



North Carolina Department of Health and Human Services
Division of Medical Assistance

Pat McCrory
Governor

Aldona Z. Wos, M.D.
Ambassador (Ret.)
Secretary DHHS

Sandra Terrell, MS, RN
Acting Director

November 21, 2013

Dear County Director of Social Services:

The Division of Medical Assistance (DMA) has a Memorandum of Agreement with the North Carolina Division of Veterans Affairs (NCDVA) for the purpose of maximizing the veterans benefits to which Medicaid applicants and beneficiaries may be entitled. The Agreement provides the sharing of names, Medicaid identification numbers and other identifying information with NCDVA.

The Veterans Benefit Enhancement Project, sometimes referred to as the Public Assistance Reporting Information System (PARIS) project, has the potential to save Medicaid dollars while making sure veterans and their family members get all of the VA benefits to which they are entitled. DMA obtains information from PARIS for Medicaid applicants and beneficiaries who are in Veterans Administration or Department of Defense files and provides the names of these individuals to NCDVA. The contact information obtained from PARIS is often incomplete, outdated or inaccurate. Therefore, the Service Officers need the assistance of county DSS to obtain contact information.

NCDVA has five regional Veterans Service Officers (VSOs) working on this project and they are: Janelle Benson, Rosemary Keenan, Jeannette Presley, Vicky Putnam and Alice Wrenn. The VSOs must contact each of the applicants and beneficiaries whose names we provide. Caseworkers are required to cooperate with the Service Officers when called for contact information

If you have any questions, please contact William Appel at (919) 855-4005.

Sincerely,

Sandra Terrell, MS, RN

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