

ROY COOPER • Governor MANDY COHEN, MD, MPH • Secretary DAVE RICHARD • Deputy Secretary, NC Medicaid

February 14, 2020

Dear County Director of Social Services:

NC DEPARTMENT OF

HUMAN SERVICES Division of Health Benefits

HEALTH AND

Re: Program Integrity Training

The Department of Health and Human Services is pleased to announce the statewide Program Integrity Training will be held March 10-12, 2020 at the Durham County Department of Social Services, 414 E. Main St., Durham, NC 27702. The training will begin at 1:00 pm, March 10th and end at 1:00 pm on March 12th. The purpose of this convening is to provide training and support to county investigators, as well as discuss Program Integrity related responsibilities and performance measures. We are requesting the attendance of Program Integrity investigators and supervisors.

Given there is limited space for this training, we must limit the number of staff that can attend to two per county. If an agency does not utilize their allotted slots, we will attempt to accommodate those agencies that wish to send more staff than the allotted number allowed.

All travel expenses, including meals, associated with this training will be the responsibility of the local agencies. There is no registration fee. Below is a list of hotels located within 10 miles of the training location:

Comfort Inn & Suites Durham (near Durham University), (919) 724-4566 1816 Hillandale Road Durham NC 27705

Millennium Durham, (919) 383-8575 2800 Campus Walk Ave Durham NC 27705

University Inn, 919.286.4421 502 Elf St., Durham NC 27705

La Quinta Inn & Suites by Wyndham (University Area Chapel Hill), (919) 401-9660 3460 Hillsborough Rd, Durham NC 27705

NC MEDICAID NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH BENEFITS

LOCATION: 1985 Umstead Drive, Kirby Building, Raleigh NC 27603 MAILING ADDRESS: 2501 Mail Service Center, Raleigh NC 27699-2501 www.ncdhhs.gov • TEL: 919-855-4100 Attached is the agenda and a registration form to be completed. The registration form must be completed and returned by <u>Monday, March 2, 2020</u>. Fax the completed registration form to June Lockett at (919) 831-1810.

In preparation for the training, we request that Program Integrity staff attending review eligibility training (i.e. FNS, CA, Medicaid) in the Learning Gateway for any program in which staff lacks experience or knowledge in. This will allow for understanding of terminology and fundamentals of the programs the Program Integrity training will cover.

If you have questions or concerns, please contact Angela Saddler at (919) 527-7741 or via email at <u>Angela.Saddler@dhhs.nc.gov</u>. We look forward to seeing you at this training.

Sincerely.

Dave Richard, Deputy Secretary NC Medicaid Division of Health Benefits

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Susan Osborne, Assistant Secretary County Operations Division of Social Services

(2) Attachments: Program Integrity Agenda Training Registration Form

TENTATIVE AGENDA

Tuesday, March 10, 2020			
Time	Торіс	Speaker	
1:00 - 1:30	Welcome / Opening	Ben Rose/Betty Dumas-Beasley/David Locklear	
1:30 -2:30	Program Integrity Referrals & Investigations	Angela Saddler, NC Medicaid & Sheila Dorsett-Durham Co DSS	
2:30 - 3:30	Family & Children's Medicaid Overpayments	June Lockett, NC Medicaid	
3:30-3:45	Break		
3:45-4:45	Adult Medicaid Overpayments	Angela Saddler, NC Medicaid	
4:15 -4:45	Medicaid Profiles	June Lockett, NC Medicaid	
4:45 - 5:00	Q & A Box/Closing		
Wednesday, March 11, 2020			
Time	Торіс	Speaker	
8:15 - 8:30	Opening	N/A	
8:30 - 9:15	State Hearings for Program Integrity Overpayments	sLorianne Caskey, NC DHHS Hearings	
9:15 - 10:15	FNS Claims/TOP and Recipient Integrity	Cathy Young and Marie Johnson, USDA	
10:15 - 10:30	Break	N/A	
10:30 - 11:30	Fraud Plans	June Lockett, NC Medicaid	
11:30 -1:00	Lunch On Your Own	N/A	
1:00 - 2:00	Referrals for Prosecution	Pam Baker, Attorney, Mecklenburg Co.	
2:00 - 3:00	TANF Claims	Kathy Chapuis, NC Fast & Debbie Hawkins, NC DHHS Controller's Office	
3:00 - 3:15	Break		
3:15 - 4:15	NC Fast Enterprise Program Integrity (EPI) Reports	Kathie Chapuis, NC Fast	
4:15 - 5:00	Q & A Box /Closing		
Thursday, March 12, 2020			
8:15 - 8:30	Opening	N/A	
8:30 - 9:30	FNS Retailer Fraud Monitoring Efforts	Mike Skaer, USDA	
9:30 - 10:30	Medicaid Collections	Angela Saddler, NC Medicaid	
10:30 - 10:45	Break	N/A	
10:45 -11:45	Special Assistance Overpayments	Angie Phillips, NC DAAS	
11:45 - 12:45	Child Care Ovepayments	Michele Bessette, NC DCDEE	
12:45 - 1:00	Q & A Box/Closing		

Program Integrity Training Durham County DSS Durham, North Carolina March 10 – 12, 2020

REGISTRATION FORM

Fax To:June Lockett @ (919) 831-1810Email:June.Lockett@dhhs.nc.gov

********REGISTRATION DEADLINE IS MARCH 2, 2020*********

County:	
Completed By:	

Date: ______ Phone #:

The following staff will attend the Program Integrity Training:

Name (Please Print)	Email Address	Phone Number	Position

**If space is available, we would also like the following individual to attend. We understand the individual will only be allowed to attend <u>if we are contacted by the State to confirm</u>. **

Name (Please Print)	Email Address	Phone Number	Position