



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Benefits

ROY COOPER • Governor
KODY H. KINSLEY • Secretary
DAVE RICHARD • Deputy Secretary, NC Medicaid

January 3, 2023

RE: DHB Operational Support Team Representative Temporary County Reassignments

Dear County Director of Social Services:

The Division of Health Benefits (DHB) previously announced that Christy Berrong was promoted to the role of Medicaid Operational Support Team Manager. Those counties that were previously assigned to her, are being temporarily reassigned to other OST staff to provide support.

The attached OST assignment list includes the temporary county assignments and is effective January 9, 2023. OST will work together to resolve any outstanding questions or other issues currently underway. Counties will be notified as soon as the vacant OST position is filled.

If you have any questions regarding this information, please contact Eva Fulcher, Policy/County Operations Manager at eva.fulcher@dhhs.nc.gov.

Sincerely,

01/05/23 | 11:06 AM PST

Dave Richard

Deputy Secretary, NC Medicaid

Attachment (Medicaid OST List)

NC MEDICAID

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

LOCATION: 79 T.W. Alexander Drive, Durham, NC 27709
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AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER

MEDICAID OPERATIONAL SUPPORT TEAM

Effective 12/1/2022 (Revised)

<p>VACANT-See Temporary County Reassignments</p> <p>Buncombe Macon Cherokee Madison Clay Swain Graham Transylvania Haywood Yancey Jackson EBCI</p>	<p>Christine Coffey Christine.Coffey@dhhs.nc.gov</p> <p>336-940-3894 (office)</p> <p>Alamance Orange Caswell Person Chatham Stanly Granville Vance Lee Yadkin Mecklenburg</p> <p>Temporary County: Clay</p>	<p>Paula Taylor Paula.taylor@dhhs.nc.gov</p> <p>252-326-0293 (office)</p> <p>Camden Hyde Chowan Pasquotank Currituck Perquimans Dare Tyrell Gates Wake Hertford Washington</p> <p>Temporary County: Yancey</p>
<p>Patricia Fields Patricia.Fields@dhhs.nc.gov</p> <p>828-738-8468 (office)</p> <p>Alleghany Henderson Ashe Mitchell Avery Surry Burke Watauga Caldwell Wilkes Cleveland</p> <p>Temporary Counties: Buncombe & Swain</p>	<p>Sherry Horrell Sherry.Horrell@dhhs.nc.gov</p> <p>919-604-1056 (office)</p> <p>Bertie Northampton Bladen Pitt Cumberland Robeson Greene Sampson Lenoir Wayne Martin</p> <p>Temporary County: Macon</p>	<p>Stacey Greer Stacey.Greer@dhhs.nc.gov</p> <p>910-520-4790 (office)</p> <p>Beaufort Jones Brunswick New Hanover Carteret Onslow Columbus Pamlico Craven Pender Duplin</p> <p>Temporary Counties: Haywood & Transylvania</p>
<p>Paula Parker Paula.Parker@dhhs.nc.gov</p> <p>919-280-4705 (office)</p> <p>Anson Randolph Cabarrus Richmond Gaston Scotland Guilford Union Lincoln Montgomery Polk</p> <p>Temporary County: Graham</p>	<p>Letarsha Thomas Letarsha.Thomas@dhhs.nc.gov</p> <p>919-632-1093 (office)</p> <p>Durham Johnston Edgecombe Moore Franklin Nash Halifax Warren Harnett Wilson Hoke</p> <p>Temporary Counties: Jackson & Madison</p>	<p>Courtney Wyke Courtney.Wyke@dhhs.nc.gov</p> <p>919-210-2102 (office)</p> <p>Alexander McDowell Catawba Rockingham Davidson Rowan Davie Rutherford Forsyth Stokes Iredell</p> <p>Temporary County: Cherokee</p>

MEDICAID OPERATIONAL SUPPORT TEAM

Effective 12/1/2022 (Revised)

Under supervisor of Eva Fulcher, County Operation & Policy Manager-

Elizabeth O'Dell Elizabeth.odell@dhhs.nc.gov 704-651-6817 (office) Training/ Managed Care

Sandy Danner Sandy.Danner@dhhs.nc.gov

910-599-7688 (office) Training/ Managed Care