January 3, 2023
RE: DHB Operational Support Team Representative Temporary County Reassignments

Dear County Director of Social Services:

The Division of Health Benefits (DHB) previously announced that Christy Berrong was promoted to the role of Medicaid Operational Support Team Manager. Those counties that were previously assigned to her, are being temporarily reassigned to other OST staff to provide support.

The attached OST assignment list includes the temporary county assignments and is effective January 9, 2023. OST will work together to resolve any outstanding questions or other issues currently underway. Counties will be notified as soon as the vacant OST position is filled.

If you have any questions regarding this information, please contact Eva Fulcher, Policy/County Operations Manager at eva.fulcher@dhhs.nc.gov.

Sincerely,

01/05/23 | 11:06 AM PST
Dave Richard
Deputy Secretary, NC Medicaid
Attachment (Medicaid OST List)
**MEDICAID OPERATIONAL SUPPORT TEAM**  
Effective 12/1/2022 (Revised)

<table>
<thead>
<tr>
<th>VACANT-See Temporary County Reassignments</th>
<th>Christine Coffey</th>
<th>Paula Taylor</th>
</tr>
</thead>
<tbody>
<tr>
<td>Buncombe</td>
<td><a href="mailto:Christine.Coffey@dhhs.nc.gov">Christine.Coffey@dhhs.nc.gov</a></td>
<td><a href="mailto:Paula.taylor@dhhs.nc.gov">Paula.taylor@dhhs.nc.gov</a></td>
</tr>
<tr>
<td>Cherokee</td>
<td>336-940-3894 (office)</td>
<td>252-326-0293 (office)</td>
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<tr>
<td>Clay</td>
<td>Alamance</td>
<td>Camden</td>
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<td>Graham</td>
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<td></td>
<td>Martin</td>
<td>Washington</td>
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<td></td>
<td>Temporary County: Clay</td>
<td>Temporary County: Yancey</td>
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<tr>
<th>Patricia Fields</th>
<th>Sherry Horrell</th>
<th>Stacey Greer</th>
</tr>
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<tbody>
<tr>
<td><a href="mailto:Patricia.Fields@dhhs.nc.gov">Patricia.Fields@dhhs.nc.gov</a></td>
<td><a href="mailto:Sherry.Horrell@dhhs.nc.gov">Sherry.Horrell@dhhs.nc.gov</a></td>
<td><a href="mailto:Stacey.Greer@dhhs.nc.gov">Stacey.Greer@dhhs.nc.gov</a></td>
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<tr>
<td>828-738-8468 (office)</td>
<td>919-604-1056 (office)</td>
<td>910-520-4790 (office)</td>
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<tr>
<td>Alleghany</td>
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<td>Beaufort</td>
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<td>Cleveland</td>
<td>Martin</td>
<td>Duplin</td>
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<tr>
<td>Temporary Counties: Buncombe &amp; Swain</td>
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<tr>
<th>Paula Parker</th>
<th>Letarsha Thomas</th>
<th>Courtney Wyke</th>
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<tr>
<td><a href="mailto:Paula.Parker@dhhs.nc.gov">Paula.Parker@dhhs.nc.gov</a></td>
<td><a href="mailto:Letarsha.Thomas@dhhs.nc.gov">Letarsha.Thomas@dhhs.nc.gov</a></td>
<td><a href="mailto:Courtney.Wyke@dhhs.nc.gov">Courtney.Wyke@dhhs.nc.gov</a></td>
</tr>
<tr>
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<td>919-632-1093 (office)</td>
<td>919-210-2102 (office)</td>
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<td>Iredell</td>
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MEDICAID OPERATIONAL SUPPORT TEAM
Effective 12/1/2022 (Revised)

Under supervisor of Eva Fulcher, County Operation & Policy Manager-

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Sandy Danner Sandy.Danner@dhhs.nc.gov

910-599-7688 (office) Training/ Managed Care