



North Carolina
Department of Health and Human Services
Division of Medical Assistance
Recipient and Provider Services
2501 Mail Service Center
801 Ruggles Drive - Raleigh, North Carolina 27699-2501
Courier Number 56-20-06

Michael F. Easley, Governor
Carmen Hooker Odom, Secretary

Mark T. Benton, Interim Director
(919) 855-4000

February 2, 2005

Re: Piedmont Cardinal Health Plan

Dear County Director of Social Services:

The State of North Carolina has received approval from the Centers for Medicare and Medicaid Services (CMS) to operate a capitated waiver program which includes all Medicaid Mental Health, Developmental Disabilities, and Substance Abuse Services (MH/DD/SA) in a five-county area. The counties are: Cabarrus, Davidson, Rowan, Stanly and Union counties.

Piedmont Cardinal Health Plan (PCHP), also known as Piedmont Behavioral Healthcare, is the public MH/DD/SAS local management entity (LME) that will operate the capitated waiver program. PCHP will enroll with DMA as a prepaid health plan and DMA will pay PCHP a flat amount monthly for each Medicaid recipient in the five counties. In turn, PCHP will be responsible for providing and paying for all MH/DD/SA services for these Medicaid recipients.

Attached is an insert regarding PCHP that is going out to all Medicaid recipients in their March Medicaid card. Please ensure staff read this letter so they can handle calls. Policy is being written for the affected counties. It is planned to have a one (1) day training session with the counties and PCHP.

If you have any questions regarding PCHP, please contact your Medicaid Program Representative.

Sincerely,

Mark T. Benton

Enclosure

PIEDMONT CARDINAL HEALTH PLAN (PCHP)

If you live in Cabarrus, Davidson, Rowan, Stanly or Union counties, read below.

Beginning April 1, 2005, Piedmont Cardinal Health Plan (also called PCHP) will provide all Mental Health, Developmental Disability, and Substance Abuse (MH/DD/SAS) services to Medicaid recipients who live in Cabarrus, Davidson, Rowan, Stanly or Union counties.

If you live in any of the five counties listed above and you or your family members are Medicaid recipients you will be included in this program.

You will not be required to participate in this program for your Mental Health, Substance Abuse or ICF-MR services if you are a:

- North Carolina Health Choice recipient (NCHC)
- MQB recipient (receiving a tan colored Medicaid card)
- Refugee assistance recipient, or
- A non-citizen

The CAP-MR/DD program in these five counties will now be called "Innovations." If you are currently receiving CAP-MR/DD services there is nothing you need to do. You will continue to receive services through Piedmont under Innovations.

In mid March, you will receive a notice from Medicaid explaining how to request your mental health services.

Your April 2005 Medicaid card will have a "* PCHP" on it and an (asterisk) * beside the member's name on the card who will be required to receive his mental health services through PCHP.

If you have any questions regarding your mental health services, please call PCHP customer service directly at 1-800-939-5911.