



North Carolina
Department of Health and Human Services
Division of Medical Assistance
Recipient Services EIS

1985 Umstead Drive – 2512 Mail Service Center - Raleigh, N.C. 27699-2512
Courier Number 56-20-06

Michael F. Easley, Governor
Carmen Hooker Buell, Secretary

Nina M. Yeager, Director

December 6, 2001

**Re: Survey on Online Access to
Medicaid Manuals**

Dear County Director of Social Services:

Thanks to all the IMC workers and supervisors who helped with our survey that was included in the Dear County Director of Social Services letter dated 09/27/01. Your feedback provided us with sufficient information in determining whether or not we should keep or eliminate the paper copies of the Medicaid manuals. We put into perspective all the concerns everyone had.

Due to the budget crisis, we had to reduce the # of change notices we are currently sending to counties. For those counties receiving 5 copies, they will start receiving 3 copies. All counties without internet access will continue to receive their normal distribution.

We have encouraged all subscribers to use the online manuals. This includes paying subscribers along with free subscribers to our Medicaid manuals. Several of them have already decided to cancel their subscription and use the online manuals.

We are quite sure you are aware of the need to cut costs as much as possible. If you have any questions, please contact the Medicaid Eligibility Unit at (919) 857-4019.

Sincerely,

Barbara Brooks, Assistant Director
Recipient and Provider Services

(Attached are the results of the survey to show the # of paper manuals that will be distributed to counties.)

MAILROOM COUNTY MAILOUT LIST (12/01)

COUNTY	F&C	ABD	ADMIN LTRS	5000	EIS
1. ALAMANCE	3	3	3	3	3
2. ALEXANDER	3	3	3	3	3
3. ALLEGHANY	3	4	3	7	7
4. ANSON	3	3	3	3	3
5. ASHE	9	7	3	15	17
6. AVERY	3	3	3	3	3
7. BEAUFORT	3	3	3	3	3
8. BERTIE	3	3	3	3	3
9. BLADEN	17	10	3	10	21
10. BRUNSWICK	22	8	30	30	30
11. BUNCOMBE	3	3	3	3	3
12. BURKE	3	3	3	3	3
13. CABARRUS	3	3	3	3	3
14. CALDWELL	3	3	3	3	3
15. CAMDEN	7	7	7	7	7
16. CARTERET	3	3	3	3	3
17. CASWELL	7	6	3	11	11
18. CATAWBA	3	3	3	3	3
19. CHATHAM	3	3	3	3	2
20. CHEROKEE	3	3	3	3	3
21. CHOWAN	3	3	3	3	3
22. CLAY	3	3	3	3	3
23. CLEVELAND	7	7	3	7	7
24. COLUMBUS	3	3	3	3	3
25. CRAVEN	3	3	3	3	3
26. CUMBERLAND	3	3	3	3	3
27. CURRITUCK	3	3	3	3	3
28. DARE	3	3	3	3	3
29. DAVIDSON	3	3	3	3	3
30. DAVIE	3	3	3	3	3
31. DUPLIN	3	3	3	3	3
32. DURHAM	3	3	3	3	3
33. EDGECOMBE	3	3	3	3	3
34. FORSYTH	3	3	3	3	3
35. FRANKLIN	3	3	3	3	3
36. GASTON	60	30	3	90	80
37. GATES	3	3	3	3	3
38. GRAHAM	3	3	3	8	8
39. GRANVILLE	3	3	3	3	3
40. GREENE	6	4	3	8	8
41. GUILFORD	3	3	3	3	3
42. HALIFAX	52	27	3	60	64
43. HARNETT	3	3	3	3	3
44. HAYWOOD	3	3	3	3	3
45. HENDERSON	3	3	3	3	3
46. HERTFORD	3	3	3	3	3
47. HOKE	3	3	3	3	3
48. HYDE	2	3	3	3	3
49. IREDELL	3	3	3	3	2
50. JACKSON	3	3	3	3	3
TOTAL	309	230	181	370	375

MAILROOM COUNTY MAILOUT LIST (12/01)

COUNTY	F&C	ABD	ADMIN LTRS	5000	EIS
51. JOHNSTON	3	3	3	3	3
52. JONES	6	3	3	8	7
53. LEE	3	3	3	3	3
54. LENOIR	3	3	3	3	3
55. LINCOLN	18	12	3	28	28
56. MACON	3	3	3	3	3
57. MADISON	3	10	3	3	10
58. MARTIN	9	9	3	16	1
59. MCDOWELL	3	3	3	3	3
60. MECKLENBURG	3	3	3	3	3
61. MITCHELL	3	3	3	3	3
62. MONTGOMERY	3	3	3	3	3
63. MOORE	3	3	3	3	3
64. NASH	3	3	3	3	3
65. NEW HANOVER	3	3	3	3	3
66. NORTHAMPTON	7	3	3	14	14
67. ONSLOW	3	3	3	3	3
68. ORANGE	3	3	3	3	3
69. PAMLICO	3	3	3	3	3
70. PASQUOTANK	3	3	3	3	3
71. PENDER	3	3	3	3	3
72. PERQUIMANS	7	6	3	9	9
73. PERSON	3	3	3	3	3
74. PITT	3	3	3	3	3
75. POLK	3	4	3	6	6
76. RANDOLPH	3	3	3	3	3
77. RICHMOND	3	3	3	3	3
78. ROBESON	3	3	3	3	3
79. ROCKINGHAM	3	3	3	3	3
80. ROWAN	3	3	3	3	3
81. RUTHERFORD	24	17	3	37	38
82. SAMPSON	3	3	3	3	3
83. SCOTLAND	3	3	3	3	3
84. STANLY	3	3	3	3	3
85. STOKES	14	10	3	16	19
86. SURRY	3	3	3	3	3
87. SWAIN	3	2	3	3	3
88. TRANSYLVANIA	3	3	3	3	3
89. TYRRELL	3	3	3	3	3
90. UNION	3	3	3	3	3
91. VANCE	3	3	3	3	3
92. WAKE	3	3	3	3	3
93. WARREN	3	3	3	3	3
94. WASHINGTON	3	3	3	3	3
95. WATAUGA	3	3	3	3	3
96. WAYNE	3	3	3	3	3
97. WILKES	16	13	3	25	32
98. WILSON	3	3	3	3	3
99. YADKIN	3	3	3	3	3
100. YANCEY	3	3	3	3	3
TOTAL	227	206	150	282	284
GRAND TOTAL	536	436	331	652	659