910-520-4790 (office)</p> <p>Beaufort Jones Brunswick New Hanover Carteret Onslow Columbus Pamlico Craven Pender Duplin</p>
<p>Paula Parker Paula.Parker@dhhs.nc.gov</p> <p>919-280-4705 (office)</p> <p>Anson Randolph Cabarrus Richmond Gaston Scotland Guilford Stanly Lincoln Union Montgomery</p>	<p>Letarsha Thomas Letarsha.Thomas@dhhs.nc.gov</p> <p>919-632-1093 (office)</p> <p>Durham Johnston Edgecombe Moore Franklin Nash Halifax Warren Harnett Wilson Hoke</p>	<p>Courtney Wyke Courtney.Wyke@dhhs.nc.gov</p> <p>919-210-2102 (office)</p> <p>Alexander McDowell Catawba Rockingham Davidson Rowan Davie Rutherford Forsyth Stokes Iredell</p>

MEDICAID OPERATIONAL SUPPORT TEAM

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<p>Marissa Adams – DHB OST Manager Marissa.Adams@dhhs.nc.gov</p> <p>919-813-5365 (office) 919-896-4424 (work cell)</p>		<p><i>Under supervisor of Eva Fulcher, County Operation & Policy Manager-</i></p> <p>Elizabeth O’Dell Elizabeth.odell@dhhs.nc.gov 704-651-6817 (office) Training/ Managed Care</p> <p>Sandy Danner Sandy.Danner@dhhs.nc.gov</p> <p>910-599-7688 (office) Training/ Managed Care</p>
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