



North Carolina
Department of Health and Human Services
Division of Medical Assistance
Program Integrity

1985 Umstead Drive – 2501 Mail Service Center - Raleigh, N.C. 27699-2501
Courier Number 56-20-06

Michael F. Easley, Governor
Carmen Hooker Odom, Secretary

L.Allen Dobson, Jr., M.D., Assistant Secretary
for Health Policy and Medical Assistance

May 3, 2006

**Re: Medicaid Documentation and
Verification Training**

Dear County Director of Social Services:

The purpose of this letter is to notify counties about upcoming Medicaid Documentation and Verification Training workshops that will be conducted during September and October 2006.

The Medicaid Quality Control staff will be conducting these workshops. The primary focus will be on effective techniques for gathering, verifying and documenting eligibility information necessary to ensure correct determinations of eligibility for all Medicaid programs. This is a procedural skills workshop, not Medicaid policy training. The training has been developed by the MEQC analysts based on their findings in the review of Medicaid cases.

The Medicaid Documentation and Verification Training workshops are aimed at caseworkers, leadworkers, supervisors and program managers who work with Medicaid and Medicaid related programs (such as Special Assistance). To encourage maximum participation and to avoid travel costs, the MEQC analysts will conduct on site training at each county department of social services in the area they serve. The training session is about 3 hours, and the MEQC analyst will schedule multiple sessions if necessary to ensure that all staff have the opportunity to attend. We strongly encourage you to provide an opportunity for all Medicaid staff to participate.

The MEQC analyst in your area will be contacting you in the next few weeks to schedule the training. MEQC would like to establish a training schedule that will be most effective and efficient for your Medicaid staff. Attached is a list showing the counties served by each MEQC analyst.

If you have any questions regarding this information, please contact the MEQC analyst in your area or the DMA Quality Assurance Section at 919-647-8140.

Sincerely,

L. Allen Dobson, Jr.

Attachment

MEDICAID QC ANALYSTS

September-October 2006

<p>Lynn Lane QC Analyst, Eastern Region 252-587-3774 Lynn.Lane@ncmail.net</p> <p>08 Bertie 46 Hertford 15 Camden 60 Mecklenbur 21 Chowan 66 g 27 Currituck 70 Northampto 37 Gates 72 n 42 Halifax Pasquotank Perquimans</p>	<p>Linda Smith QC Analyst, Eastern Region 252-797-4247 Linda.Lea.Smith@ncmail.net</p> <p>07 Beaufort 69 Pamlico 25 Craven 74 Pitt 28 Dare 84 Stanly 33 Edgecombe 89 Tyrrell 48 Hyde 94 Washingto 58 Martin n</p>	<p>Vickie Turlington QC Analyst, Eastern Region 910-592-4270 Vickie.Turlington@ncmail.net</p> <p>09 Bladen 59 McDowell 10 Brunswick 65 New Hanover 16 Carteret 67 Onslow 24 Columbus 71 Pender 31 Duplin 78 Robeson 52 Jones</p>
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<p>Drucilla Connor QC Analyst, Western Region 336-998-0441 Drucilla.Connor@ncmail.net</p> <p>03 Alleghany 80 Rowan 05 Ashe 81 Rutherford 23 Cleveland 85 Stokes 29 Davidson 86 Surry 30 Davie 97 Wilkes 34 Forsyth 99 Yadkin</p>	<p>Nina Greeson QC Analyst, Western Region 828-464-3995 Nina.Greeson@ncmail.net</p> <p>02 Alexander 49 Iredell 16 Avery 57 Madison 12 Burke 61 Mitchell 24 Caldwell 75 Polk 38 Catawba 90 Union 44 Haywood 95 Watauga</p>	<p>Sherry Silver QC Analyst, Western Region 828-688-2785 Sherry.Silver@ncmail.net</p> <p>11 Buncombe 50 Jackson 20 Cherokee 56 Macon 22 Clay 87 Swain 36 Gaston 99 Transylvania 38 Graham 100 Yancey 45 Henderson</p>

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