



North Carolina
Department of Health and Human Services
Division of Medical Assistance
Recipient Services EIS

1985 Umstead Drive – 2512 Mail Service Center - Raleigh, N.C. 27699-2512
Courier Number 56-20-06

Michael F. Easley, Governor
Carmen Hooker Odom, Secretary

Nina M. Yeager, Director
919-857-4019

March 19, 2002

Re: SDX Training Package

Dear County Director of Social Services:

The Division has published a training package for SSI Medicaid. The package contains general information on SSI Medicaid, how to use the online SDX data, troubleshooting tips for SSI Medicaid cases, and procedures to follow when an SSI Medicaid recipient does not receive the Medicaid card.

The training package does not replace the EIS Manual or Medicaid Eligibility Policy manuals. It is intended to supplement the material in the manuals. A supervisor may wish to develop a quiz to give workers after viewing the package online to test their knowledge of the information contained in this package.

The Division is not printing the training package but is making it available on the DMA Internet website. The address is <http://www.dhhs.state.nc.us/dma/medtrain.htm>.

If you have any questions, please call your Medicaid Program Representative.

Sincerely,

Nina M. Yeager

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Attachment