



North Carolina Department of Health and Human Services  
**Division of Medical Assistance**

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Beverly Eaves Perdue, Governor  
Lanier M. Cansler, Secretary

Craig L. Gray, MD, MBA, JD, Director

December 29, 2009

RE: 2010 Application Monitoring

Dear County Director of Social Services

The Alexander Exit Plan requires that a county DSS be monitored annually or biannually as determined by the agency's performance on the monthly adjusted report card. The monitoring process is outlined in MA-3217/MA-2305, Evaluation County /DDS Performance; therefore, every county is monitored at least every other year. Attached is a list of the counties that will be monitored in 2010.

A county may also be monitored yearly if they fail to meet the Average Processing Time (APT) or Percent Processed Timely (PPT) for 1 or 2 months unless the county provides clear and convincing evidence that failure was beyond the control of the county. If the county fails to meet either the APT or PPT on the Adjusted Application Report Card for 3 or more months in the calendar year in either report card category, the county will be monitored every year.

The monitoring sample will be pulled from the 12 months prior to the month monitoring will begin and no earlier than December 2008. For example, a county is selected for monitoring in June 2010. The cases to be pulled will be from June 2009 through May 2010.

We hope this information is helpful. If you have any questions, please contact your Medicaid Program representative.

Sincerely,

Craig L. Gray, MD, MBA, JD, Director

Attachment

CLG/cc

Cc: Carolyn McClanahan, Chief of Medicaid Eligibility  
Sherry Bradsher, Director of Social Services



Counties to be monitored 2010 (December 2009 through November 2010)

Alamance	Greene	Polk
Alleghany	Halifax	Richmond
Anson	Harnett	Rowan
Ashe	Haywood	Rutherford
Bladen	Hertford	Scotland
Brunswick	Hoke	Stanly
Burke	Hyde	Stokes
Cabarrus	Iredell	Surry
Camden	Jackson	Transylvania
Chowan	Johnston	Tyrrell
Cleveland	Jones	Wake
Columbus	Lee	Washington
Dare	Lincoln	Wayne
Duplin	Madison	
Edgecombe	Martin	
Franklin	Montgomery	
Gaston	Pamlico	
Gates	Pender	
Graham	Perquimans	