



North Carolina  
Department of Health and Human Services  
**Division of Medical Assistance**  
**Recipient Services EIS**

801 Ruggles Drive – 2501 Mail Service Center - Raleigh, N.C. 27699-2501  
Courier Number 56-20-06

Michael F. Easley, Governor  
Carmen Hooker Odom, Secretary

Mark Benton, Interim Director  
(919) 855-4000

April 2, 2005

**Re: Medicare Prescription Drug Program (Part D)  
SSA Train the Trainer Sessions**

**Dear County Director of Social Services:**

The March 18, 2005, Dear County Director letter provided information to you regarding the State Health Insurance Information Program (SHIIP) and the Social Security Administration (SSA) 'Train the Trainer' sessions to be held in April and May. Attached is the calendar for these events.

These sessions will provide an overview of Part D, the process for enrolling in a Part D plan, and the SSA Low Income Subsidy application process. These sessions will include DSS's, Area Agencies on Aging, SHIIP volunteers, Senior Care staff, and any other partners that will be assisting beneficiaries in completing the LIS application and selecting and enrolling in a Part D plan. We encourage you to send as many staff as possible to these training sessions.

In addition to this training, we are planning for the Medicaid Program Representatives to provide training on the Medicaid Low Income Subsidy specific policy in May and early June.

I hope that you find this information helpful. If you have any questions, please contact the Medicaid Eligibility Unit at (919) 855-4000.

Mark T. Benton  
Interim Director

(This policy was researched and written by Debbie Pittard, Policy Consultant, Medicaid Eligibility Policy Unit.)

AAA Region	Counties Served	Date	Time	Location	Contact	Contact #	Lunch Provided Y/N	Registration Via Email	RM
Region A	Cherokee, Clay, Graham, Haywood, Jackson, Macon, Swain (EBCI)	April 18th	10:00 AM - 2:00 PM	Tartan Hall 1st Presbyterian Ch Franklin, NC	Mary Barker	828-488-9211	Yes	<a href="mailto:Barbara@regiona.org">Barbara@regiona.org</a>	JB
Region B	Buncombe, Henderson, Madison, Transylvania	May 10th	1:00 PM - 5:00 PM	Carepartners Auditorium 68 Sweeten Creek Asheville, NC	Josiah Bova	1-800-443-9354	NO Lunch - Snacks/Refreshments Only	<a href="mailto:jbova@ncdoi.net">jbova@ncdoi.net</a>	JB
Region C	Cleveland, McDowell, Polk, Rutherford	May 11th	9:00 AM - 1:00 PM	NC Cooperative Extension 193 Callahan-Koon Spindale, NC	Laura Lynch	828-287-2281	Yes	<a href="mailto:llynch@regionc.org">llynch@regionc.org</a>	JB
Region D	Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, Yancey	May 9th	10:00 AM - 2:00 PM	AHEC 336 Deerfield Road Watauga Med.Cntr. Boone, NC	Anita Davie	828-265-5434	Yes	<a href="mailto:adavie@regiond.org">adavie@regiond.org</a>	JB/JS
Region E	Alexander, Burke, Caldwell, Catawba	May 18th	10:00 AM - 2:00 PM	Holiday Inn Select 1385 Lenior Rhyne Hickory, NC	Tina Miller	828-485-4216	Yes	<a href="mailto:Tina.Miller@wpcog.org">Tina.Miller@wpcog.org</a>	JB
Region F	Anson, Cabarrus, Gaston, Iredell, Lincoln, Mecklenburg, Rowan, Stanly, Union	May 16th	10:00 AM - 1:00 PM	Cabarrus County Senior Center 331 Corban St, Concord, NC 28025 (704) 920-3484	Barbie Blackwell	704-348-2711	NO Lunch - Snacks/Refreshments Only	<a href="mailto:bblackwell@centralina.org">bblackwell@centralina.org</a>	JS
Region G	Alamance, Caswell, Davidson, Guilford, Montgomery, Randolph,	May 27th	10:00 AM - 1:00 PM	Smith Senior Center 2401 Fairview St, Greensboro, NC 27405 (336) 375-2237	Dorian Fredericksen	336-294-4950	NO Lunch - Snacks/Refreshments Only	<a href="mailto:dfredricksen@ptcog.org">dfredricksen@ptcog.org</a>	JS

Rockingham

Region I	Davie, Forsyth, Stokes, Surry, Yadkin	May 31st	10:00 AM - 1:00 PM	NWPCOG/AAA 400 West Fourth Street, Suite 400 Winston-Salem, NC 27101	Pat Wilburn	336-761-2111	NO Lunch - Heavy Brunch from Panera's	<a href="mailto:pwilburn@nwpcog.org">pwilburn@nwpcog.org</a>	JS
Region J	Chatham, Durham, Johnston, Lee, Moore, Orange, Wake	May 9th	10:00 AM - 1:00 PM	RDU Airport Authority Administration Bldg., Raleigh, NC	Joan Pellettier	919-558-9398 or Mary Warren 919-558-2707	Yes	<a href="mailto:mwarren@tjcog.org">mwarren@tjcog.org</a>	JS/ SB/ BP
Region K	Franklin, Granville, Person, Vance, Warren	May 16th	1:00 AM - 4:00 PM	Public Works Meeting Room, 227 McClanahan Street, Oxford, NC	Mike Rood	252-436-2051	No Lunch- Heavy hors d'oeuvres Only	<a href="mailto:mrood@kerrtarcog.org">mrood@kerrtarcog.org</a>	SB/ JS
Region L	Edgecombe, Halifax, Nash, Northampton, Wilson	April 22nd	10:00 AM - 2:00 PM	Upper Coastal Plains Council of Governments, 1309 South Wesleyan Blvd., Rocky Mount, NC 27803	Heather Proctor or Becky Boykin	252-446-0411	Yes	<a href="mailto:bboykin@ucpcog.org">bboykin@ucpcog.org</a>	SB/ DW
Region M	Cumberland, Harnett, Sampson	April 29th	9:00 AM - 12:00 PM	North Regional Public Library, 855 McArthur Rd., Fayetteville, NC	Carolyn Tracy	910-323-4191, ext.26	Yes	<a href="mailto:ctracy@mccog.org">ctracy@mccog.org</a>	BP
Region N	Bladen, Hoke, Richmond, Robeson, Scotland	April 18th	10:00 AM - 1:00 PM	Lumber River Council of Governments, 4721 Fayetteville Rd., Lumberton, NC	Jennifer Hall	910-618-5533	Yes	<a href="mailto:jmh@mail.lrcog.dst.nc.us">jmh@mail.lrcog.dst.nc.us</a>	BP/ JS
Region O	Brunswick, Columbus, New Hanover, Pender	May 1st	10:00 AM - 1:00 PM	New Hanover County Senior Center, 2222 South College Rd., Wilmington, NC	Jane Jones	910-395-4553 or 1-800-218-6575	Yes	<a href="mailto:jjones@capefearcog.org">jjones@capefearcog.org</a>	BP

Region P	Carteret, Craven, Duplin, Greene, Jones, Lenoir, Onslow, Pamlico, Wayne	April 26th	10:00 AM - 2:00 PM	Wayne Center, 208 West Chestnut, Goldsboro, NC	Tonya Cedars or Kristen McCuiston	252-638-3185 Ext. 3011	Yes	<a href="mailto:kmccuiston@eccog.org">kmccuiston@eccog.org</a>	DW/ BP
Region P	Carteret, Craven, Duplin, Greene, Jones, Lenoir, Onslow, Pamlico, Wayne	April 27th	10:00 AM - 2:00 PM	Crystal Coast Civic Center, 3505 Arendell St., Morehead City, NC	Tonya Cedars or Kristen McCuiston	252-638-3185 Ext. 3011	Yes	<a href="mailto:kmccuiston@eccog.org">kmccuiston@eccog.org</a>	DW/ BP
Region Q	Beaufort, Bertie, Hertford, Martin, Pitt	May 10th	10:00 AM - 2:00 PM	Cobb's Restaurant at the Holiday Inn, Hwy. 17 & 64 Business, Williamston, NC	Carol Ward	252-974-1839	Yes	<a href="mailto:Cward@mid-eastcom.org">Cward@mid-eastcom.org</a>	DW
Region R	Camden, Chowan, Currituck, Dare, Gates, Hyde, Pasquotank, Perquimans, Tyrrell, Washington	May 20th	10:00 AM - 2:00 PM	Cooperative Extension Office, 1209 McPherson St., Elizabeth City, NC 27909	Catherine Smith	252-426-5753	Yes	<a href="mailto:cpsmith@simflex.com">cpsmith@simflex.com</a>	DW