



North Carolina Department of Health and Human Services
Division of Medical Assistance

Pat McCrory
Governor

Aldona Z. Wos, M.D.
Ambassador (Ret.)
Secretary DHHS

Sandra Terrell, MS, RN
Acting Director

March 11, 2014

Dear County Director of Social Services:

Subject: Managed Care Organizations (MCO)

The purpose of this letter is to inform you about a change within the Behavioral Health Managed Care Organization (MCO). MeckLINK will merge with Cardinal Innovations Healthcare Solutions effective April 1, 2014. Cardinal Innovations Healthcare Solutions will now serve Alamance, Cabarrus, Caswell, Chatham, Davidson, Franklin, Granville, Halifax, Mecklenburg, Orange, Person, Rowan, Stanly, Union, Vance and Warren counties.

Former MeckLINK beneficiaries will be mailed information and welcome letters from Cardinal Innovations Healthcare Solutions. New Medicaid cards will be issued on the beneficiary's regular annual schedule. The phone number on their current card will provide access to receive needed services. The welcome letters inform beneficiaries residing in the affected counties of the change and effective date.

If you have any questions regarding this information, please contact a Medicaid Program Representative.

Sincerely,

Sandra Terrell, MS, RN
Acting Director

ST/pc

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