



North Carolina Department of Health and Human Services
Division of Medical Assistance

2501 Mail Service Center • Raleigh, N. C. 27699-2501 • Tel 919-855-4100 • Fax 919-733-6608

Beverly Eaves Perdue, Governor
Albert A. Delia, Acting Secretary

Craig L. Gray, MD, MBA, JD, Director

March 16, 2012

Subject: Behavioral Health Expansion

Dear County Director of Social Services:

The purpose of this letter is to inform the counties regarding the expansion of Managed Care Organizations (MCO) for Behavioral Health. In previous letters to County Directors, counties were informed of the significant changes to Behavioral Health that have taken place in the past several months. As Managed Care Organizations (MCO) continues to expand throughout the state, additional changes will be implemented.

Effective April 1, 2012, Orange, Person, and Chatham counties will be added Piedmont Behavioral Health. In addition, East Carolina Behavioral Health (consisting of Beaufort, Bertie, Camden, Chowan, Craven, Currituck, Dare, Gates, Hertford, Hyde, Jones, Martin, Northampton, Pamlico, Pasquotank, Perquimans, Pitt, Tyrrell, and Washington counties) will be added as an MCO. Welcome letters were sent the second week of March to Medicaid recipients residing in these counties informing them of the change and the effective date.

As a reminder, CAP-MR/DD is known as Innovations (IN) for MCO counties. The new IN Cap indicator code replaces existing CAP codes CM and C2 in MCO counties. All MCO recipients with a CM and C2 indicator code are converted to Innovations (IN) in the Eligibility Information System (EIS). This only applies to recipients residing in the participating counties. If a non-MCO recipient moves to a MCO county, EIS will automatically convert the indicator to IN, once the transfer is effective. As MCO goes statewide, CM and C2 indicator codes will be phased out.

Since there will be recipients residing in counties that are not currently participating in MCO, Local Management Entities will be forwarding the [DMA-5011A CAP Indicator Letter, \(Memorandum\)](#), to the local county DSS informing the Income Maintenance Caseworker of the appropriate indicator to use for the current waiver status of the recipient.

Policy will be updated to reflect these changes. Subsequent notices will be sent out regarding any changes to policy and procedures.



If you have any questions regarding this information, please contact your Medicaid Program Representative.

Sincerely,

Craig L Gray, MD, MBA, JD, Director

CLG/el

