



North Carolina Department of Health and Human Services
Division of Medical Assistance

Pat McCrory
Governor

Aldona Z. Wos, M.D.
Ambassador (Ret.)
Secretary DHHS

Robin Gary Cummings, M.D.
Deputy Secretary for Health Services
Director, Division of Medical Assistance

December 15, 2014

Dear county Director of Social Services:

Re: 2015 Application Monitoring

The Alexander Exit Plan requires that a county DSS be monitored annually or biannually as determined by the agency's performance on the monthly adjusted report card. All counties are monitored at least every other year; however, a county may also be monitored yearly, if they fail to meet the Average Processing Time (APT) or Percent Processed Timely (PPT) for 1 or 2 months, unless the county provides evidence that failure was beyond the control of the county. If the county fails to meet either the APT or PPT on the Adjusted Application report Card for 3 or more months in the calendar year in either report card category, the county will be monitored every year.

The monitoring sample will be pulled from NCFAST and the review period will be 12 months prior to the month monitoring begins and no earlier than December 2013. For example, a county is selected for monitoring in June 2015. The cases to be pulled will be from June 2014 through May 2015. Attached is a list of the counties that will be monitored in 2015. The monitoring process is outlined in MA-3217/MA-2305 Evaluation County/DDS Performance. If you need further assistance please contact your Operational Support Team at; ost.policy.questions@dhhs.nc.gov.

Sincerely,

Robin Gary Cummings, M.D.
Deputy Secretary for Health Services
Director, Division of Medical Assistance

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Counties to be monitored 2015

Alexander	Durham	Pasquotank
Avery	Forsyth	Person
Beaufort	Granville	Pitt
Bertie	Guilford	Randolph
Buncombe	Henderson	Robeson
Caldwell	Hyde	Rockingham
Carteret	Lenoir	Sampson
Caswell	Macon	Swain
Catawba	McDowell	Union
Chatham	Mecklenburg	Vance
Cherokee	Mitchell	Warren
Clay	Moore	Watauga
Craven	Nash	Wayne
Cumberland	New Hanover	Wilkes
Currituck	Northampton	Wilson
Davidson	Onslow	Yadkin
Davie	Orange	Yancey