



North Carolina
Department of Health and Human Services
Division of Medical Assistance
Recipient Services MEU

801 Ruggles Drive • 2501 Mail Service Center • Raleigh, N.C. 27699-2501
(919) 855-4000

Michael F. Easley, Governor
Dempsey Benton, Secretary

Tara R. Larson., Acting Director

December 14, 2008

RE: 2009 Application Monitoring

Dear County Director of Social Services:

The Alexander Exit Plan requires that a county DSS be monitored annually or biannually as determined by the agency's performance on the monthly adjusted report card. The monitoring process is outlined in [MA-3217/MA-2305, Evaluation County /DDS Performance](#); therefore, every county is monitored at least every other year. Attached is a list of the counties that will be monitored in 2009.

A county may also be monitored yearly if they fail to meet the Average Processing Time (APT) or Percent Processed Timely (PPT) for 1 or 2 months unless the county provides clear and convincing evidence that failure was beyond the control of the county. If the county fails to meet either the APT or PPT on the Adjusted Application Report Card for 3 or more months in the calendar year in either report card category, the county will be monitored every year.

The monitoring sample will be pulled from the 12 months prior to the month monitoring will begin or no earlier than December 2007. For example, a county is selected for monitoring in June 2009. The cases to be pulled will be from June 2008 through May 2009.

If you are a county DSS and have questions regarding this information, please contact your Medicaid Program Representative. For any issues that are not able to be handled through that venue, Angela Floyd (Angela.Floyd@ncmail.net), Assistant Director for Recipient and Provider Services, will be your point of contact and can be reached at (919) 855-4000.

Sincerely,

Tara R. Larson

Attachment

cc: Angela Floyd, AD Recipient and Provider Services
Carolyn McClanahan, Chief of Medicaid Eligibility
Sherry Bradsher, Director of Social Services

TRL/cc

Counties to be monitored 2009 (November 2008 through October 2009)

Alamance	Durham	Person
Alexander	Edgecombe	Pitt
Alleghany	Forsyth	Randolph
Avery	Granville	Robeson
Beaufort	Guilford	Rockingham
Bertie	Henderson	Sampson
Buncombe	Lenoir	Swain
Caldwell	Macon	Union
Carteret	McDowell	Vance
Caswell	Mecklenburg	Warren
Catawba	Mitchell	Watauga
Chatham	Moore	Wilkes
Cherokee	Nash	Wilson
Clay	New Hanover	Yadkin
Craven	Northampton	Yancey
Cumberland	Onslow	
Currituck	Orange	
Davidson	Pamlico	
Davie	Pasquotank	