



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

ROY COOPER • Governor
KODY H. KINSLEY • Secretary
JAY LUDLAM • Deputy Secretary, NC Medicaid

March 21, 2023

RE: DHB Operational Support Team Representative Temporary County Reassignments

Dear County Director of Social Services:

The Division of Health Benefits (DHB) announces that Patricia Fields will be leaving the Operational Support Team effective March 29, 2023. Those counties that were previously assigned to her, are being temporarily reassigned to other OST staff to provide support effective Wednesday, March 22, 2023.

The attached OST assignment list includes the temporary county assignments and is effective March 22, 2023. OST will work together to resolve any outstanding questions or other issues currently underway. Counties will be notified as soon as the vacant OST position is filled.

If you have any questions regarding this information, please contact Christy Berrong, Operational Support Team Manager at Christy.Berrong@dhhs.nc.gov.

Sincerely,

DocuSigned by:
Jay Ludlam
06565C1C2A8F4C8...

Jay Ludlam
Deputy Secretary, NC Medicaid
Attachment (Medicaid OST List)

NC MEDICAID
NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

LOCATION: 79 T.W. Alexander Drive, Durham, NC 27709
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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

MEDICAID OPERATIONAL SUPPORT TEAM

Effective 3/23/2023 (Revised)

<p>VACANT-See Temporary County Reassignments</p> <p>Buncombe Macon Cherokee Madison Clay Swain Graham Transylvania Haywood Yancey Jackson EBCI</p>	<p>Christine Coffey Christine.Coffey@dhhs.nc.gov</p> <p>336-940-3894 (office)</p> <p>Alamance Orange Caswell Person Chatham Stanly Granville Vance Lee Yadkin Mecklenburg</p> <p>Temporary County: Clay Greene Sampson Watauga</p>	<p>Paula Taylor Paula.taylor@dhhs.nc.gov</p> <p>252-326-0293 (office)</p> <p>Camden Hyde Chowan Pasquotank Currituck Perquimans Dare Tyrell Gates Wake Hertford Washington</p> <p>Temporary County: Yancey Bertie Pitt</p>
<p>Christy Berrong OST Manager christy.berrong@dhhs.nc.gov</p> <p>828-837-9719 (office)</p> <p>Alleghany Mitchell Ashe Wilkes Avery Burke Caldwell</p> <p>Temporary Counties: Buncombe Swain</p>	<p>VACANT-See Temporary County Reassignments</p> <p>Bertie Northampton Bladen Pitt Cumberland Robeson Greene Sampson Lenoir Wayne Martin</p>	<p>Stacey Greer Stacey.Greer@dhhs.nc.gov</p> <p>910-520-4790 (office)</p> <p>Beaufort Jones Brunswick New Hanover Carteret Onslow Columbus Pamlico Craven Pender Duplin</p> <p>Temporary Counties: Haywood Transylvania Bladen Robeson</p>
<p>Paula Parker Paula.Parker@dhhs.nc.gov</p> <p>919-280-4705 (office)</p> <p>Anson Randolph Cabarrus Richmond Gaston Scotland Guilford Union Lincoln Montgomery Polk</p> <p>Temporary County: Graham Cumberland Martin Cleveland</p>	<p>Letarsha Thomas Letarsha.Thomas@dhhs.nc.gov</p> <p>919-632-1093 (office)</p> <p>Durham Johnston Edgecombe Moore Franklin Nash Halifax Warren Harnett Wilson Hoke</p> <p>Temporary Counties: Jackson Madison Northampton Surry</p>	<p>Courtney Wyke Courtney.Wyke@dhhs.nc.gov</p> <p>919-210-2102 (office)</p> <p>Alexander McDowell Catawba Rockingham Davidson Rowan Davie Rutherford Forsyth Stokes Iredell</p> <p>Temporary County: Cherokee Lenior Wayne Macon Henderson</p>

MEDICAID OPERATIONAL SUPPORT TEAM

Effective 3/23/2023 (Revised)

Under supervisor of Eva Fulcher, County Operation & Policy Manager-

Elizabeth O'Dell Elizabeth.odell@dhhs.nc.gov 704-651-6817 (office) Training/ Managed Care

Sandy Danner Sandy.Danner@dhhs.nc.gov 910-599-7688 (office) Training/ Managed Care