



North Carolina Department of Health and Human Services  
**Division of Medical Assistance**

2501 Mail Service Center • Raleigh, N. C. 27699-2501 • Tel 919-855-4100 • Fax 919-733-6608

Beverly Eaves Perdue, Governor  
Albert A. Delia, Acting Secretary

Michael Watson, Director

December 7, 2012

Subject: Behavioral Health Expansion

Dear County Director of Social Services:

The purpose of this letter is to inform counties regarding the expansion of Managed Care Organizations (MCO) for Behavioral Health. In previous letters to County Directors, counties were informed of the significant changes to Behavioral Health that have taken place in the past several months. As MCO continue to expand through the state, additional changes will be implemented.

Effective January 1, 2013, **Eastpointe** serving Bladen, Columbus, Duplin, Edgecombe, Greene, Lenoir, Nash, Robeson, Sampson, Scotland, Wayne, and Wilson counties will be added as an MCO. Also, Guilford County will merge with Sandhills Center January 1, 2013; however, they will not become a managed care county until April 1, 2013. **Sandhills Center** joined as a MCO December 1, 2012, and currently serves Anson, Harnett, Hoke, Lee, Montgomery, Moore, Randolph, and Richmond counties.


Welcome letters are scheduled to be sent on December 17, 2012 to Medicaid beneficiaries residing in the Eastpointe counties informing them of the change and the effective date. Welcome letters to Guilford county beneficiaries will be mailed in March 2013.

Partners Behavioral Health, Alliance Behavioral Health, CenterPoint, and CoastalCare are scheduled for rollout February 1, 2013.

Reminder: CAP-MR/DD is Innovations (IN) in MCO counties. New MCO Policy was added to the ABD and FC Medicaid Manuals October 1, 2012. The "IN" CAP indicator code replaces existing CAP codes CM and C2 in MCO counties. All MCO beneficiaries with a CM and C2 indicator code are converted to Innovations (IN) in the Eligibility Information System (EIS). This only applies to beneficiaries residing in MCO counties.

If you have any questions regarding this information, please contact a Medicaid Program Representative.

Sincerely,



Michael Watson, Director

MW/pc

