



North Carolina Department of Health and Human Services
Division of Medical Assistance

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Beverly Eaves Perdue, Governor
Albert A. Delia, Acting Secretary

Michael Watson, Director

November 15, 2012

Subject: Behavioral Health Expansion

Dear County Director of Social Services:

The purpose of this letter is to inform counties regarding the expansion of Managed Care Organizations (MCO) for Behavioral Health. In previous letters to County Directors, counties were informed of the significant changes to Behavioral Health that have taken place in the past several months. As MCO continue to expand through the state, additional changes will be implemented.

Effective December 1, 2012, the Sandhills Center serving Anson, Harnett, Hoke, Lee, Montgomery, Moore, Randolph, and Richmond counties will be added as a MCO. Welcome letters are scheduled to be sent on November 19, 2012 to Medicaid recipients residing in these counties informing them of the change and the effective date.

Reminder: CAP-MR/DD is Innovations (IN) in MCO counties. The "IN" CAP indicator code replaces existing CAP codes CM and C2 in MCO counties. All MCO recipients with a CM and C2 indicator code are converted to Innovations (IN) in the Eligibility Information System (EIS). This only applies to recipients residing in MCO counties.

New MCO Policy was added to the ABD and FC Medicaid Manuals October 1, 2012. Subsequent notices will be sent out regarding any changes to policy or procedures.

If you have any questions regarding this information, please contact a Medicaid Program Representative.

Sincerely,

Michael Watson, Director

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