



North Carolina
Department of Health and Human Services
Division of Medical Assistance
Recipient Services MEU

801 Ruggles Drive – 2501 Mail Service Center - Raleigh, N.C. 27699-2501
(919) 855-4000

Michael F. Easley, Governor
Dempsey Benton, Secretary

William W. Lawrence, Jr., M.D., Acting Director

August 18, 2008

Re: Emergency Medicaid medical review
process training

Dear County Director of Social Services:

The emergency Medicaid medical review process for non-qualified aliens changes beginning September 1, 2008. Counties will no longer send the requests for reviews to DMA. Beginning September 1, 2008, the request for review must be sent directly to The Carolinas Center for Medical Excellence (CCME), the contractor who determines for DMA the dates of coverage for emergency services provided to non-qualified aliens. Procedures for this new process are being issued with Medicaid eligibility manual policy changes effective September 1, 2008.

As a condition of the contract, CCME will conduct training in September concerning the new process as well as provide information such as what to look for in a medical record. The trainings are scheduled in several locations across the state:

9/4/08 – 10am – 12pm, Hilton Greenville, 207 SW Greenville Blvd., Greenville

9/4/08 – 10am – 12pm, Hilton Riverside, 301 North Water St., Wilmington

9/9/08 – 10am – 12pm, Crowne Plaza Resort, One Resort Drive, Asheville

9/10 – 9:30am – 11:30am & 1pm – 3pm, Hawthorne Inn and Conference Center, 420 High St. Winston-Salem

9/11 – 9:30am – 11:30am & 1pm – 3pm, Embassy Suites RDU @RTP, 201 Harrison Ave., Cary

Training registration is available beginning August 20th on the CCME Website, <http://www2.thecarolinascenter.org/Ccme/aliens.ccme>. Please register as early as possible. There may be limited space in certain sites. This website is being developed as a resource devoted to the emergency review for non-qualified aliens with plans to include a library of information in the future.

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This is an important training provided by the medical staff who make the emergency review determinations. It is an excellent opportunity for the county Medicaid staff who work with these cases to learn the new process, what exactly is needed for a review, how to tell if the documents provided to them are actually medical records, etc.

If you have any questions regarding this information, please contact your Medicaid Program Representative. For any issues that are not able to be handled through that venue, Mrs. Angela Floyd, Assistant Director for Recipient and Provider Services, will be your point of contact and can be reached at (919) 855-4000.

Sincerely,

William W. Lawrence, Jr., MD

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