



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Health Benefits

**Questions?** Go to [ncmedicaidplans.gov](https://ncmedicaidplans.gov). Or call us at **1-833-870-5500** (TTY: 1-833-870-5588). The call is free. We can speak with you in other languages.

## GRIEVANCE RESOLUTION NOTICE

NC Medicaid 20210106 v1.0

Patricia A. Jones  
1234 Any Main Street  
Raleigh, NC 27603-1000

October 1, 2021

Dear Patricia A. Jones:

We received your complaint on October 1, 2021.

We reviewed your complaint and [\[resolution description\]](#).

### Questions?

Call us at **1-833-870-5500** (TTY: 1-833-870-5588), 7 a.m. to 5 p.m., Monday through Saturday. The call is free. You may need your Medicaid ID number when you call.

Thank you,  
NC Medicaid Team

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To get this information in other languages or formats such as large print or audio, call **1-833-870-5500**.