



North Carolina
Department of Health and Human Services
Division of Medical Assistance
Quality Assurance - 18

1985 Umstead Drive - 2501 Mail Service Center - Raleigh, N.C. 27699-2501

Michael F. Easley, Governor
Dempsey Benton, Secretary

Tara R. Larson, Acting Director

October 27, 2008

**Re: MQC Pilot and NC Health Choice
CARR for 2008-2009**

Dear County Director of Social Services:

The Division has received approval from the Centers for Medicare and Medicaid Services to conduct the specialized Medicaid Quality Control Pilot project for the active and negative samples during the October 2008 through March 2009 sampling period. CMS also approved a Corrective Action Record Review(CARR) project for the sampling period.

During the October 2008 – March 2009 sampling period, we will focus on a specific mixture of aged, blind and disabled cases and certain family and children's cases for the active sample. The monthly sample universe for actives will be stratified and cases will be selected from three separate strata: one-fourth of the cases will be aged, blind and disabled recipients budgeted long-term care; one-fourth of the cases will be aged, blind and disabled recipients budgeted private living; and one-half of the cases will be recipients in family and children's cases. Four cases will be sampled from counties selected during the sample period. The MEQC reviews will evaluate the correctness of the county departments of social services Medicaid eligibility determinations for the Quality Control review month.

The negative sample universe will include all application denials and case terminations for all Medicaid, NC Health Choice, Special Assistance, and TANF (Work First) cases. Three cases will be sampled from counties selected during the sample period. The NC Health Choice, Special Assistance, and TANF cases are included in the sample to determine if Medicaid coverage was properly terminated or evaluated when assistance was terminated or denied for the other program.

The CARR project will focus on cases that have been approved for North Carolina Health Choice (NCHC) to determine whether the county agency correctly established ineligibility for Medicaid for each child in the assistance unit prior to approval for NCHC coverage. During the FY2007 PERM Project, we found this to be a very error prone area as several NCHC recipients

were Medicaid eligible but the county failed to correctly evaluate eligibility for Medicaid first as required by policy. Approximately 20 cases will be reviewed for each county. In some instances, smaller counties may have less than 20 cases reviewed.

The MEQC analyst (QCA) assigned to your area will contact you to schedule visits to read the records for the selected cases for your county. Attached is a list showing the counties served by each QCA.

QCAs will conduct reviews of the cases selected for the different samples. Desk reviews will be conducted on CARR cases and negative cases. Counties will be notified in writing of eligibility errors for active and negative cases. Counties and Medicaid Program Representatives will be sent a Summary of Case Reviews Report, along with copies of the CARR review sheets for reviewed cases.

Counties will be given an opportunity to rebut agency responsible errors in the active cases prior to these errors being finalized. Evidence of corrective action taken to correct errors for current and ongoing eligibility for the active cases must be submitted to Jeryl Anderson in the Quality Assurance Section.

If you have any questions regarding this information, please contact Jeryl Anderson, Program Administrator of the Quality Assurance Section, at (919) 647-8143 or by email at Jeryl.Anderson@ncmail.net.

Sincerely,

Tara R. Larson

Attachment

**MEDICAID QC ANALYSTS
October 27, 2008**

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<p>Brooke Wolz QC Analyst, Eastern Region 910-296-9829 Brooke.Wolz@ncmail.net</p> <p>25 Craven 54 Lenoir 33 Edgecombe 64 Nash 40 Greene 67 Onslow 51 Johnston 96 Wayne 52 Jones 98 Wilson</p>	<p align="center"><u>MQC State Office Staff</u></p> <table> <tbody> <tr> <td>Jeryl Anderson Program Administrator 919-647-8143 Jeryl.Anderson@ncmail.net</td> <td>Shara Britt Assistant Chief 919-647-8144 Shara.Britt@ncmail.net</td> </tr> <tr> <td>Renee Carlton, Eastern Region QC Field Supervisor 919-647-8154 Renee.Carlton@ncmail.net</td> <td>Charlotte Gibbons, Western Region QC Field Supervisor 919-647-8156 Charlotte.Gibbons@ncmail.net</td> </tr> </tbody> </table>		Jeryl Anderson Program Administrator 919-647-8143 Jeryl.Anderson@ncmail.net	Shara Britt Assistant Chief 919-647-8144 Shara.Britt@ncmail.net	Renee Carlton, Eastern Region QC Field Supervisor 919-647-8154 Renee.Carlton@ncmail.net	Charlotte Gibbons, Western Region QC Field Supervisor 919-647-8156 Charlotte.Gibbons@ncmail.net
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