



North Carolina Department of Health and Human Services
Division of Medical Assistance

2501 Mail Service Center • Raleigh, N. C. 27699-2501 • Tel 919-855-4100 • Fax 919-733-6608

Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Craig L. Gray, MD, MBA, JD, Director

December 19, 2011

RE: 2012 Application Monitoring

Dear County Director of Social Services

The Alexander Exit Plan requires that a county DSS be monitored annually or biannually as determined by the agency's performance on the monthly adjusted report card. The monitoring process is outlined in MA-3217/MA-2305, Evaluation County /DDS Performance; therefore, every county is monitored at least every other year. Attached is a list of the counties that will be monitored in 2012.

A county may also be monitored yearly if they fail to meet the Average Processing Time (APT) or Percent Processed Timely (PPT) for 1 or 2 months unless the county provides clear and convincing evidence that failure was beyond the control of the county. If the county fails to meet either the APT or PPT on the Adjusted Application Report Card for 3 or more months in the calendar year in either report card category, the county will be monitored every year.

The monitoring sample will be pulled from the 12 months prior to the month monitoring will begin and no earlier than January 2011. For example, a county is selected for monitoring in June 2012. The cases to be pulled will be from June 2011 through May 2012.

We hope this information is helpful. If you have any questions, please contact your Medicaid Program Representative.

Sincerely,

Craig L. Gray, MD, MBA, JD, Director

Attachment

CLG/cc

Cc: Carolyn McClanahan, Chief of Medicaid Eligibility
Sherry Bradsher, Director of Social Services



Counties to be monitored 2012

Alamance	Gates	Montgomery
Alleghany	Graham	Pamlico
Anson	Greene	Pender
Ashe	Halifax	Perquimans
Bladen	Harnett	Polk
Brunswick	Haywood	Richmond
Burke	Hertford	Rowan
Cabarrus	Hoke	Rutherford
Camden	Hyde	Scotland
Chowan	Iredell	Stanly
Cleveland	Jackson	Stokes
Columbus	Johnston	Surry
Dare	Jones	Transylvania
Duplin	Lee	Tyrell
Edgecombe	Lincoln	Wake
Franklin	Madison	Washington
Gaston	Martin	