

## North Carolina Department of Health and Human Services **Division of Medical Assistance Recipient Services MEU**

801 Ruggles Drive – 2501 Mail Service Center - Raleigh, N.C. 27699-2501 (919) 855-4000

Michael F. Easley, Governor Carmen Hooker Odom, Secretary L. Allen Dobson, Jr., M.D., Assistant Secretary for Health Policy and Medical Assistance

October 11, 2005

## Re: Medicare Part D, "Train the Trainer"

## Dear County Director of Social Services:

The purpose of this letter is to notify counties about the upcoming Medicare Part D: "Train the Trainers" sessions. The Seniors' Health Insurance Information Program (SHIIP), in cooperation with the Area Agencies on Aging, will be offering "Train the Trainer" sessions for interested professionals, medical providers, aging network representatives, SHIIP volunteers, and anyone else that will be assisting with Prescription Drug Plan enrollments. There is no cost for this training.

This training will explain how to provide enrollment assistance in the Medicare Part D prescription drug benefit to the Medicare beneficiaries. In addition, participants will receive an overview of the general benefit regulations and learn about companies offering plans in North Carolina. A demonstration of the internet based tools provided by Medicare will take place during this training.

These trainings will be held from October 24 through November 9, 2005, in all 17 Area Agencies on Aging in North Carolina. Attached is a copy of the schedule. Detailed information, including up to date changes, is available on the SHIIP website at: <u>www.ncshiip.com</u>. Individuals interested in attending must R.S.V.P. using the information provided on the website.

Please be sure your staff is aware of these trainings. At least one staff member should attend. We strongly encourage you to consider sending your adult social workers, guardians for Medicare recipients, and anyone else who may be assisting recipients in choosing a prescription drug plan.

If you have any questions regarding this information, please contact your Medicaid Program Representative.

Sincerely,

L. Allen Dobson

Attachment

## Fall 2005 Train-the-Trainer

| AAA Region | Counties Served  | Date     | Time   | Location  | Contact  | Contact #   | Lunch Provided Y/N    | RM |
|------------|--|----------|--|---|--|---|-----------------------|----|
| Region A   | Cherokee, Clay, Graham,<br>Haywood, Jackson, Macon,<br>Swain (EBCI)                | 10/24/05 | 9 AM & 1<br>PM<br>Sessions   | The Mountain Area<br>Resource Center - 81<br>Elmwood Way<br>Waynesville, NC 28786   | The Mountain Area<br>Resource Center   | (828)452-2370                                     | No                    | JB |
| Region B   | Buncombe, Henderson,<br>Madison, Transylvania                                      | 10/25/05 | 9 AM & 1<br>PM<br>Sessions   | Mountain Area Health<br>Education Center<br>(MAHEC) - 501 Biltmore<br>Ave. Asheville, NC 28801  | Council on Aging<br>Buncombe County  | (828) 277-8288                                    | No                    | JB |
| Region C   | Cleveland, McDowell, Polk,<br>Rutherford   | 10/26/05 | 9 AM & 1<br>PM<br>Sessions   | Rutherford County NCCE<br>193 Callaan-Koon Rd.<br>Spindale, NC 28160  | Isothermal Planning<br>Commission Area<br>Agency on Aging                              | 828) 287-2281 x 1232                              | No                    | JB |
| Region D   | Alleghany, Ashe, Avery,<br>Mitchell, Watauga, Wilkes,<br>Yancey                    | 10/28/05 | 9 AM & 1<br>PM<br>Sessions   | AHEC @ Watauga<br>Medical Center - 336<br>Deerfield Rd. Boone, NC   | High Country AAA   | (828) 265-5434                                    | No                    | JB |
| Region E   | Alexander, Burke, Caldwell,<br>Catawba   | 10/27/05 | 9 AM & 1<br>PM<br>Sessions   | Morganton-Burke Senior<br>Center - 501 North Green<br>St. Morganton, NC 28655   | Western Peidmont<br>AAA  | Tina Miller @ (828) 485-<br>4216                  | No                    | JB |
| Region F   | Anson, Cabarrus, Gaston,<br>Iredell, Lincoln, Mecklenburg,<br>Rowan, Stanly, Union | 11/04/05 | 9:00 am to<br>12:00 noon   | Stanly Memorial Hospital -<br>301 Yadkin St.,<br>Albemarle, NC 28001<br>704/984-4347 (for<br>directions only)   | Barbie Biggerstaff,<br>Centralina Council of<br>Governments/AAA -<br>Charlotte         | 704/348-2711 or<br>bbiggerstaff@centralina.org    | No                    | JS |
| Region G   | Alamance, Caswell, Davidson,<br>Guilford, Montgomery,<br>Randolph, Rockingham      | 11/07/05 | 9:00 am to<br>12:00 noon   | Christ United Methodist<br>Church - 410 N. Holden<br>Rd., Greensboro, NC<br>27410 336/299-1571 (for<br>directions only)   | Dorian Fredricksen,<br>Piedmont Triad<br>Council of<br>Governments/AAA -<br>Greensboro | 336/294-4950 or<br>dfredricksen@ptcog.org         | No                    | JS |
| Region I   | Davie, Forsyth, Stokes, Surry,<br>Yadkin   | 11/01/05 | 9:00 am to<br>12:00 noon<br>(morning<br>session) and<br>1:00 to 4:00<br>pm<br>(afternoon<br>session) | Northwest Piedmont<br>Council of<br>Governments/Area<br>Agency on Aging, 400<br>West Fourth St., #400,<br>Winston Salem, NC<br>27101 336/761-2111 (for<br>directions and to register) |  | 336/761-2111 or<br>pwilburn@nwpcog.org            | No                    | JS |
| Region J   | Chatham, Durham, Johnston,<br>Lee, Moore, Orange, Wake                             | 11/07/05 | 9:00 - 12:00   | McKimmon Center   | Joan Pellettier or<br>Mary Warren  | (919) 558-2707                                    | Continental Breakfast | BP |
| Region K   | Franklin, Granville, Person,<br>Vance, Warren                                      | 11/09/05 | 1:00 - 4:00  | Commissioners Hearing<br>Room 145 Williamsboro<br>St. Oxford, NC 27565  | Contact the Kerr Tar<br>Regional Council of<br>Governments                             | (252) 436-2040                                    | Refreshments          | BP |
| Region L   | Edgecombe, Halifax, Nash,<br>Northampton, Wilson                                   | 11/07/05 | 10:00 - 2:00   | Nash Community College<br>Rocky Mount   | Becky Boykin   | (252) 446-0411, ext. 257 or<br>bboykin@ucpcog.org | Lunch                 | DW |
| Region M   | Cumberland, Harnett,<br>Sampson  |          | 9:00 - 12:00   | Mid Carolina Council on<br>Aging - 309 Cornelius<br>Harnett Blvd. Lillington,<br>NC 27546   | Contact the Dept on<br>Aging/RSVP to<br>register                                       | (910) 893-7579                                    | Continental Breakfast | BP |

|          |                             |          |              | Lumber River Council of   |                      |                             |       |    |
|----------|-----------------------------|----------|--------------|---------------------------|----------------------|-----------------------------|-------|----|
|          |                             |          |              | Governments - 4721        |                      |                             |       |    |
|          | Bladen, Hoke, Richmond,     |          |              | Fayetteville Rd.          |                      |                             |       |    |
| Region N | Robeson, Scotland           | 10/25/05 | 10:00 - 1:00 | Lumberton, NC 28358       | Jennifer Hall        | (910) 618-5533              | Lunch | BP |
|          |                             |          |              | Cape Fear Council of      |                      |                             |       |    |
|          |                             |          |              | Governments - Brunswick   |                      |                             |       |    |
|          | Brunswick, Columbus, New    |          |              | Co. Cooperative           |                      |                             |       |    |
| Region O | Hanover, Pender             | 11/03/05 | 10:00 - 1:00 | Extension Office          | Pearl or Betty       | (910) 253-2610              | Lunch | BP |
|          |                             |          |              |                           |                      |                             |       |    |
|          |                             |          |              |                           | Tonya Cedars - ext.  |                             |       |    |
|          |                             |          |              |                           | 3009 or              |                             |       |    |
|          |                             |          |              |                           | tcedars@eccog.org    |                             |       |    |
|          | Carteret, Craven, Duplin,   |          |              |                           | or Angelia Wallace - |                             |       |    |
|          | Greene, Jones, Lenoir,      |          |              |                           | ext. 3007 or         | ()                          |       |    |
| Region P | Onslow, Pamlico, Wayne      | 11/02/05 | 10:00 - 2:00 | Global Transpark, Kinston | awallace@eccog.org   | (252) 638-3185              | Lunch | DW |
|          |                             |          |              | Pitt Community College -  |                      |                             |       |    |
|          | Beaufort, Bertie, Hertford, |          |              | Fulford Bldg. Room 153,   |                      | (252) 974-1835 or           |       |    |
| Region Q | Martin, Pitt                | 11/04/05 | 10:00 - 2:00 | Greenville                | Carol Ward           | cward@mideastcom.org        | Lunch | DW |
|          | Camden, Chowan, Currituck,  |          |              |                           |                      |                             |       |    |
|          | Dare, Gates, Hyde,          |          |              |                           |                      |                             |       |    |
|          | Pasquotank, Perquimans,     |          |              | Vernon James Center,      |                      | (252) 426-5753, ext. 226 or |       |    |
| Region R | Tyrrell, Washington         | 11/09/05 | 10:00 - 2:00 | Plymouth                  | Catherine Smith      | cpsmith@simflex.com         | Lunch | DW |