



North Carolina
Department of Health and Human Services
Division of Medical Assistance
Recipient Services MEU

801 Ruggles Drive – 2501 Mail Service Center - Raleigh, N.C. 27699-2501
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Michael F. Easley, Governor
Carmen Hooker Odom, Secretary

L. Allen Dobson, Jr., M.D., Assistant Secretary
for Health Policy and Medical Assistance

February 19, 2007

Re: NCDOT Driver License Information

Dear County Director of Social Services:

Recently, questions were raised concerning Medicaid caseworkers' access to NC Driver License verification. After researching the subject, it has been determined that Medicaid caseworkers cannot access data in DOT for any verifications other than motor vehicle ownership.

Personal information, such as driving violations, driving test scores, health information, etc., can be accessed by viewing DOT records. Although this would be a useful tool to verify an individual's address for state residence documentation, disclosure of this personal information is not authorized by NCDOT. Medicaid caseworkers are only authorized to perform DOT Inquiry verifications according to the instructions provided in [EIS Manual Section 1101](#), Department of Transportation (DOT) Inquiry.

If Medicaid caseworkers are currently accessing residence verification, or any information other than motor vehicle ownership using the instructions in [EIS Manual Section 1101](#), Department of Transportation (DOT) Inquiry, they must discontinue immediately.

If you have any questions regarding this information, please contact your Medicaid Program Representative.

Sincerely,

L. Allen Dobson, Jr., M.D., Assistant Secretary
for Health Policy and Medical Assistance