

North Carolina Department of Health and Human Services **Division of Medical Assistance Recipient Services MEU**

801 Ruggles Drive – 2501 Mail Service Center - Raleigh, N.C. 27699-2501 (919) 855-4000

Michael F. Easley, Governor Carmen Hooker Odom, Secretary L. Allen Dobson, Jr., M.D., Assistant Secretary for Health Policy and Medical Assistance

October 11, 2005

Re: Medicare Part D, "Train the Trainer"

Dear County Director of Social Services:

The purpose of this letter is to notify counties about the upcoming Medicare Part D: "Train the Trainers" sessions. The Seniors' Health Insurance Information Program (SHIIP), in cooperation with the Area Agencies on Aging, will be offering "Train the Trainer" sessions for interested professionals, medical providers, aging network representatives, SHIIP volunteers, and anyone else that will be assisting with Prescription Drug Plan enrollments. There is no cost for this training.

This training will explain how to provide enrollment assistance in the Medicare Part D prescription drug benefit to the Medicare beneficiaries. In addition, participants will receive an overview of the general benefit regulations and learn about companies offering plans in North Carolina. A demonstration of the internet based tools provided by Medicare will take place during this training.

These trainings will be held from October 24 through November 9, 2005, in all 17 Area Agencies on Aging in North Carolina. Attached is a copy of the schedule. Detailed information, including up to date changes, is available on the SHIIP website at: <u>www.ncshiip.com</u>. Individuals interested in attending must R.S.V.P. using the information provided on the website.

Please be sure your staff is aware of these trainings. At least one staff member should attend. We strongly encourage you to consider sending your adult social workers, guardians for Medicare recipients, and anyone else who may be assisting recipients in choosing a prescription drug plan.

If you have any questions regarding this information, please contact your Medicaid Program Representative.

Sincerely,

L. Allen Dobson

Attachment

Fall 2005 Train-the-Trainer

AAA Region	Counties Served	Date	Time	Location	Contact	Contact #	Lunch Provided Y/N	RM
Region A	Cherokee, Clay, Graham, Haywood, Jackson, Macon, Swain (EBCI)	10/24/05	9 AM & 1 PM Sessions	The Mountain Area Resource Center - 81 Elmwood Way Waynesville, NC 28786	The Mountain Area Resource Center	(828)452-2370	No	JB
Region B	Buncombe, Henderson, Madison, Transylvania	10/25/05	9 AM & 1 PM Sessions	Mountain Area Health Education Center (MAHEC) - 501 Biltmore Ave. Asheville, NC 28801	Council on Aging Buncombe County	(828) 277-8288	No	JB
Region C	Cleveland, McDowell, Polk, Rutherford	10/26/05	9 AM & 1 PM Sessions	Rutherford County NCCE 193 Callaan-Koon Rd. Spindale, NC 28160	Isothermal Planning Commission Area Agency on Aging	828) 287-2281 x 1232	No	JB
Region D	Alleghany, Ashe, Avery, Mitchell, Watauga, Wilkes, Yancey	10/28/05	9 AM & 1 PM Sessions	AHEC @ Watauga Medical Center - 336 Deerfield Rd. Boone, NC	High Country AAA	(828) 265-5434	No	JB
Region E	Alexander, Burke, Caldwell, Catawba	10/27/05	9 AM & 1 PM Sessions	Morganton-Burke Senior Center - 501 North Green St. Morganton, NC 28655	Western Peidmont AAA	Tina Miller @ (828) 485- 4216	No	JB
Region F	Anson, Cabarrus, Gaston, Iredell, Lincoln, Mecklenburg, Rowan, Stanly, Union	11/04/05	9:00 am to 12:00 noon	Stanly Memorial Hospital - 301 Yadkin St., Albemarle, NC 28001 704/984-4347 (for directions only)	Barbie Biggerstaff, Centralina Council of Governments/AAA - Charlotte	704/348-2711 or bbiggerstaff@centralina.org	No	JS
Region G	Alamance, Caswell, Davidson, Guilford, Montgomery, Randolph, Rockingham	11/07/05	9:00 am to 12:00 noon	Christ United Methodist Church - 410 N. Holden Rd., Greensboro, NC 27410 336/299-1571 (for directions only)	Dorian Fredricksen, Piedmont Triad Council of Governments/AAA - Greensboro	336/294-4950 or dfredricksen@ptcog.org	No	JS
Region I	Davie, Forsyth, Stokes, Surry, Yadkin	11/01/05	9:00 am to 12:00 noon (morning session) and 1:00 to 4:00 pm (afternoon session)	Northwest Piedmont Council of Governments/Area Agency on Aging, 400 West Fourth St., #400, Winston Salem, NC 27101 336/761-2111 (for directions and to register)		336/761-2111 or pwilburn@nwpcog.org	No	JS
Region J	Chatham, Durham, Johnston, Lee, Moore, Orange, Wake	11/07/05	9:00 - 12:00	McKimmon Center	Joan Pellettier or Mary Warren	(919) 558-2707	Continental Breakfast	BP
Region K	Franklin, Granville, Person, Vance, Warren	11/09/05	1:00 - 4:00	Commissioners Hearing Room 145 Williamsboro St. Oxford, NC 27565	Contact the Kerr Tar Regional Council of Governments	(252) 436-2040	Refreshments	BP
Region L	Edgecombe, Halifax, Nash, Northampton, Wilson	11/07/05	10:00 - 2:00	Nash Community College Rocky Mount	Becky Boykin	(252) 446-0411, ext. 257 or bboykin@ucpcog.org	Lunch	DW
Region M	Cumberland, Harnett, Sampson		9:00 - 12:00	Mid Carolina Council on Aging - 309 Cornelius Harnett Blvd. Lillington, NC 27546	Contact the Dept on Aging/RSVP to register	(910) 893-7579	Continental Breakfast	BP

				Lumber River Council of				
				Governments - 4721				
	Bladen, Hoke, Richmond,			Fayetteville Rd.				
Region N	Robeson, Scotland	10/25/05	10:00 - 1:00	Lumberton, NC 28358	Jennifer Hall	(910) 618-5533	Lunch	BP
				Cape Fear Council of				
				Governments - Brunswick				
	Brunswick, Columbus, New			Co. Cooperative				
Region O	Hanover, Pender	11/03/05	10:00 - 1:00	Extension Office	Pearl or Betty	(910) 253-2610	Lunch	BP
					Tonya Cedars - ext.			
					3009 or			
					tcedars@eccog.org			
	Carteret, Craven, Duplin,				or Angelia Wallace -			
	Greene, Jones, Lenoir,				ext. 3007 or	()		
Region P	Onslow, Pamlico, Wayne	11/02/05	10:00 - 2:00	Global Transpark, Kinston	awallace@eccog.org	(252) 638-3185	Lunch	DW
				Pitt Community College -				
	Beaufort, Bertie, Hertford,			Fulford Bldg. Room 153,		(252) 974-1835 or		
Region Q	Martin, Pitt	11/04/05	10:00 - 2:00	Greenville	Carol Ward	cward@mideastcom.org	Lunch	DW
	Camden, Chowan, Currituck,							
	Dare, Gates, Hyde,							
	Pasquotank, Perquimans,			Vernon James Center,		(252) 426-5753, ext. 226 or		
Region R	Tyrrell, Washington	11/09/05	10:00 - 2:00	Plymouth	Catherine Smith	cpsmith@simflex.com	Lunch	DW